

BBVA making the difference





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"Growing on a leading franchise"

BBVA making the difference.



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- Track record and market positioning
- Stability and growth potential
- Innovation and Transformation
- Opportunities





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Bancomer has delivered an outstanding track record

Leading the credit "boom"

Strategic focus in retail mass market

Strengthening of the deposit franchise

Superior financial results

5 Excellent fundamentals

CAGR 2004-07(1)

Total loans +42%

Loans to individuals +66%

Loans to SMEs & Businesses +32%

Demand Dep. + Mut. Funds +36%

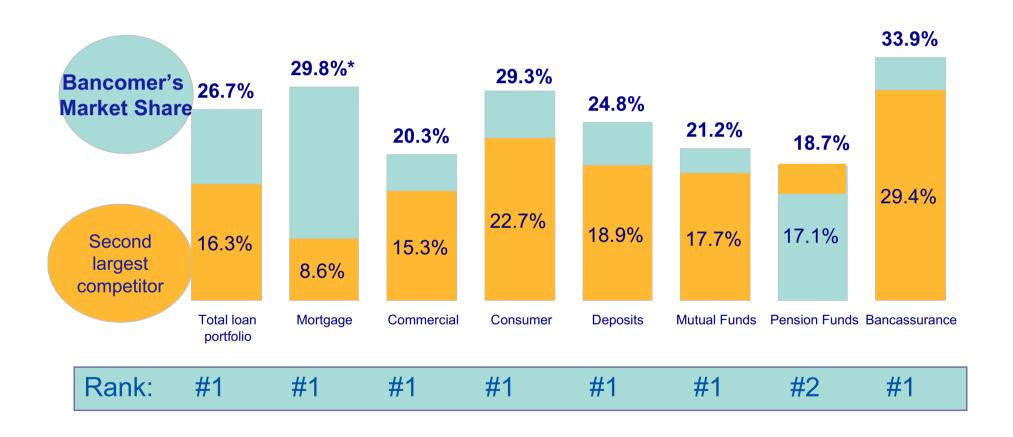
Net profit +27%

Efficiency Ratio $44.3\% \longrightarrow 34.4\%$ NPL Ratio $2.94\% \longrightarrow 2.32\%$ Coverage Ratio $267.5\% \longrightarrow 250.4\%$

(1) 2004-September' 07 annualised



Bancomer is the clear market leader in Mexico



As of June 2007 Source: Comision Nacional Bancaria y de Valores. * Incluiding Sofoles





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Macro stability and unique market opportunities foster our growth in the future

BBVA making the difference.



Mexico has become a more modern, stable and strong country ...

Over the last two decades, Mexico has reinvented itself

Trade agreements & free capital flows

Deregulation & legal framework

Privatization & fiscal discipline

Fully independent Central Bank

Low and stable inflation and economic cycles

Exports have shifted away from commodities towards value added industrial goods

Stable exchange rate and no current account vulnerability

Strong fiscal position and public debt mainly in pesos with longer maturities

Sound and well capitalized banking system and a well developed financial system

Steep increase in domestic saving ratios and credit to the private sector



...whilst recent structural reforms brighten the macroeconomic outlook

Fiscal Reform

- Improves even more the fiscal position
- Surge in public investment in infrastructure: (+1% GDP in 2008) and large incentives to private investment
- 2007-2012: positive contribution to
 economic growth from higher investment:
 +0.6% of GDP and + 700,000 new jobs

% change	<u>2007e</u>	<u>2008e</u>	2009e
GDP	3.0	3.4	3.7
Internal demand	4.1	4.3	4.6
Job Creation (000's)	800	700	800

Public workers pension reform (ISSSTE):

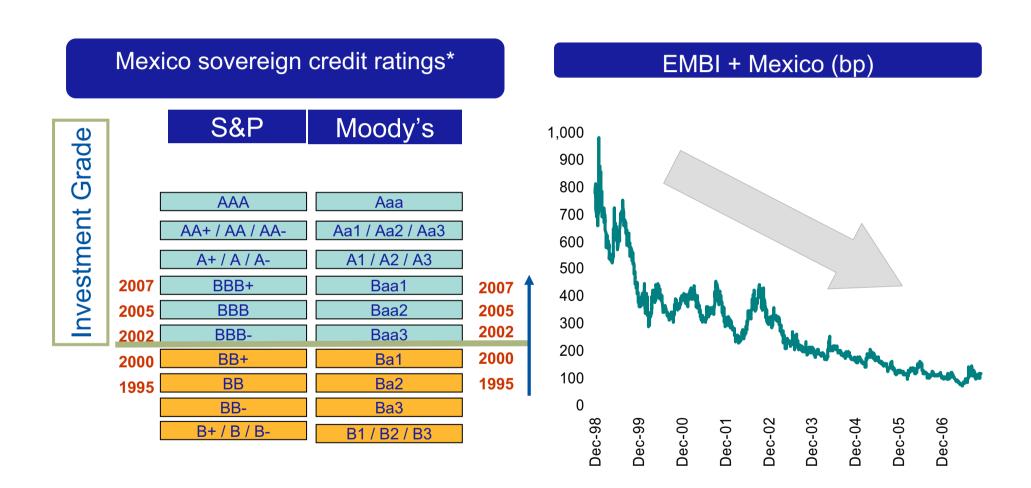
- Substitute "pay as you go" system for individual accounts and capitalization
- Contingent liabilities reduced from 57% to 35% GDP

The Mexican economy shows today greater resilience based on:

- 1. Developing its domestic demand
- 2. Increasingly flexible and competitive economy
- 3. Stronger financial system



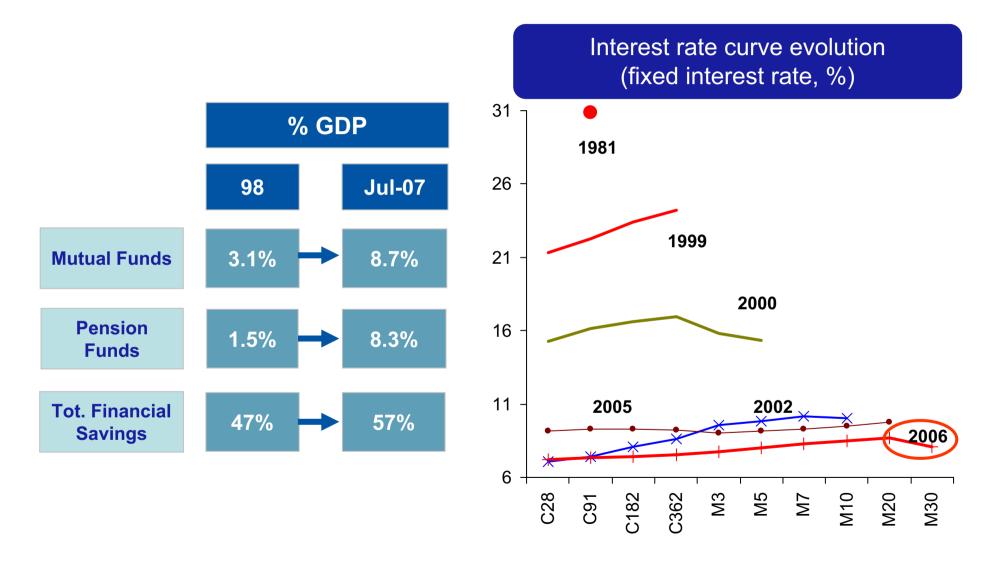
The structural improvement has been gradually recognized in sovereign ratings and market spreads



^{*}Global scale foreign currency long term debt



Legal changes and capital markets development have strengthened the Mexican financial system





Mexico offers unique opportunities for business: low credit and financial services penetration...

	Deposits / GDP (%)	Loans /GDP (%)		Consumer /GDP (%)	Mutual funds /GDP (%)
Mexico	17	13	9	6	8
BRIC countrie	es 48	25	3	7	15
Developed Countries	97	139	61	11	39

Source: WEO, IFS, Institutos de Estadística Nacionales

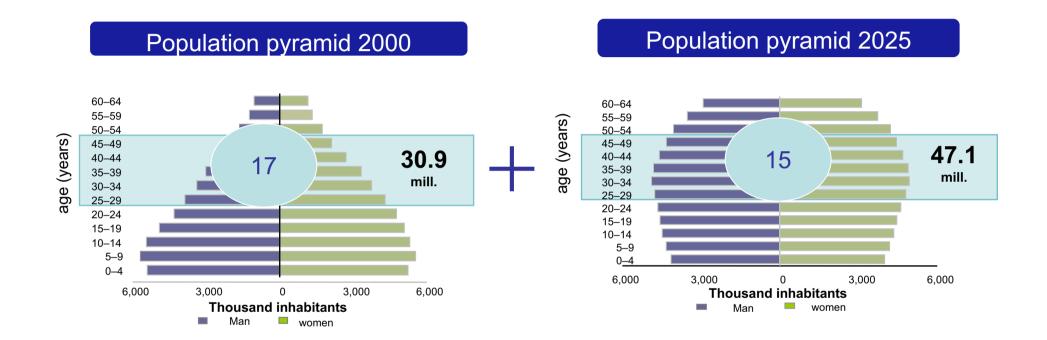
Lower penetration ratios than BRIC countries

Notes:

Mutual Funds / GDP of BRIC: excludes China. Mutual Funds / GDP of Developed Countries: includes US, UK, Germany, France, Italy, Spain and Japan Consumer / GDP: BRIC, excludes China. Consumer / GDP: Developed countries considers only: US, UK, Germany, France, Italy, Spain



... especially when considering its very favourable population dynamic



32m people to bank over the next 20 years: 17m un-banked today and 15m to reach 25-50 age bracket

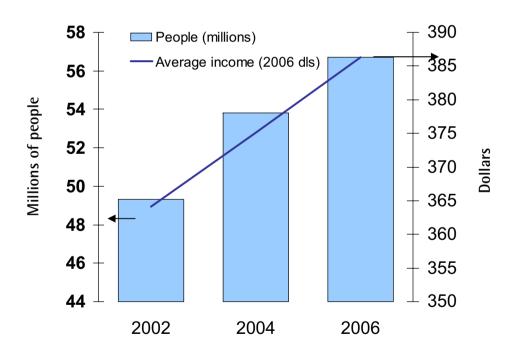


...and the opportunity arising from the expansion of the number of wage earners and their income

In the next 20 years:

- Low-wage earning population (15-34 years old) will fall 6.1% or 2.3 million
- Higher-wage earning population (35-54 years old) will rise 35% or 8.6 million

Wage earners: number of people and monthly average income







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Innovation as a lever to increase BBVA Bancomer leadership

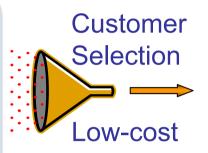
- 1 Banking the un-banked
- 2 Segmentation
- 3 Cross-selling
- 4 Consumer loans and cards
- 5 Mortgages
- 6 Small business and SME's
- 7 Payment Systems
- 8 Pension funds Afore
- 9 Project Finance
- 10 Asset quality



1.- Bancomer has developed a complete strategy to increase penetration to underserved segments...

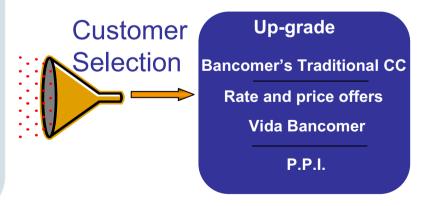


- Massive sale
- Electronic use
- •Free autoservice, penalty if too heavy use
- •Simple
- No access to branch tellers
- •Risk-adjusted price
- Sale in stores
- Massive collection
- High price
- Education
- Integratedprocess to retailer
- Auto-service
- Parametric
- Low fees



Cross -selling offers

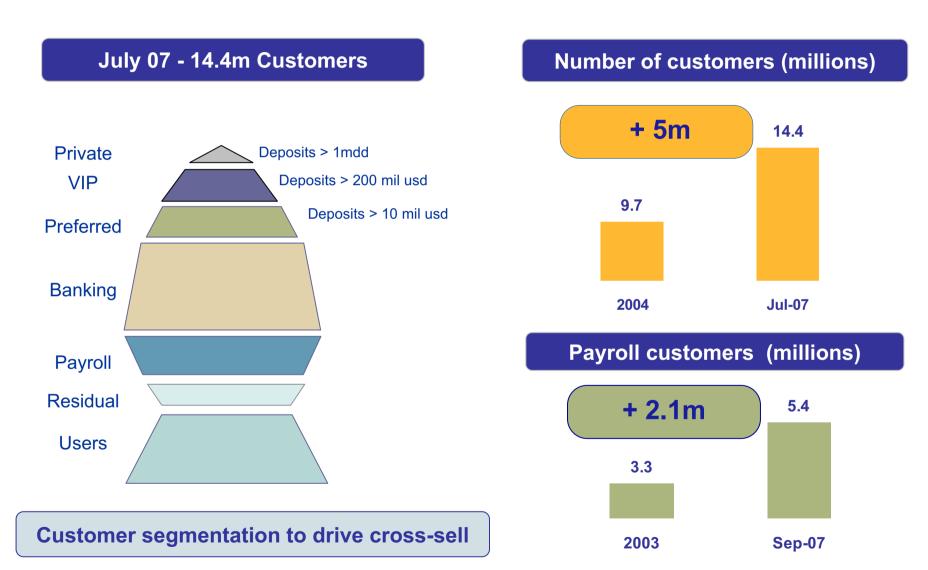
Transactional behaviour and customer flows



Private labeled credit cards

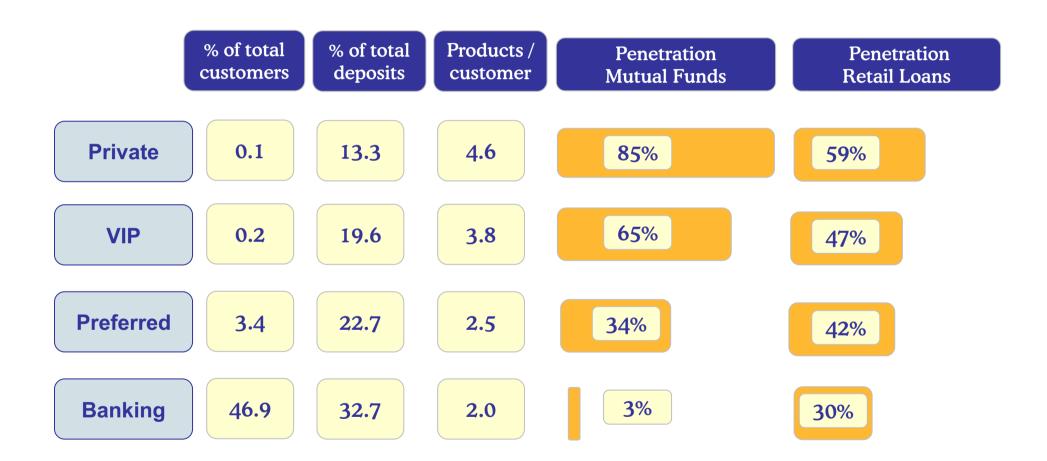


2.- Segmentation: complete differentiation of its large & expanding customer base to drive cross-selling





3. Cross selling: increasing bundling in branch customers segments with special focus on profitable products





4. Consumer lending: new ideas to create customer solutions and grow above peers

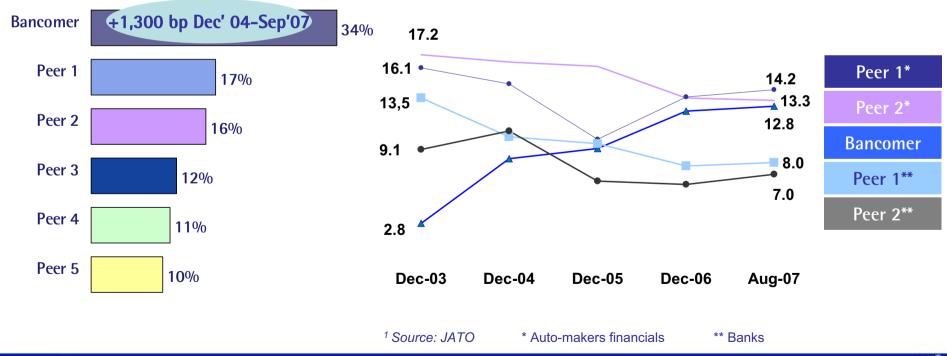
Creditón Nomina

Personal Credit PPI

Automobile financing Finanzia

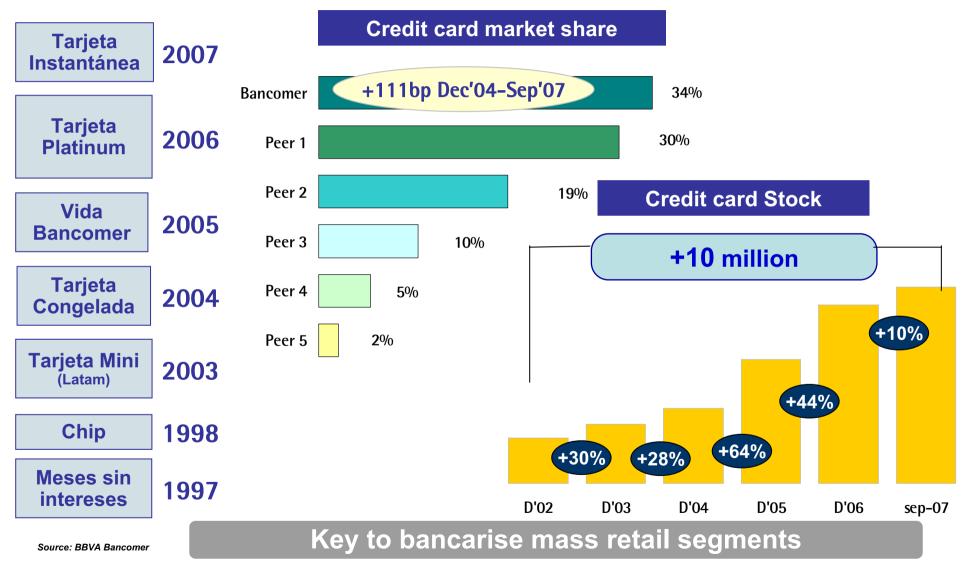
Consumer credit market share

New auto loan portfolio market share1





4. Credit cards: constant innovation taking advantage of our technology and critical mass





5.- Mortgages: the acquisition of Hipotecaria Nacional has transformed the mortgage business



Strong competitive advantages

Complete change in market structure

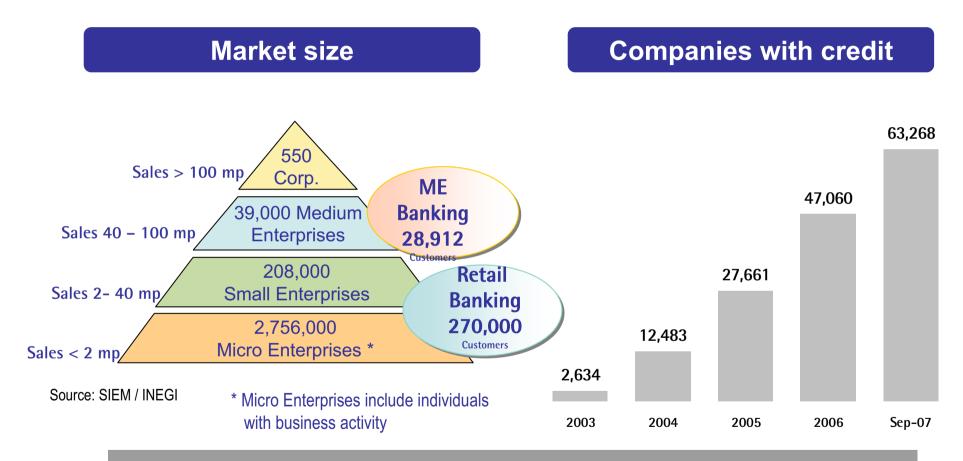




Current housing deficit of 4.3 million homes 1.1 million mortgages estimated in 2009



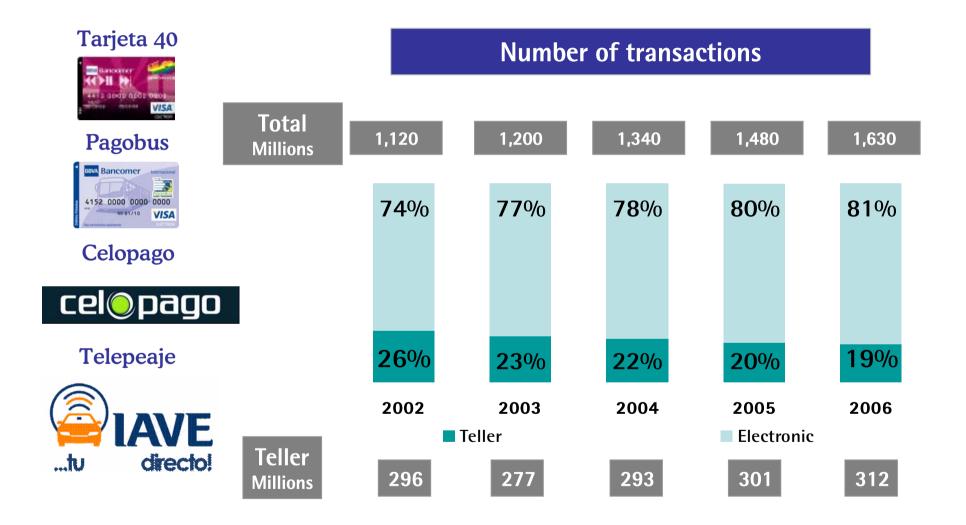
6. Small business and SME's: Bancomer has built a specialized network for this segment, a market with enormous potential



58% of clients have more than 5 families of products with Bancomer



7. Payment systems: making use of technology to deliver more efficient payment systems



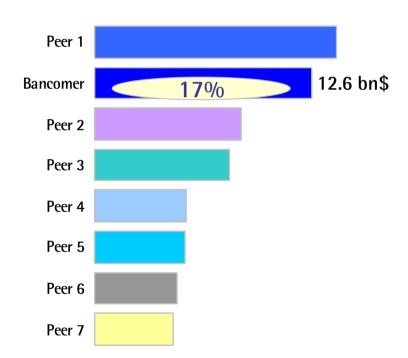


8. Pension Funds - Afore: keeping first positions in a highly competitive market

Market Share

Assets under management (bn \$)

2006: aggressive pricing strategy to increase market share



2007: First Afore to change fee base; from inflows to balances

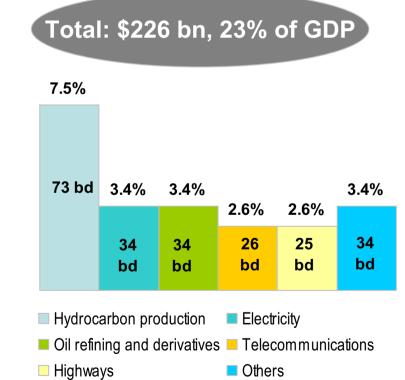
- Transparency in fee cost to workers
- Potential increase in Afore's net income explained by:
 - 1. Fee charge to idle retirees
 - Higher income from higher balances

With the new fee scheme, Bancomer has become the third cheapest administrator in the system, key for attracting new participants



9. Project Finance: combination of innovation and experience gives strong presence in this market

Total investment in infrastructure (2007-2012, % GDP)



Innovation and Experience: Highlights

- Leadership in structuring and issuance of toll road bonds, 43% market share
- 2006: Largest refinancing operation for energy plants (\$1.7 bn)
- 2005: First syndicated loan with payment based on Airport Tariffs "TUA"
- 2004: First mortgage structured transaction
- 2003: First issuance a full wrap bond

Main infrastructure financing in 2008

Highways: \$ 3.9 bn

Energy: \$ 7.7 bn



10. Credit quality: constant upgrades in risk modeling tools derive in positive results

Provisions, NPL ratio and risk premium have stabilized in recent quarters as a result of an active and strict risk management

Provisions (constant €m)

132

1Q 07

2Q 07

3Q 07

NPL & Risk premium (%)



4Q 06

3Q 06

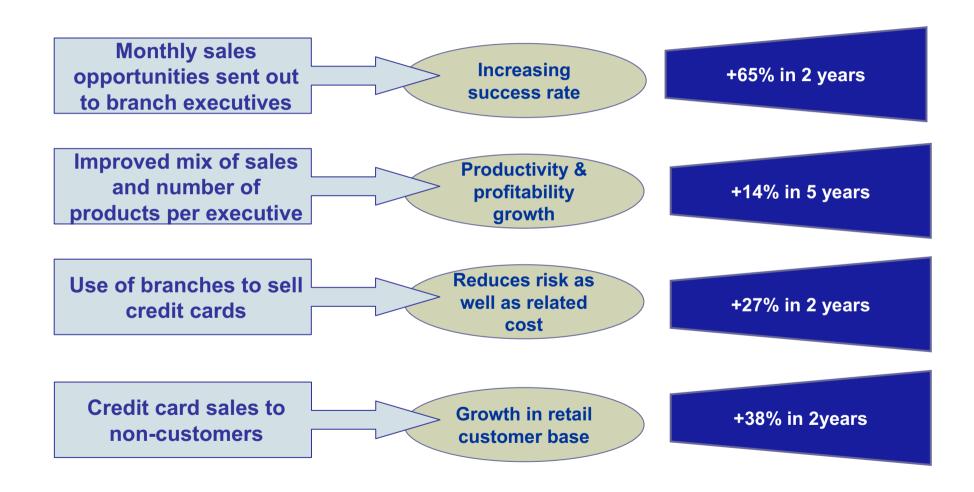


Transformation of our ways of working to become more efficient

BBVA making the difference



Transformation of retail branches from transaction points to points of sale





Transformation of incentives and of strategic focus resulting in higher network productivity...

Sale mix per executive

	2001	2007	CAGR
Demand deposits	53%	32%	4%
Credit	6%	22%	44%
Direct Debiting	9%	24%	33%
Insurance	24%	14%	5%
Other	8%	8%	14%
Monthly products	A	В	14%



... using our spaces to sell and transform users into customers







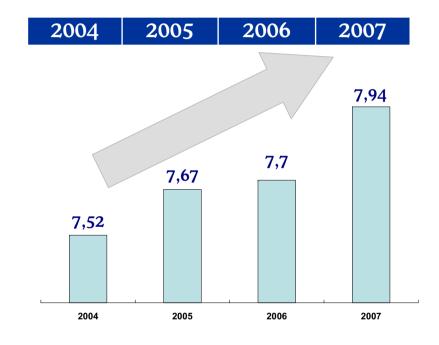
Transformation of branches to an automated system aimed at reducing queuing time for customers and service quality

% of branches in time of promised service

Preferred 10 min 99%
Customers 15 min 98%
Companies 15 min 98%
Users: reasonable time but higher



Survey: Customer Satisfaction



More than 440 branches with new system



Garantías Bancomer is the most tangible example of our commitment to continue improving the service





Garantía de aclaraciones

Garantía de alertamiento





Garantía contra fraude

Garantía dispersión nómina





Garantía entrega de TDC

Garantía Cash Windows





Garantía reposición TDC







Garantía pago domiciliado

Garantía depósito remesas







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We have ambitious business goals for the next three years

Clients and loan portfolio

Retail customer base: + 4 million to 18 million clients

Consumer portfolio: 2.5 x Mortgage portfolio: 3x

Higher penetration with SMEs: Loan portfolio growth: 2.5x

Bottom line cruising speed around 20% (2008-2010)





BBVA Bancomer has consolidated its position as the Mexican banking leader

Strong financial results and highly profitable franchise

Significant increase of the loan portfolio focusing in the most profitable segments

Innovation as a lever to expand market leadership

High growth potential: unique opportunities for the banking system

BBVA Bancomer continues to grow above its peers



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