

RELEVANT FACT

THEFT OF CUSTOMER DATA AT BRITISH AIRWAYS

International Airlines Group's subsidiary, British Airways, is investigating, as a matter of urgency, the theft of customer data from its website, ba.com and the airline's mobile app. The stolen data did not include travel or passport details.

From 22:58 BST August 21 2018 until 21:45 BST September 5 2018 inclusive, the personal and financial details of customers making bookings on ba.com and the airline's app were compromised.

The breach has been resolved and ba.com is working normally.

British Airways is communicating with affected customers and the airline advises any customers who believe they may have been affected by this incident to contact their banks or credit card providers and follow their recommended advice.

British Airways has notified the police and relevant authorities.

Alex Cruz, British Airways' Chairman and Chief Executive said: "We are deeply sorry for the disruption that this criminal activity has caused. We take the protection of our customers' data very seriously."

British Airways will provide further updates when appropriate.

Enrique Dupuy de Lôme
Chief Financial Officer

06 September 2018

LEI: 959800TZHQRUSH1ESL13

This announcement contains inside information and is disclosed in accordance with the company's obligations under the Market Abuse Regulation (EU) No 596/2014.

Forward-looking statements:

Certain statements included in this report are forward-looking and involve risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such forward-looking statements.

Forward-looking statements can typically be identified by the use of forward-looking terminology, such as "expects", "may", "will", "could", "should", "intends", "plans", "predicts", "envisages" or "anticipates" and include, without limitation, any projections relating to results of operations and financial conditions of International Consolidated Airlines Group S.A. and its subsidiary undertakings from time to time (the 'Group'), as well as plans and objectives for future operations, expected future revenues, financing plans, expected expenditures and divestments relating to the Group and discussions of the Group's Business plan. All forward-looking statements in this report are based upon information known to the Group on the date of this report. The Group undertakes no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

It is not reasonably possible to itemise all of the many factors and specific events that could cause the forward-looking statements in this report to be incorrect or that could otherwise have a material adverse effect on the future operations or results of an airline operating in the global economy. Further information on the primary risks of the business and the risk management process of the Group is given in the Annual Report and Accounts 2017; these documents are available on www.iagshares.com.