# Results

Friday, January 21st 2010

bankinter.



#### Bankinter presents its financial statements following format and criteria stated by Circular of Banco de España 4/04.

Bankinter cautions that this presentation contains forward looking statements. Such forward looking statements are found in various places throughout this document and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations regarding the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to (1) general market, macro-economic, governmental and new regulations, (2) variation in local and international securities markets, currency exchange rates and interest rates as well as change to market and operational risk, (3) competitive pressures, (4) technological developments, (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties.





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### 2010 Results

Significant cost anticipation Improvement in the funding structure

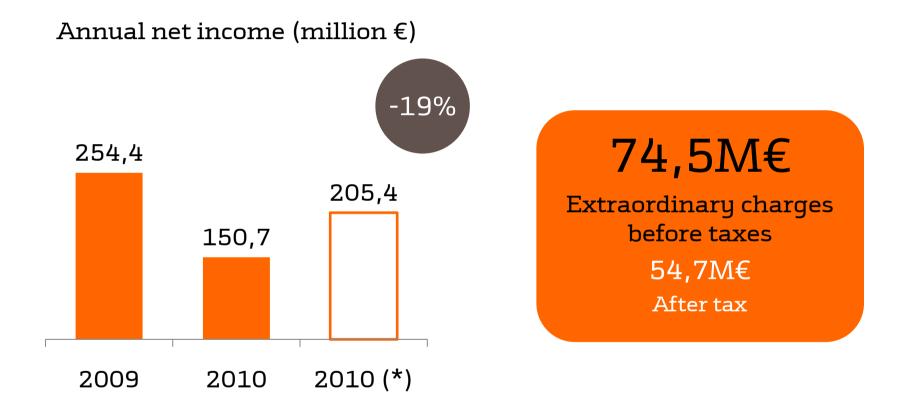
-7,1% Operational Costs Banking Group

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### 2010 Results

Million €	2010	2009	Dif	Dif %
Interest and related income	1.201,4	1.672,5	-471,1	-28,2
Interest and related charges	-651,5	-879,9	228,4	-26,0
Net Interest Income	550,0	792,6	-242,6	-30,6
Dividend income	14,5	10,9	3,5	32,2
Equithy method	11,0	16,2	-5,3	-32,5
Net fees and commissions	195,5	202,2	-6,7	-3,3
Trading income	120,5	88,8	31,7	35,7
Other operating income/expense	211,0	134,4	76,6	57,0
Gross Operating Income	1.102,3	1.245,2	-142,9	-11,5
Personnel expenses	332,9	325,0	7,9	2,4
General expenses/amortization	322,8	307,2	15,5	5,0
Pre provisioning profit	446,6	612,9	-166,3	-27,1
Provisions	0,8	29,6	-28,8	-97,2
Asset impairment charges	216,7	220,5	-3,8	-1,7
Net Operating Profit	229,1	362,8	-133,6	-36,8
Gains/losses on disposals of assets	-23,9	-16,8	-7,1	42,2
Profit Before Taxes	205,2	345,9	-140,7	-40,7
Corporate tax	54,5	91,5	-37,1	-40,5
Net Income	150,7	254,4	-103,7	-40,8

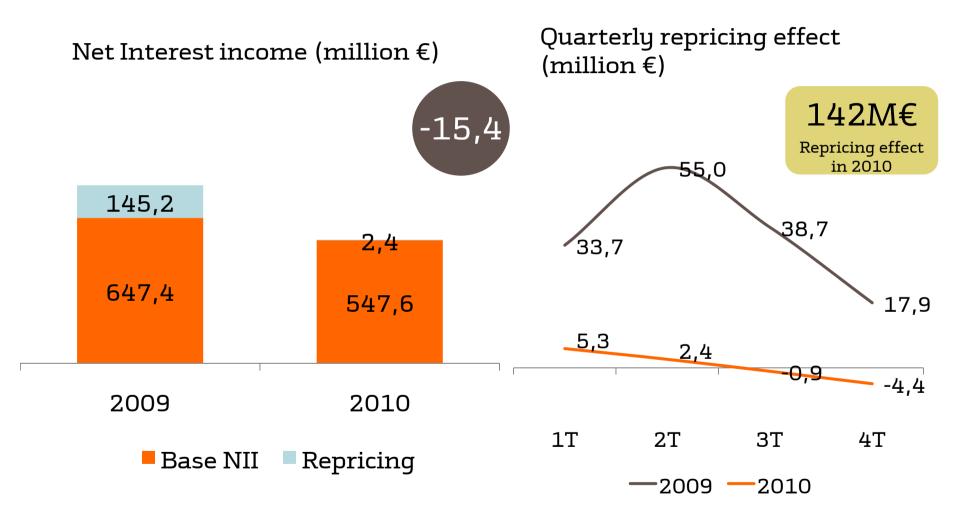
# ... includes no extraordinary income but significant <mark>extraordinary costs</mark>



(\*) 2010 net income ex extraordinary items

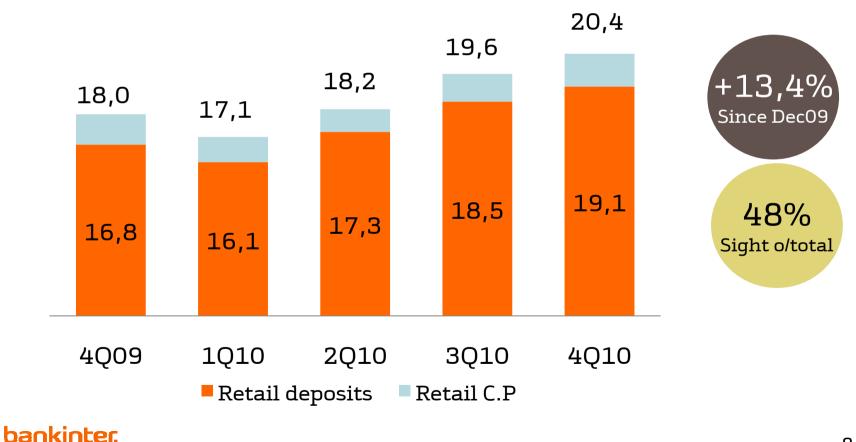


# The mortgage repricing effect explains most of NII drop



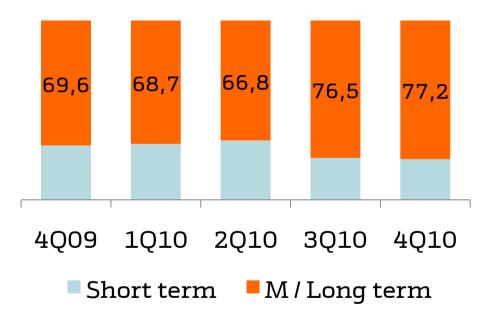
# Significant increase of retail funding during the year

Retail funding ( in billion €)



# The duration of wholesale funding has been lengthened significantly

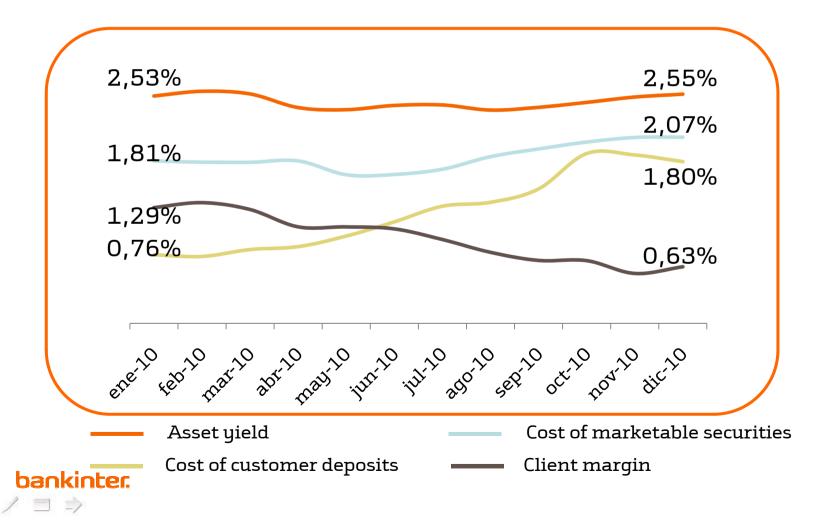
Breakdown of wholesale funding ( in %)





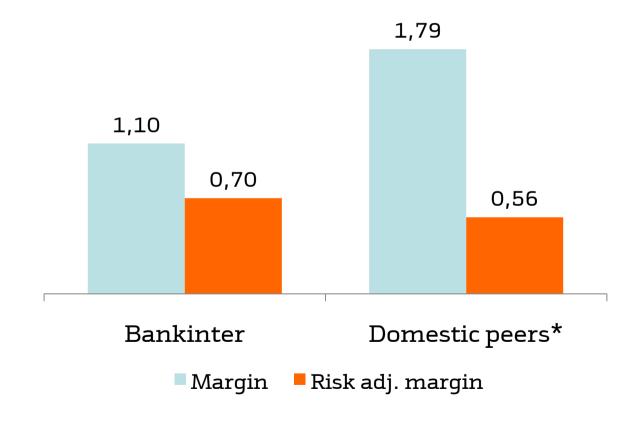
# Improvement in the funding structure has impacted client margins

Monthly evolution of margins(in %)



# Interest margin adjusted to credit risk show better performance

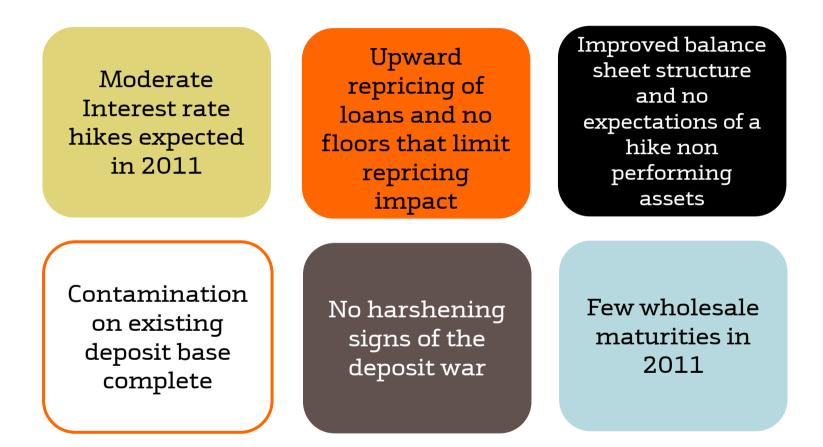
Margins over total average assets sep'10 figures ( in %)





\*Source: Public Statements

### 4Q10 likely to be the bottom in NII





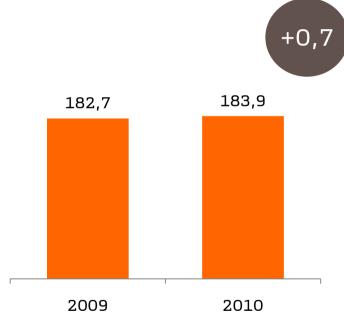
## Fee income shows resilience despite market volatility

Fee income ( in million €)

	2010	Diff.	(%)
Transactional	72,8	-2,4	-3,2
AUM	45,7	2,2	5,1
Insurance	41,9	1,2	3,1
Broker	39,6	-6,3	-13,7
Guaranties	32,5	5,8	21,5
Unpayment + other	28,9	-9,8	-25,4
Fees received	261,5	-9,3	-3,4
Fees paid	65,9	-2,6	-3,8
Net fees	195,6	-6,7	-3,3

Ibex 35 -17,4%

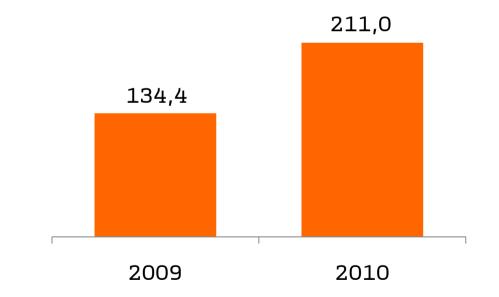
Net fees ex unpayment fees( in million €)





## Other operating results reflect the contribution of LDA insurance business

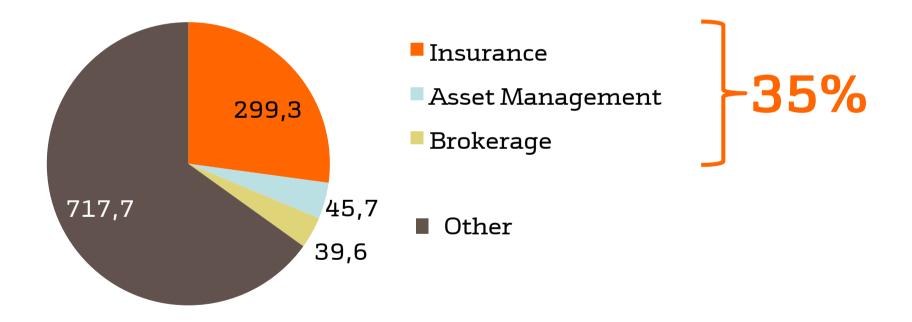
Other operating results (million  $\in$ )





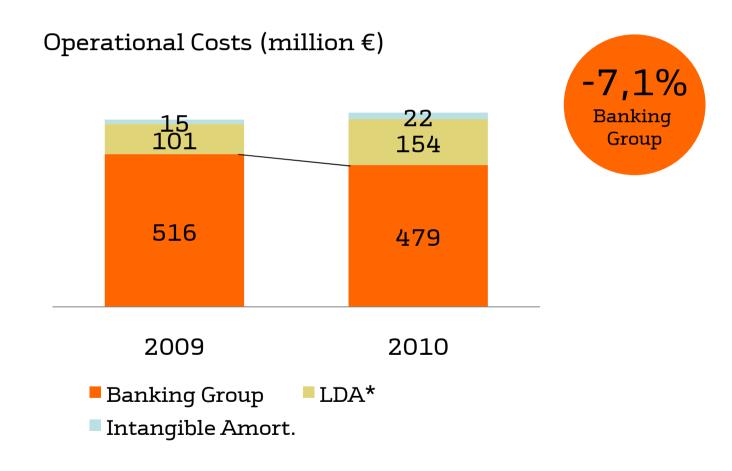
### Gross operating income shows greater diversification

Gross operating income breakdown (million €)



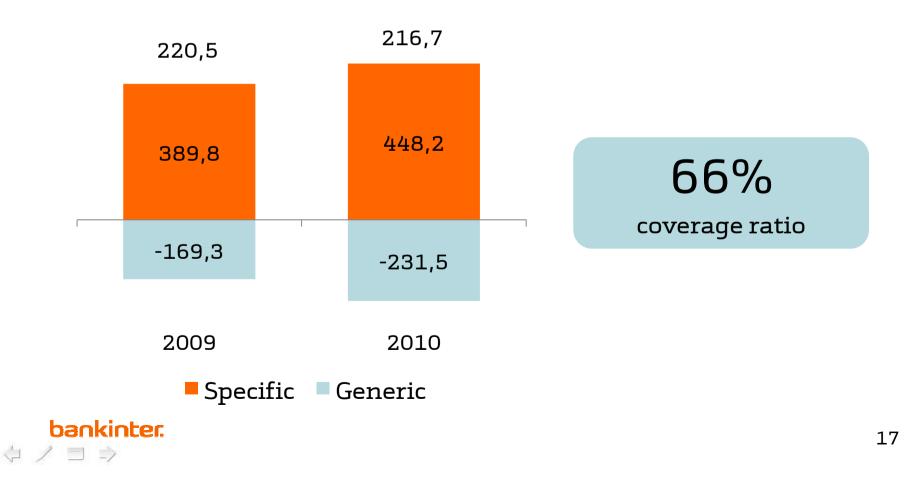


# Supported by cost contention efforts and efficiency gains



# Maintaining high levels of NPL coverage and accelerating provisions

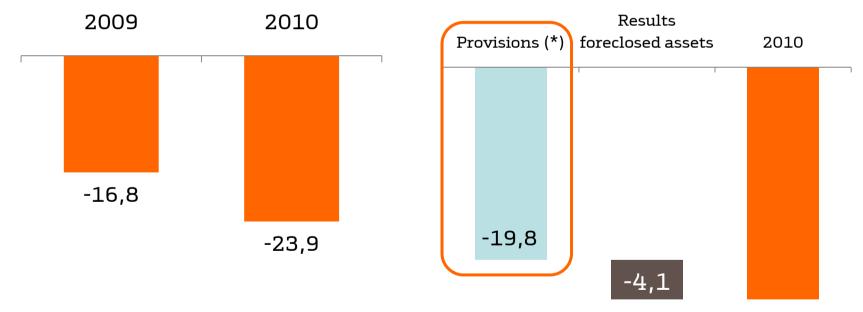
Break down by type of provision (in million€)



# Results from foreclosed assets show a good pattern

Results on the disposal of assets (in million€)

Breakdown of results on the disposal of assets (in million€)





(\*) Extraordinary provisions

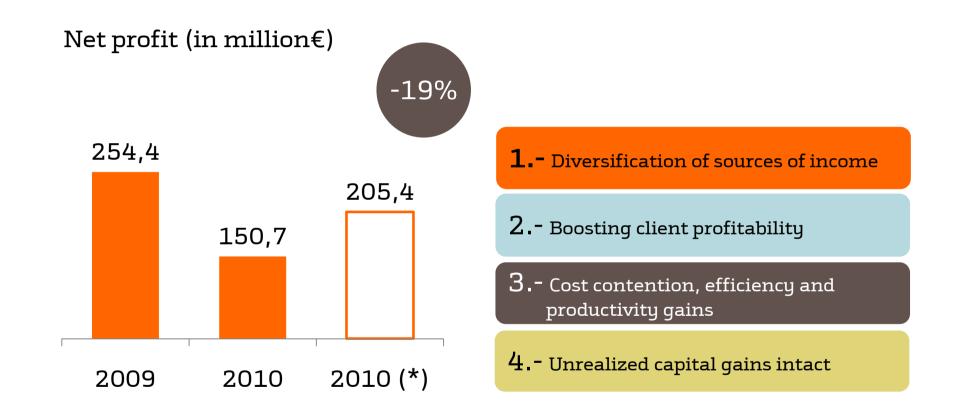


### 2010 a year marked by

- **1.** Base effect due to a significant mortgage repricing impact in 2009
- **2.** The deposit war and the sovereign crisis have put pressure on funding costs
- **3.** Market volatility has impacted fee income from AUM and brokerage services
- 4. Significant recognition of extraordinary charges in the year.



# Despite headwinds recurrent results continue to show stability



(\*) 2010 net income ex extraordinary items



### Best Asset Quality

1/3

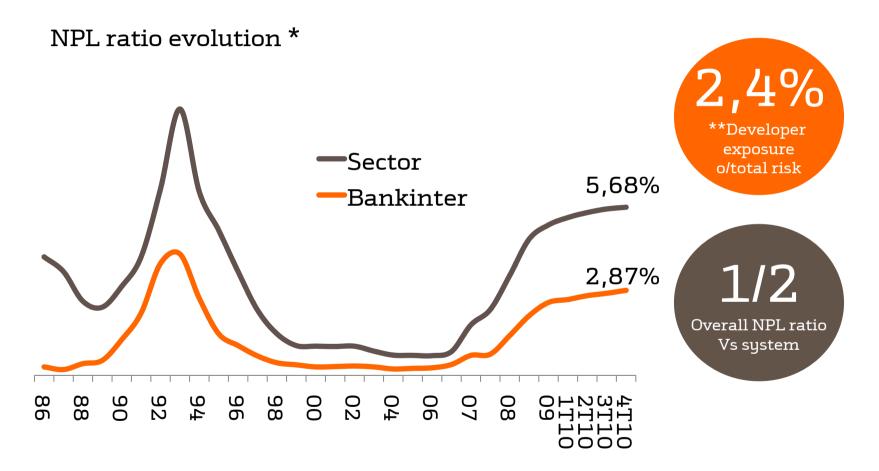
Peers Problematic Assets -57%

NPL net entries in 2010 0,6%

Real estate assets in the system

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# Outperforming the system in NPLs over the cycle



\* Sector data : November 2010. Source: Bank of Spain

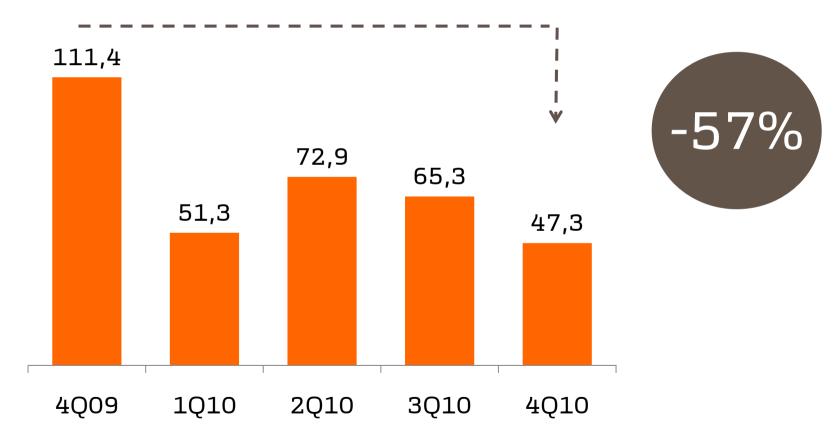
\*\* Calculated according to new BdE reporting requirements



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### NPL entries show a declining trend

Quarterly net NPL entries (million €)





# Foreclosed assets are low compared to system levels

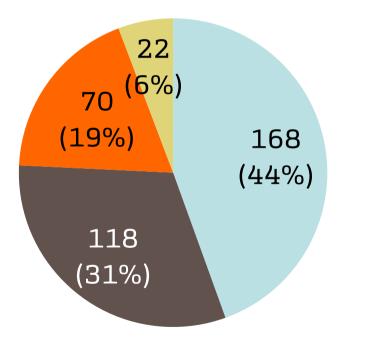
 Annual gross additions of foreclosed assets (million €) -





### and show no concentration

Foreclosed assets by asset class \* (in millon € and %)



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### 378M €

- 1st hand finished residetial
- Land
- Other
- 2nd hand finished residential

\*Calculated according to new BdE reporting requirements

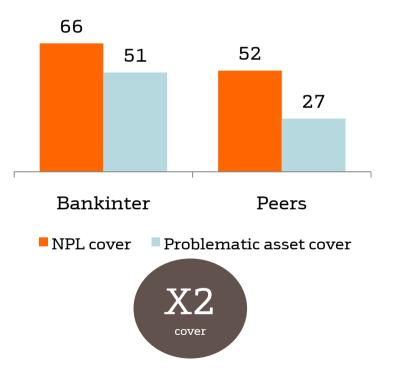
### An outstanding asset quality further reinforced when adding up other problematic assets

- "Problematic assets" (in mill €)-

	Bankinter	Peers*	
NPL	1.330	14.426	
Substandard	228	9.050	
Foreclosures**	386	14.580	
TOTAL	1.944	38.056	
Adjusted ratio	4,2%	11,7%	



bankinter. ↓ / □ → \* Domestic quoted banks. Source: Public Statements \* \*Includes equity holdings arising from foreclosures - Coverage ratios (in %)-



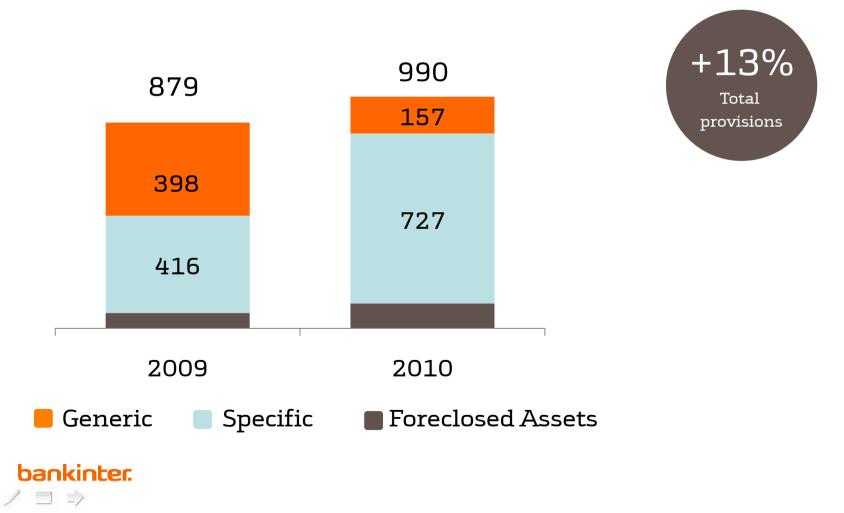
# Adequate solvency levels

66% NPL Coverage Ratio 51% Problematic assets cover **2/3** Of 2011 maturities pre financed

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### We continue to reinforce provisions

Total provisions evolution (million €)



### Highest coverage ratios in all asset classes



NPL coverage Vs 52% Peers 28%

Real estate assets cover vs 18% Peers 51%

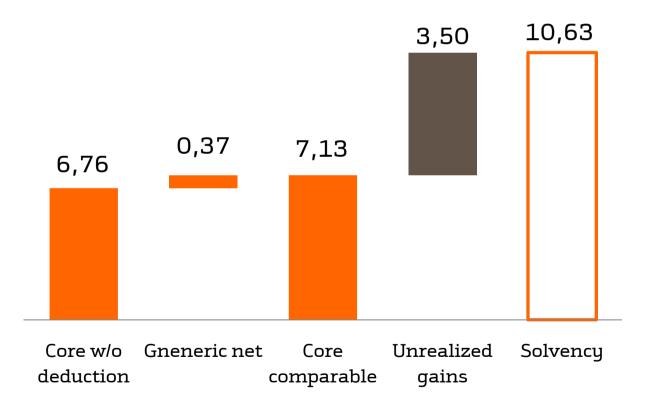
Problematic assets cover vs 27% Peers



\* Source: Public Statements

# Solvency levels are adequate to the business profile

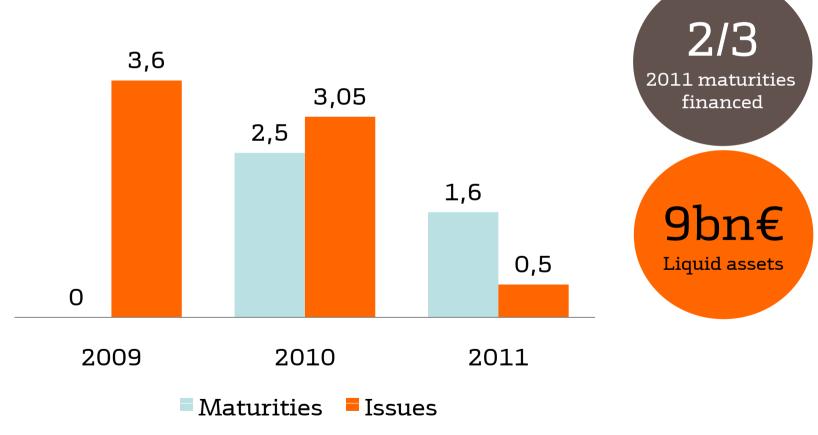
Comparable core capital ratio (%)



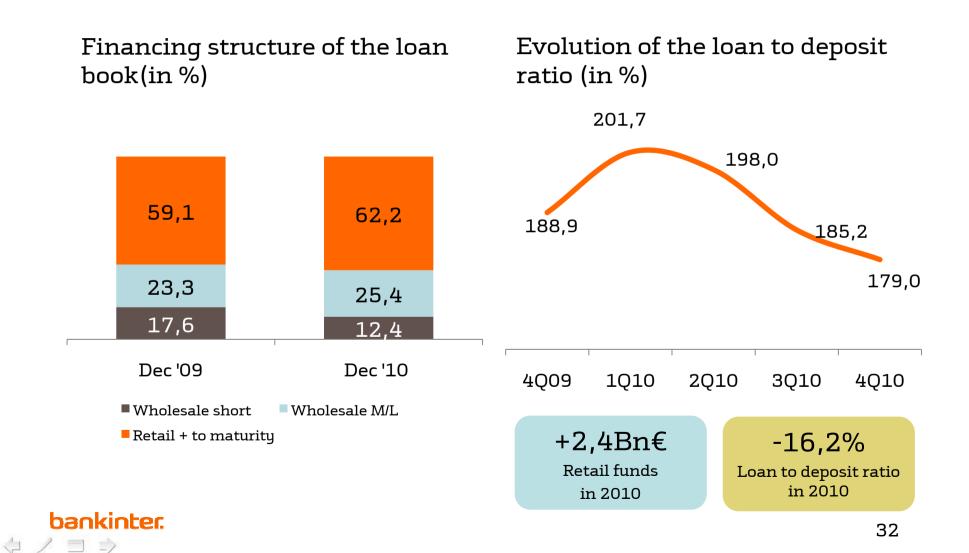


# 2010 maturities fully financed and working ahead 2011

Annual wholesale maturities vs issues (in bn€)



## Leading to a significant improvement in the financing structure



### A strong business model

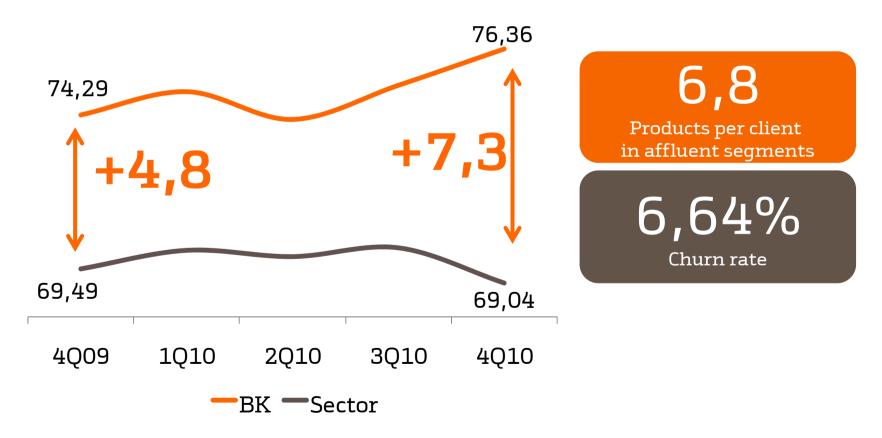
+7,3 Quality differential 61.585

New Clients LDA +3,6% Premiums

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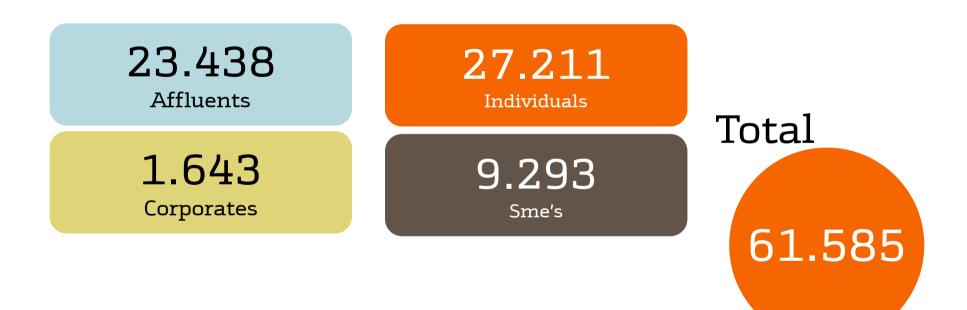
### Clear strategic focus on quality of service

Evolution of quality ISN indicator

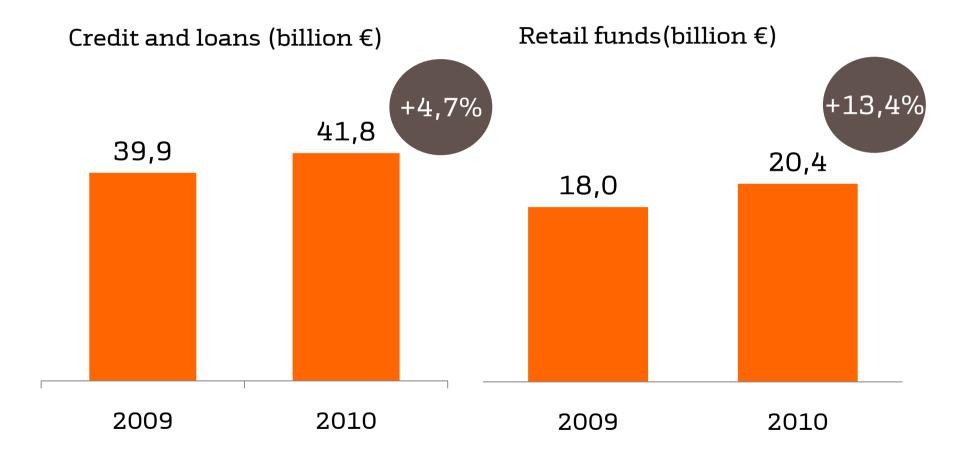


### We continue investing in client acquisition in target segments

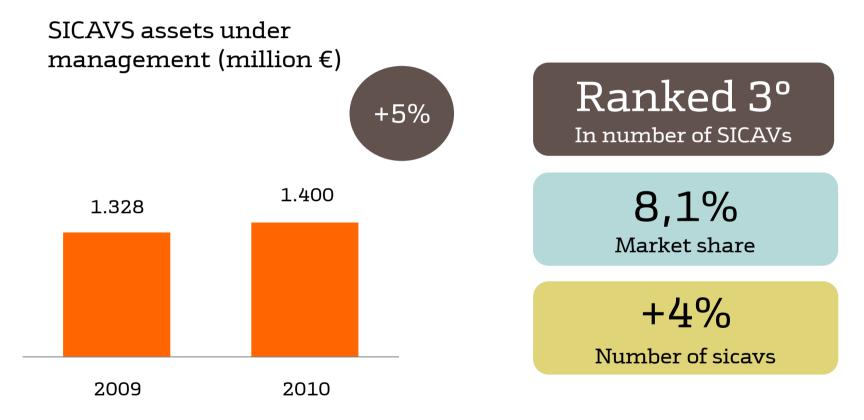
Number of clients acquired 2010



### as is shown in volume performance



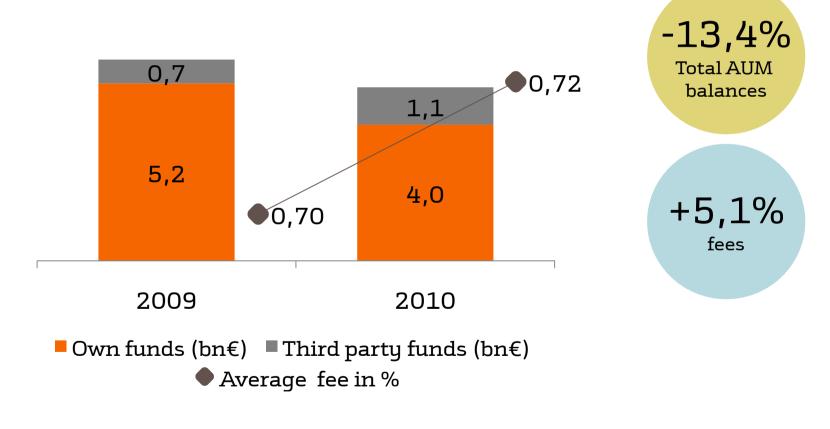
### We continue outperforming the sector in the upper end of the affluent segment



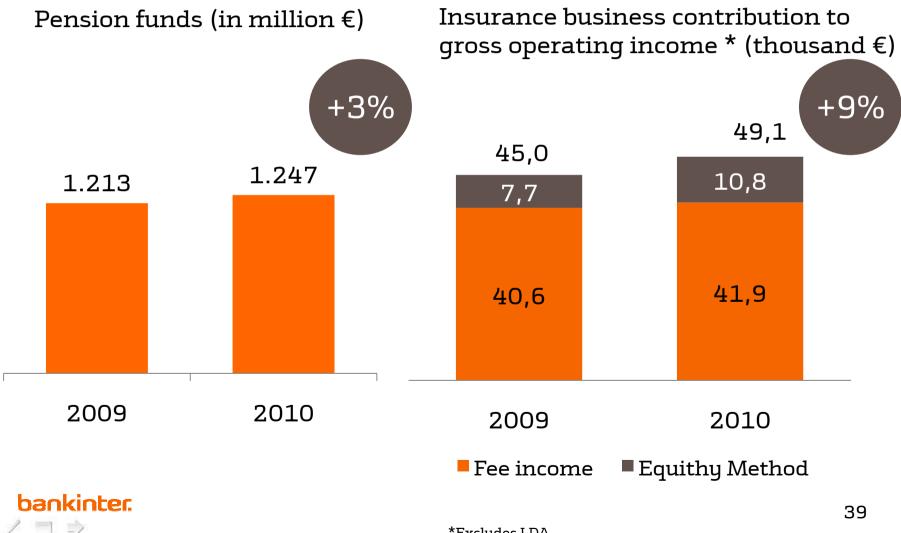


# AUM business is strong and the mix improvement continues

Evolution of Investment funds balances and average fees



### Distribution of life insurance products keeps on supporting business results

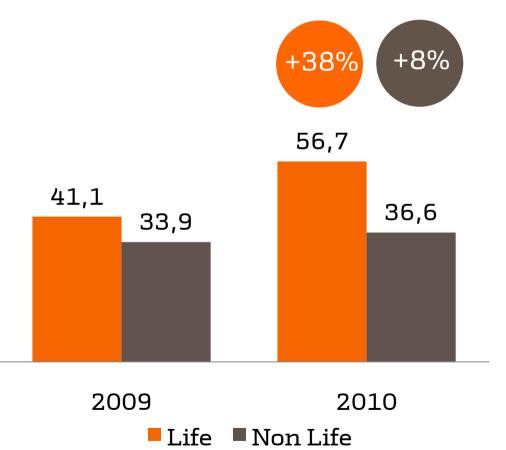


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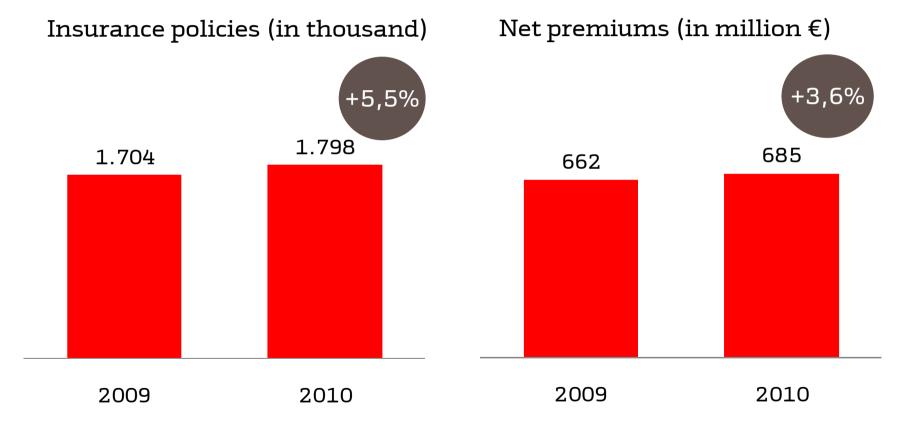
\*Excludes LDA

### and shows sustainable growth

Premiums evolution ( in million  $\in$  )



### LDA continues outperforming the sector in policy acquisitions and premiums



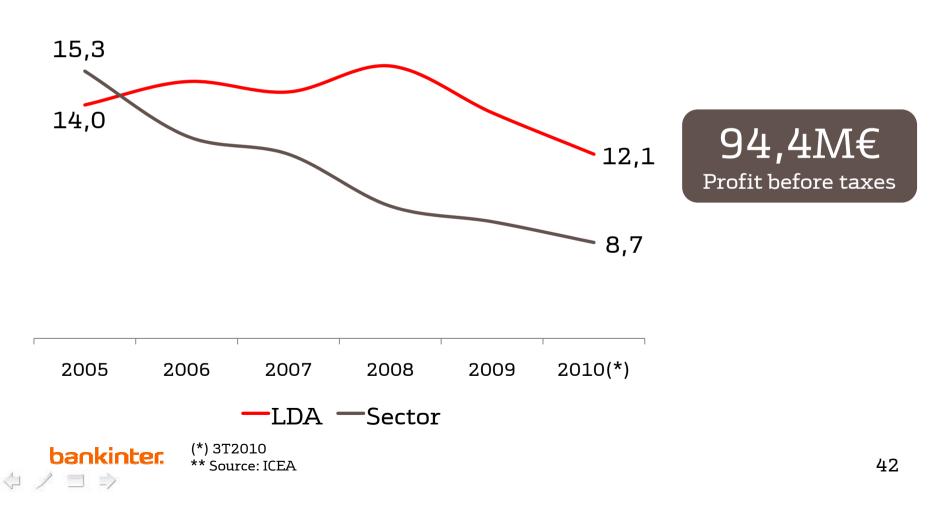


linea directa

### And also shows <mark>strong resilience</mark> economic conditions



Technical results \*\*(in %)



### In summary ....

### Improved financing structure

### Best in class asset quality

Highest coverage levels for all asset classes

**Business** shows strength and clear focus