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International Division

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International Business Highlights - Amparo Moraleda

ScottishPower Overview - Nick Horler

Energy Wholesale & Retail - *John Campbell*

Energy Networks - Frank Mitchell

Iberdrola USA Overview

Regulatory Framework - Bob Kump

Business Transformation - Kevin Walker

Background





Successful consolidation of Iberdrola's international platform since 2008,...



International Model

- Large markets
- Critical size
- Pro-competitive and stable regulation
- Growth potential





2008-2010 Priorities



Improved Performance through:

- Operational excellence & Synergies
- IT Systems & Process Integration









- Ambitious Regulatory Agenda
- Aggressive business transformation program in place

...now ready to materialize its full value-creation potential...

Financial Performance since Acquisition (04/07) Scottish Power





Sustained results growth through efficiency improvements since integration

	FY 2007	FY 2008	FY 2009	Var. 07-09
EBITDA exc MtM	1,035	1,217	1,323	28%
Liberalised	449	621	732	63%
Regulated	586	596	591	1%
Net Profit (recurrent)	460	495	541	18%
CAPEX	712	740	549	-23%
OPEX*	565	515	471	-17%
FTEs	9,353	8,508	8,214	-12%

^{*}Excluding Government obligations 4

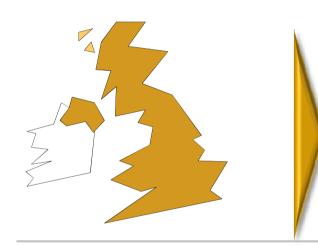
Key themes 2010-2012





The UK and the US energy markets provide a wide range of options to domestically-positioned operators

Key drivers



- Climate change and energy security policies
- Ageing and environmentally inefficient generation fleet
- Off-shore wind power investment potential
- Dynamic energy retail & wholesale markets



- Energy policy shift to environmental
- Massive wind power potential
- Significant transmission needs
- Obsolete and cost-inefficient distribution networks
- Highly fragmented utility landscape

Iberdrola's Strategic Goals 2010-2012 Scottish Power Contribution





Energy Wholesale & Retail

Energy Networks



- Maintain SPW position as best-in-class generation asset Management in UK
- Focus on customer segmentation, value offer & cost-to-serve (smart metering)
- Become best-in-class network operator through implementation of aggressive efficiency program

Drive Further Group Efficiencies



 Full range of options in place to modernize SPW generation fleet Exploit opportunities in transmission linked to massive deployment of off-shore wind

Iberdrola Engineering & Construction Deployment in UK



- Strong position in key new generation projects: nuclear, wind offshore & CCS.
- Solid innovation agenda: smart meters deployment, energy services...

 Involvement in development of the new advanced networks: smart grids

Leverage Group Expertise & Know-how

Iberdrola's Strategic Goals 2010-2012 Iberdrola USA Contribution













• Ensure regulatory framework that creates financial stability and enables efficiency improvement to deliver benefits to all stakeholders: customers, investors, employees, the company

Continued benchmarking to drive business transformation





• Leverage unique transmission investment opportunities to enable renewable generation, improve profitability and diversify our revenue mix

Iberdrola Engineering & Construction Deployment in US



 Support Iberdrola wide-group efforts in the fields of smart metering and smart grids leveraging on national policies and funding-schemes

Smart metering & Smart grids Deployment

Conclusion



After a successful integration, the International Business is now ready to materialize its full value creation potential

Significant efficiency gains expected in networks business across all geographies based on Group's best practice exchange initiatives

Scottish Power to develop wide range of generation investment options over the next decade in response to generation-gap & environmental challenges

Iberdrola USA to become best-in-class utility by improving regulatory relationships and leveraging transmission projects