# GRUPO SANTANDER BRASIL Integration for leadership

São Paulo. 31 October 2008

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# Introduction

# **Our Portfolio Management principles**

# Why invest in Brazil

Why we are comfortable with Brazil representing 20% of our portfolio / earnings

# **Financials / Guidance**

# Summary / outlook for SAN



# Our goal as a Group:

# To deliver long term, high quality, recurrent profit growth...

# ... profit growth 5% above our competitors in any cycle



# What does "high quality growth" mean?

**P&L Quality:** Good "<u>vertical quality</u>": Bottom line growth driven by customer activity; higher quality P&L lines (e.g., customer NII, fees) are the main growth drivers

**P&L Quality:** Good "<u>horizontal quality</u>": All units contributing to bottom line growth

#### **Balance sheet quality:**

We have never chosen to compromise future growth by relaxing risk standards

**<u>Customer Service Quality</u>**: Some banks feel the temptation to trade customer satisfaction (i.e., long term franchise value) for short-term profits.



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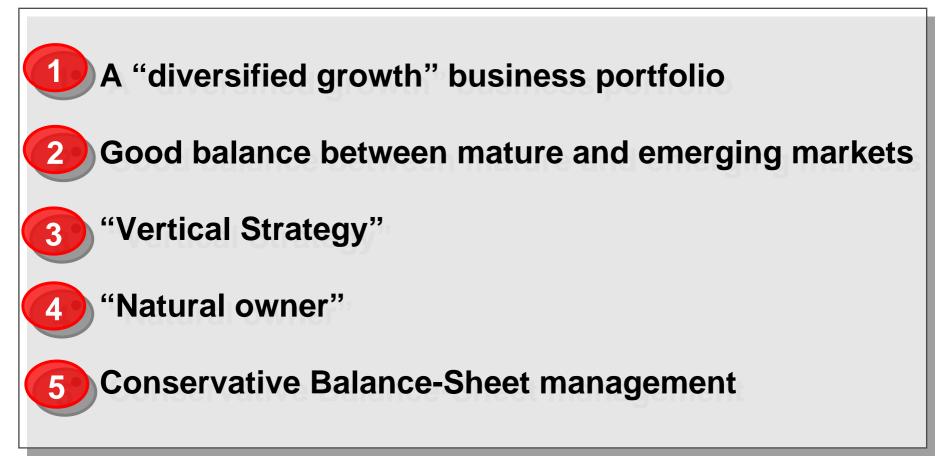
# **Financials / Guidance**

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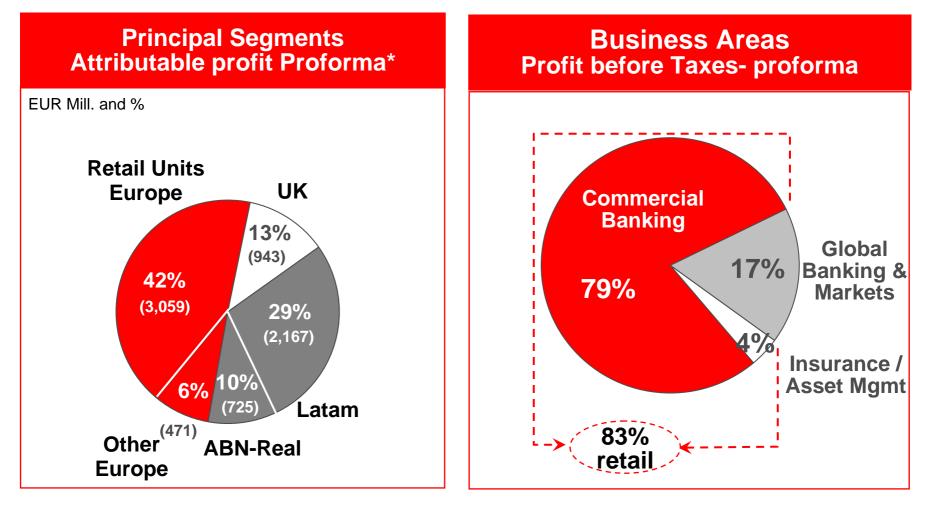


# **Portfolio management**

# **Our principles:**



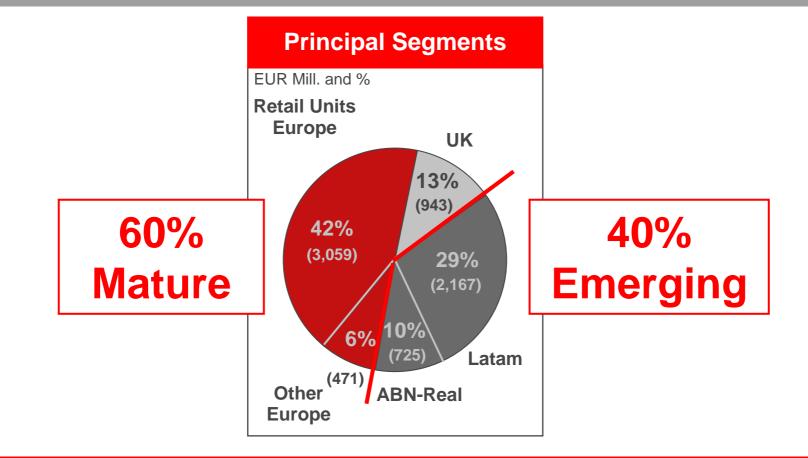




(\*) Operating areas attributable profit + ABN Real (accounted for by the equity method in Financial Management and Equity Stakes): EUR 7,365 mill.



#### With a good balance between mature and emerging markets...



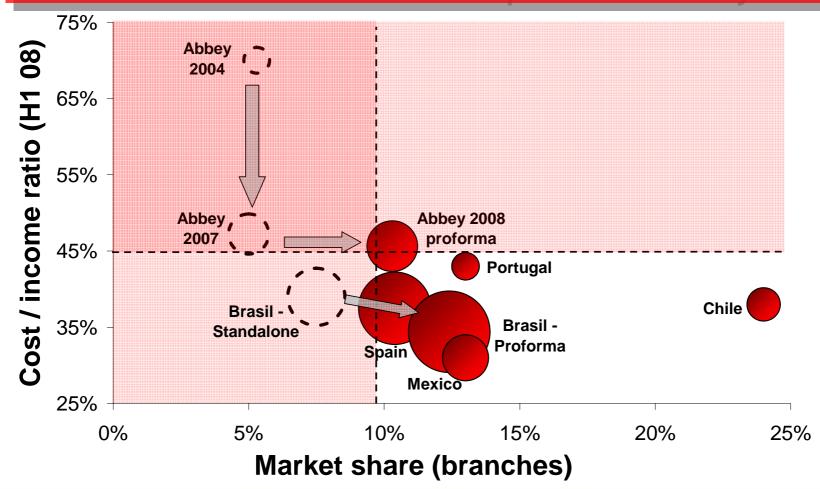
... and we are one of the few international banks with a significant presence in a "BRIC" country



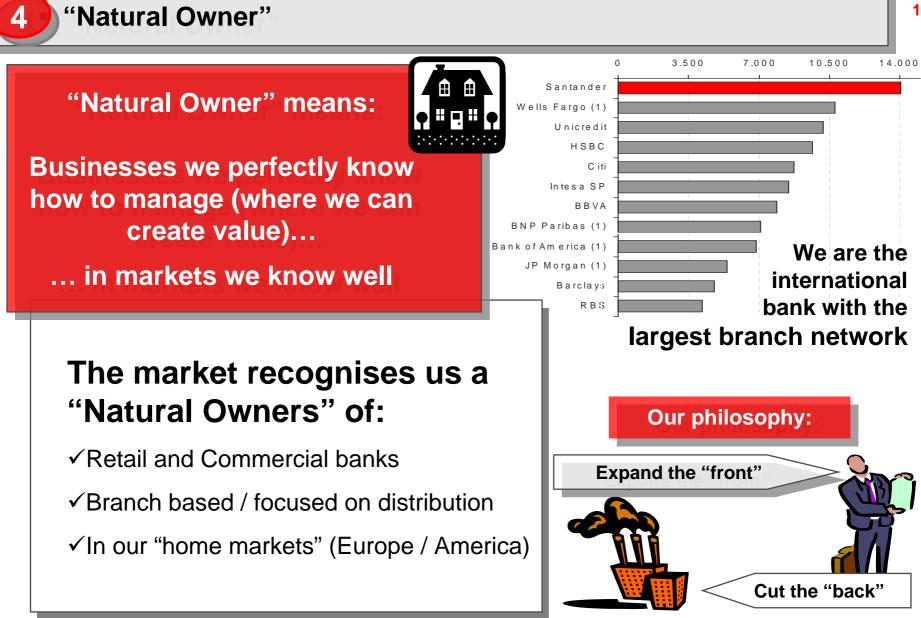
#### "Vertical Strategy"

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# Strong positions / critical mass in a limited number of attractive markets to obtain competitive efficiency levels







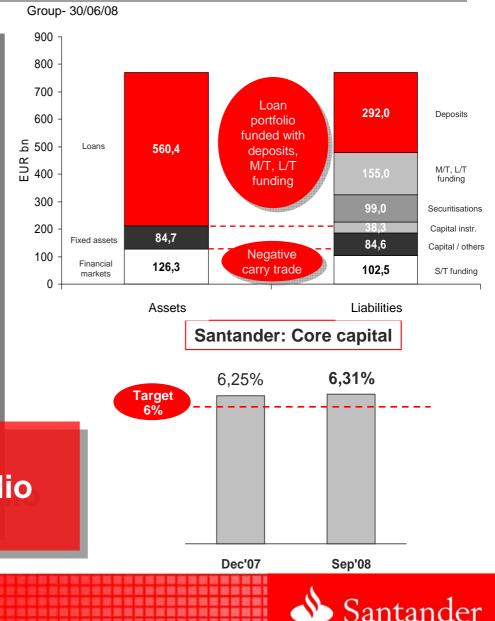


#### **Conservative Balance Sheet management**

Low liquidity risk

- Strong capital base
- Sound credit policies and monitoring
- Disciplined international expansion





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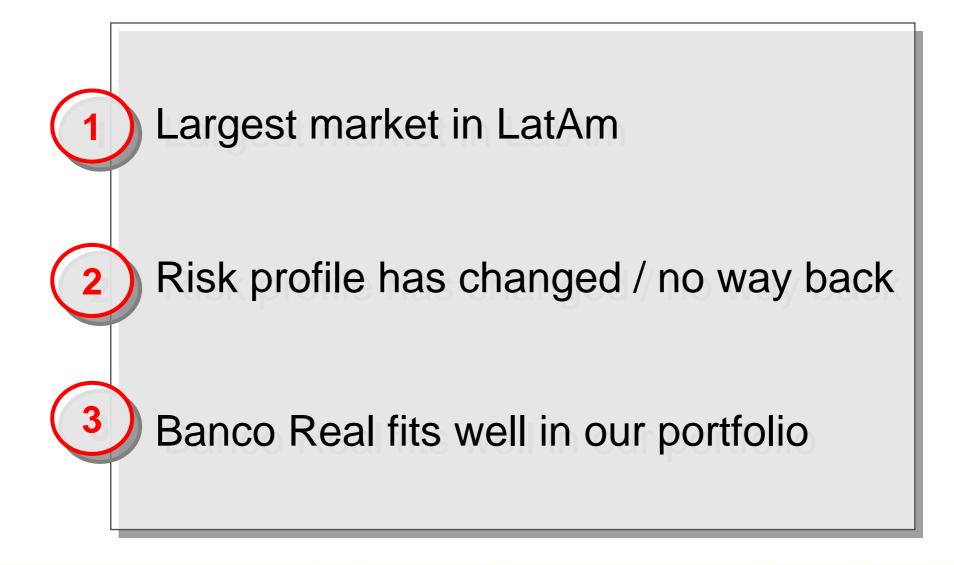
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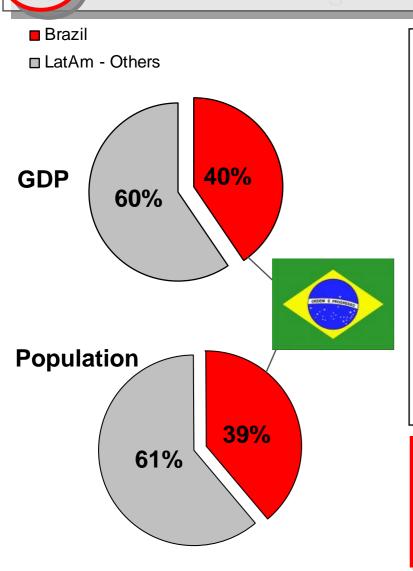


# Why invest in Brazil?





# Brazil is the largest market in Latin America



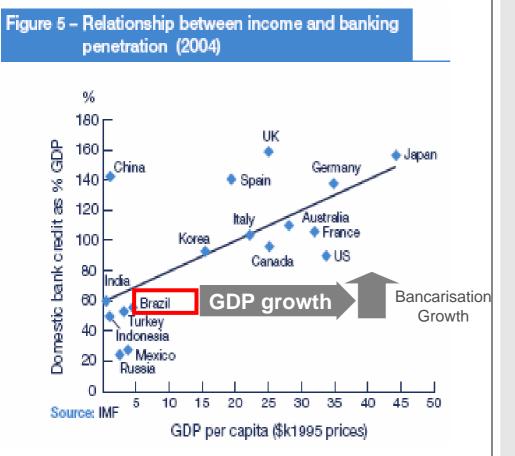
- 40% of LatAm in terms of GDP (\$ 1.3tr) and Population (189mn)
- Top 10 economy in the World
- Good demographical profile, labour force over 100 mn people and low unemployment
- Natural resources only partly explored
- Less volatility in GDP growth and inflation

You can not have a leading franchise in LatAm without a strong presence in Brazil

LatAm – Others: Argentine, Bolivia, Chile, Colombia, Ecuador, Mexico, Paraguay, Peru, Uruguay, Venezuela Source: IMF

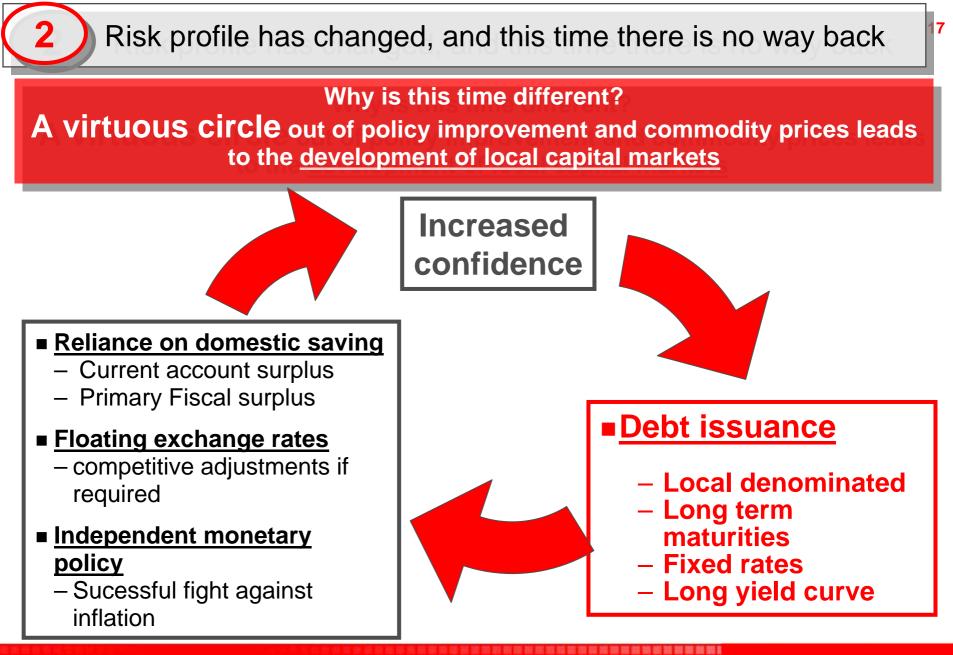


... with significant potential to improve bancarisation



- Low banking penetration on debt and deposits on GDP.
- Rise of the middle class and neccesary reduction in inequality of income distribution.
- Regulatory steps to ease access to banking products.

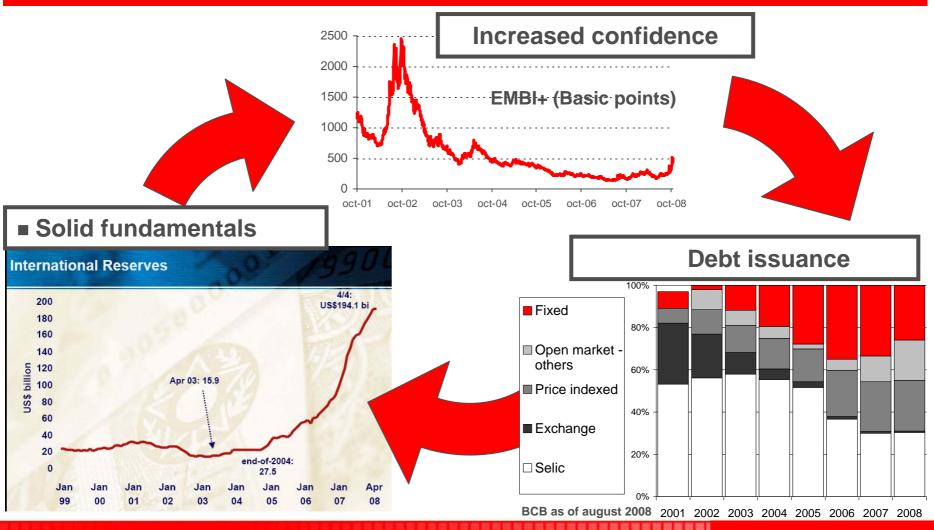






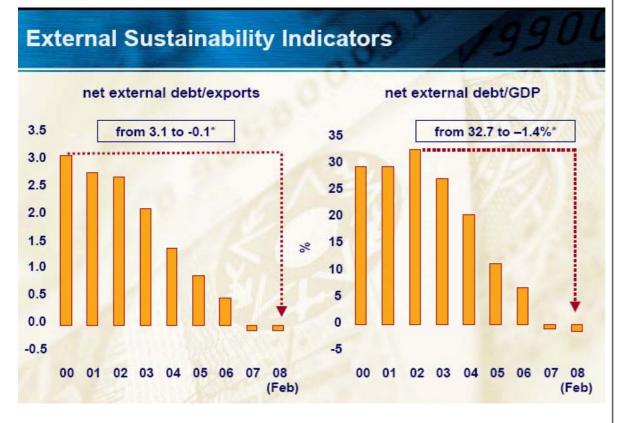
Risk profile has changed, and this time there is no way back

# **Brazil's virtuous circle**





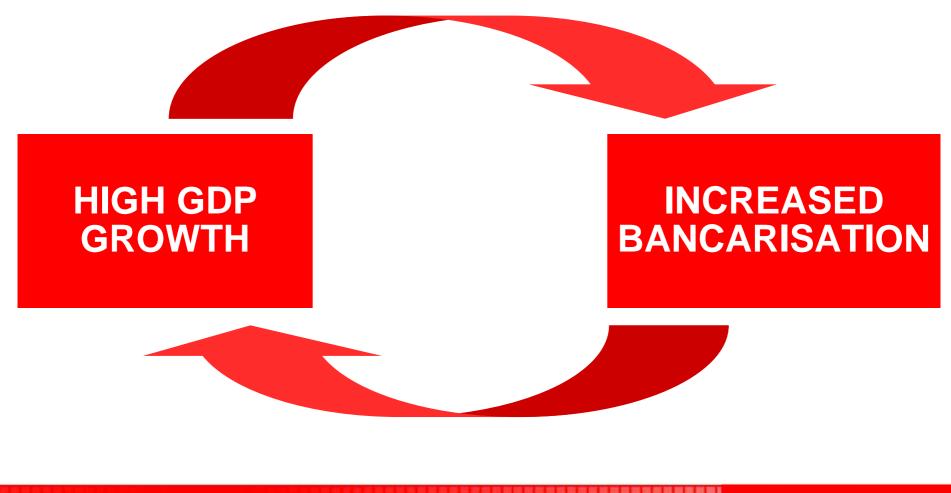
#### Therefore, Brazil is in a more sustainable financial position:



- Increase in fiscal orthodoxy
- Increase in monetary orthodoxy
- Terms of trade
- Higher market confidence
  = longer debt durations
  (= virtuous cycle)
- Development of a yield curve = higher durations, development of some businesses (e.g., mortgage market)
- This has led to investment grade status



In summary, the "growth multiplier" in Brazil seems to us more attractive than in most emerging markets...





# Banco Real perfectly fits with our portfolio

# Real is a bank that fits with our business model

# Santander is a "natural owner" of:



# Banco Real

- Retail and commercial banks
- Branch-based / focus on distribution
- With strong customer bases
- Stable deposit bases
- Where we can create value
- In markets that we know well / with growth potential

Real's core business is retail / commercial banking

- Adds c.2000 branches, c.10.000 ATM's...
- Good customer franchise...
- ...with R\$ +60bn deposits!

In-market synergies

LatAm is one of our core markets







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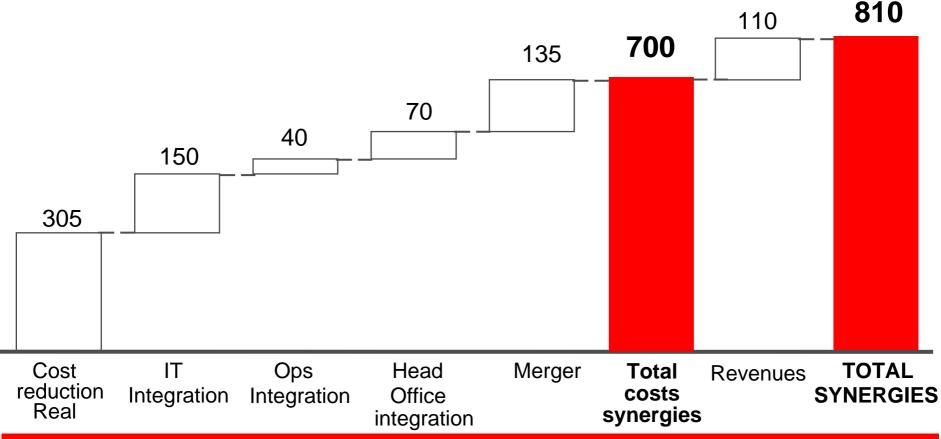
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# At the time of the ABN Amro transaction, we announced EUR 810 million in pre-tax synergies

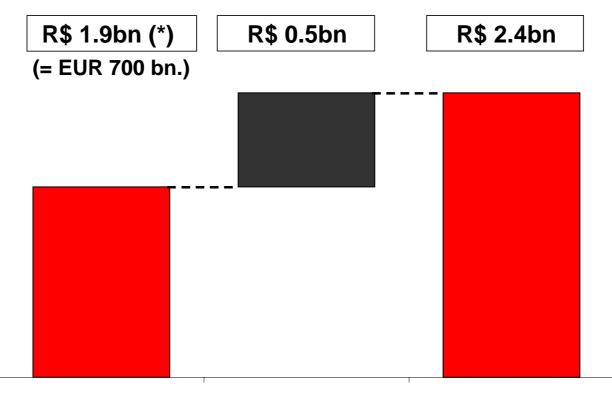
EUR Million



This was a previous "educated estimate" from the outside We have now developed a better assessment of the potential



#### We have upgraded our cost synergy estimate



Original synergies Synergy upgrade Revised synergies (\*) R\$ 1.9bn equivalent to EUR 700m (May 07 exchange rates)

Cost synergies upgraded from 18% to 22% of proforma combined 2006 costs



# We expect the following business dynamics...



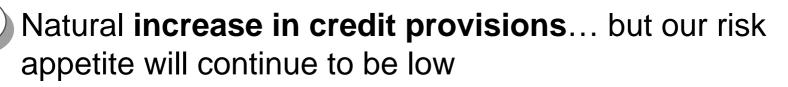


**Flat margins**, through increased revenue by customer (linkage + cross-selling) and change in business mix.



**Improved efficiency:** Flat costs, with cost synergies exceeding those initially announced and absorbing incremental investments (commercial capacity)

• Expected "jaws": 15pp (vs competitors' 4pp)



Increased capital generation



#### ...that translate into our detailed Business Plan 2008-2010: 27

#### Targets 2008-2010

% growth in Brazilian Reales

(\*) Cost synergies in 2011

- Businesses: 15-20% CAGR
- Customer
  revenues: =15% CAGR
- Expenses: < 0% in 2009 and 2010 Cost synergies\*: R\$ 2,400 mln.
- Provisions: growing in line with the lending portfolio and the business mix



# We expect a R\$ 7.9bn net profit (for both banks combined) in 2010



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• We are going to **reach / surpass the goals** we exposed in the ABN – Banco Real acquisition

• Brazil is an **important source of growth** for Santander in the next years

• We are well positioned to **continue delivering stronger results** than our competitors

Brazil's plan, by itself, translates into +5% annual profit growth for the Group over the 2008-2010 period<sup>1</sup>

<sup>1</sup> In constant currency terms









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