

# **Banco Popular Group**

# GROWTH, GROWTH

**July 2004** 

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#### LOANS TO PRIVATE-SECTOR RESIDENTS

Strong acceleration in loan growth



June: + 22.5% p.a.



Faster market share gain

#### LOANS TO PRIVATE-SECTOR RESIDENTS

(May 31, 2004 year-on-year % change)

POPULAR (May 31, 2004) +21.7

**BANKS** +15.1

**BANKS + SAVINGS BANKS** 

#### LOANS TO PRIVATE-SECTOR RESIDENTS

# Confirming leadership in non-mortgage loan growth



June: + 18.4% p.a.

#### LOANS TO PRIVATE-SECTOR RESIDENTS

(April 30, 2004 year-on-year % change)

Widening the gap in non-mortgage loans

POPULAR (april) +14.9%

BANKS +6.6%

#### **MAJOR LOAN CATEGORIES**

(Accumulated % change)

Bill discounting
Mortgage loans
Personal loans &
overdrafts
Leasing
TOTAL

Growth rate

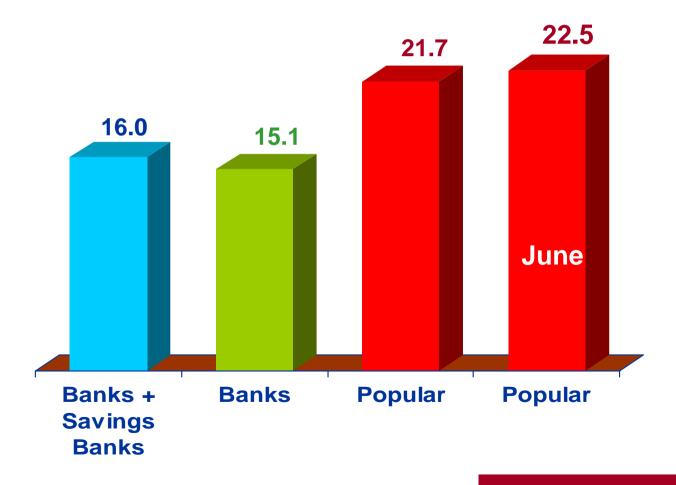
June 04

17.1 27.2 16.2 21.4 22.3 Of total loans

11.751.529.95.5

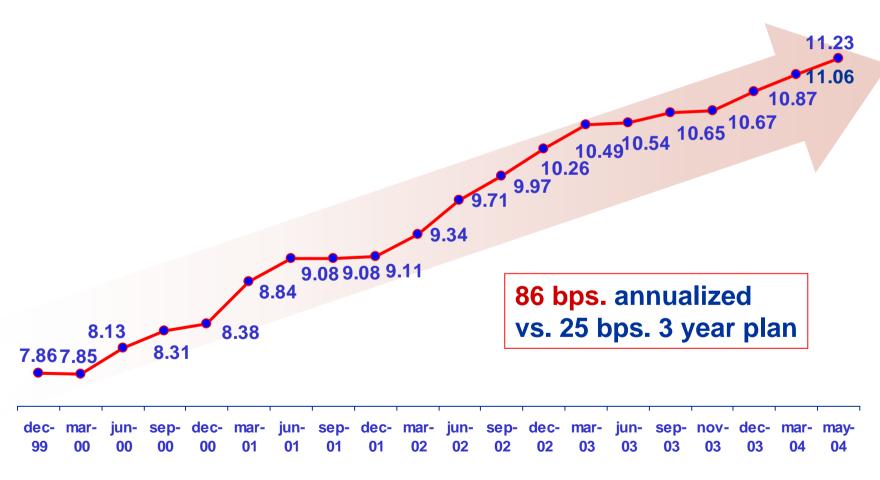
# LOANS TO PRIVATE-SECTOR RESIDENTS (ex BNC)

(May 31, 2004 year-on-year % change)



#### MARKET SHARE GAINS

#### MARKET SHARE OVER COMMERCIAL BANKS (ex BNC)



# **MARKET SHARE GAINS**

# MARKET SHARE GAINS IN <u>ALL</u> LOAN CONCEPTS

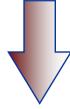
#### **BANKS + SAVINGS BANKS (%)**

	2000	2001	2002	2003	04
Bill discounting	10.17	10.22	10.75	11.09	11.49
Secured loans	3.34	4.17	4.75	4.93	5.05
Personal loans & overdrafts	3.95	4.12	4.10	4.32	4.54
Leasing	9.00	9.40	9.00	8.50	9.10

#### COMMERCIAL DYNAMISM & CROSS-SELLING

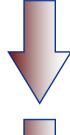
Products with interest rates chosen by customers

# **Golden Mortgage Loan**



#### **Golden Consumer Loan**

- Fixed rate 1st year
- Index: Euribor12 or I.R.P.H.
- Discount of <u>10 to 50 bp.</u> on interest rate



- Fixed rate 1st year
- Index: UE7 published by B.of S.(\*)
- -Discount of <u>25 to 100 bp.</u> on interest rate



(\*) Interest rate applied to consumer loans in the EU. Published by Bank of Spain

#### **COMMERCIAL DYNAMISM & CROSS-SELLING**

#### **GOLDEN MORTGAGE LOAN**

# **Gross production in 6 months**

Number of loans: 10,282

Total amount: (million €) 976.6

Number of products/borrower: 9.6

Average maturity of loans (years): 23.5

# **COMMERCIAL DYNAMISM & CROSS-SELLING**

#### **GOLDEN CONSUMER LOAN**

# **Gross production 6 months**

Number of loans: 40,160

Yearly growth: 20.5%

Total amount: (million €) 382

Yearly growth: 32.5%

And also fast growth in acquisition of funding



June: + 19.3% p.a.

#### **MUTUAL FUNDS VOLUMES IN 2004 vs. INDUSTRY - SPAIN ONLY-**

Net Asset Value  June 04(€million) % change				
Money Market	1,688.6	-9.2		
Bonds	1,721.5	35.5		
Fixed income	3,410.1	9.0		
Equity	719.0	48.0		
Balanced	716.3	3.5		
Guaranteed	1,987.6	11.0		
Global	399.7	4,494.3		
TOTAL	7,232.7	18.4		
		14.3		

BANCO POPULAR GROUP \*
INDUSTRY

INDUCTOV

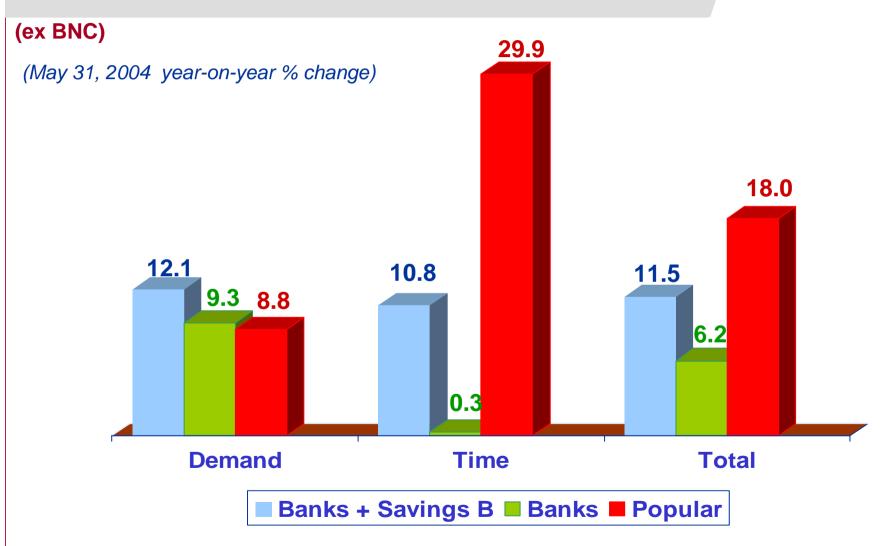
Outperformance due to:

	POPULAR	INDUSTRI
Net Inflows	15.1%	11.6%
Management / Markets	3.3%	2.7%

June 04 June 03 Improvement in market share 3.41% 3.29%

<sup>\*</sup> Excluding BNC & Popular Banca Privada. The total amount including BNC & PBP amounts to €8,003.9 million (+20.4%) 15

#### **GROWTH OF DEPOSITS OF PRIVATE-SECTOR RESIDENTS**



# CORE RESIDENT-CUSTOMER DEPOSITS (ex BNC)

(Accumulated % change)

Without covered bonds

Demand	deposits
Time dep	osits

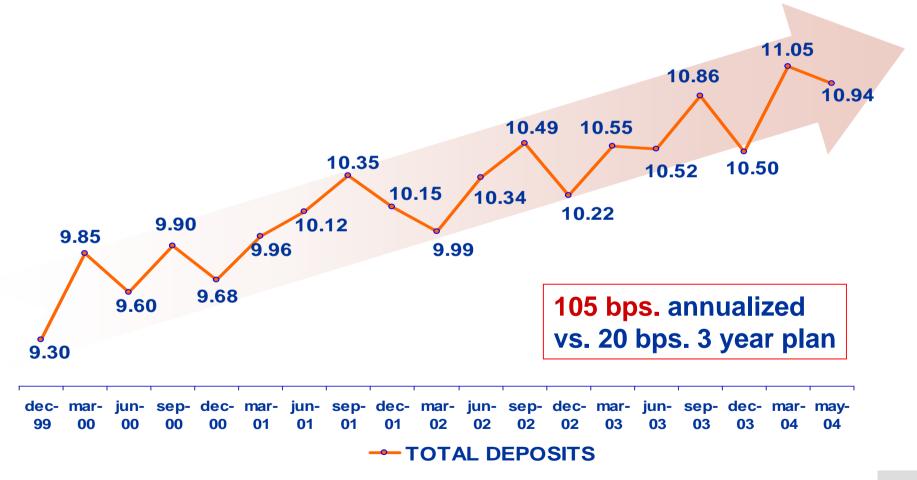
**Customers commercial** paper

**TOTAL** 

June-03	Sept03	Dec03	March-04	June-04
6.1	9.1	10.3	12.8	13.3
10.2	8.7	5.9	10.4	11.1
51.5	29.5	58.1	107.3	102.4
10.8	10.8	12.4	19.8	20.8

#### MARKET SHARE OVER COMMERCIAL BANKS (ex BNC)

#### Without covered bonds



Consolidate leadership in non-mortgage

loan growth: SMEs & consumer

Fast but selective acquisition of mortgage loans

3 Customer acquisition to feed future growth

# **LEADERSHIP IN SPAIN IN NON-MORTGAGE LOANS**

#### **FASTEST GROWING BANK IN NON-MORTGAGE LOANS IN SPAIN**

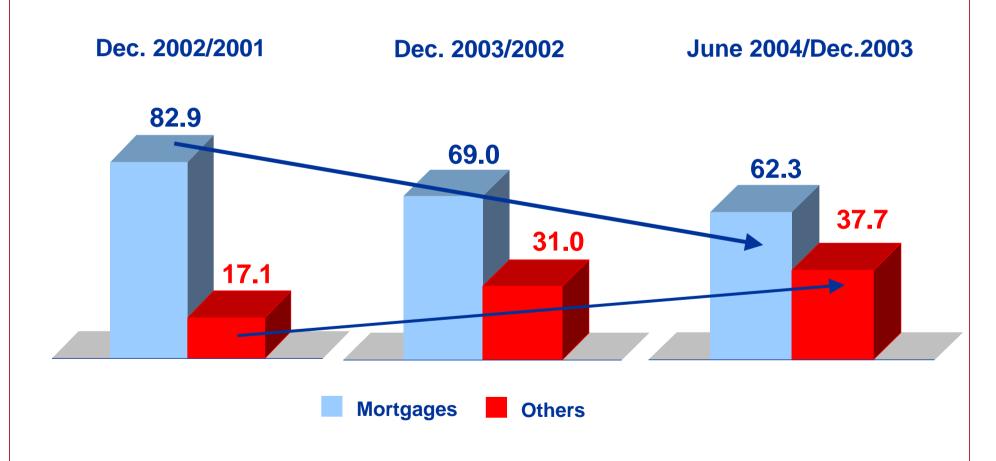
	Growth rate				
	December 03		April 04		June 04
	BPE	BANKS	BPE	BANKS	BPE
Bill discounting	18.0	12.5	13.8	10.8	18.1
Personal loans & overdrafts	9.8	1.1	14.7	3.1	17.9
Leasing	12.0	38.3	18.0	40.9	21.4
Total excluding secured loans	12.5	4.8	14.9	6.6	18.4

Excluding REPOs, prepayment & other and NPL

Source: Banco de España Boletín Estadístico

# **LEADERSHIP IN SPAIN IN NON-MORTGAGE LOANS**

#### **CHANGE OF LOAN GROWTH MIX**



#### LEADERSHIP IN SPAIN IN NON-MORTGAGE LOANS

# Non-mortgage loan growth is driven by:

- **➤ SMEs:** successful microcompanies campaigns –retailers-
- Consumer lending
- **➤** Affinity groups

#### **RETAILER CAMPAIGNS**

#### AN EXAMPLE OF SME VOLUME GAINS

(April & May, 2004)

Target retailers: ≅100,000

Retailers acquiring products: 17,548

New clients: 1,418

New products: 21,175

Total loans: (million €) 211

Customer funds: (million €) 49

# **CONSUMER LENDING**

#### **VISA HOP REVOLVING CARD**

Number of cards: 346,621

Yearly growth: 97.5%

Total amount: (million €) 241

Yearly growth: 55.5%

# **CONSUMER LENDING**

#### **AFFINITY GROUPS**

(Euro million)

SME Affinities
Change (1)

Individuals-Affinity (\*)
Change (2)

No. of clients

172,059 104%

346,133 73% On- & off-B/S AuM

> 2,085 112%

5,090 25% Loans

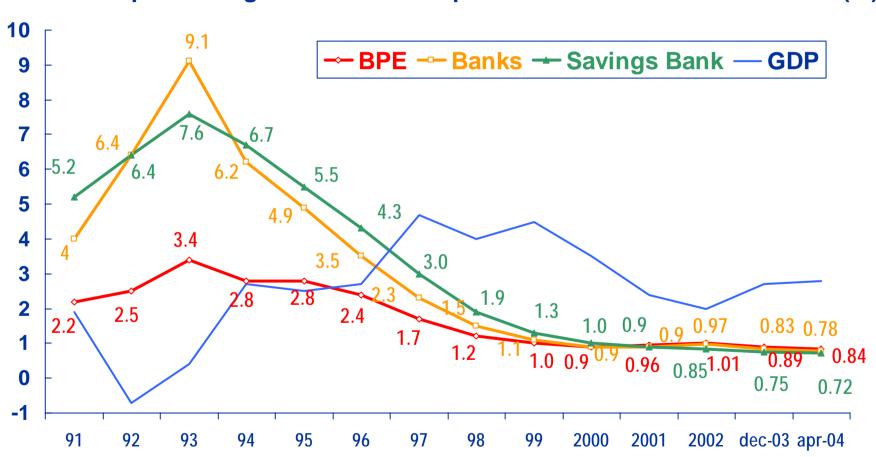
7,523 130%

4,254 53%

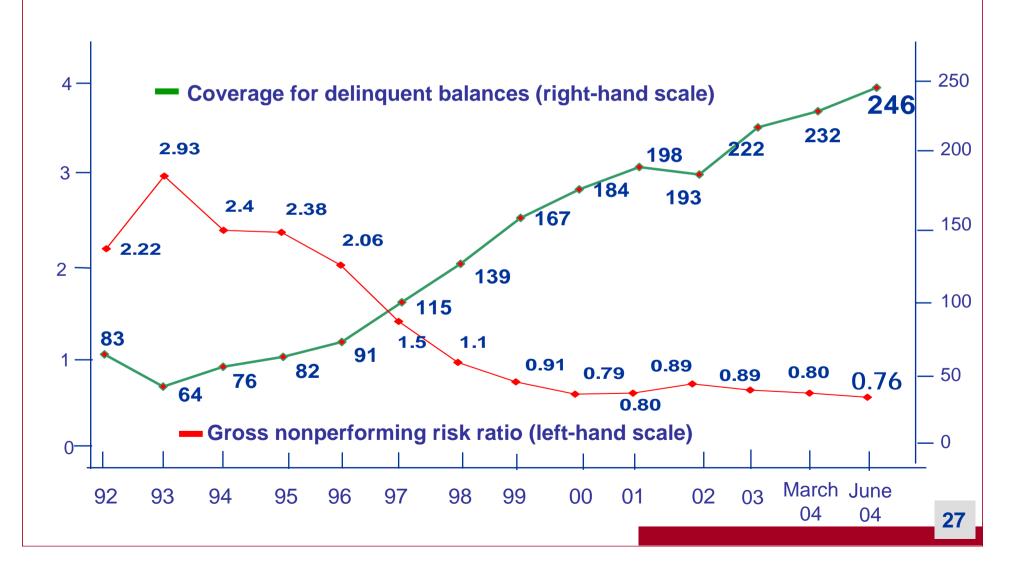
- (\*) Ex. POP Club
- (1) Annualized
- (2) Year-on-year

#### **LOAN PORTFOLIO QUALITY**

Nonperforming loans / Credit to private-sector resident borrowers (%)



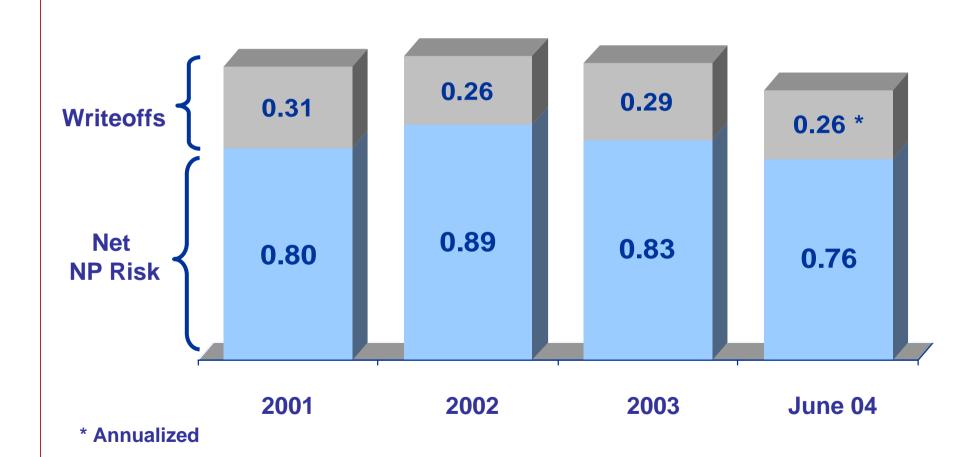
# VARIATION IN THE NON PERFORMING RISK RATIO AND COVERAGE FOR DELINQUENT BALANCES



#### **NPL EVOLUTION**



# **NON PERFORMING RISK (bps)**



Consolidate leadership in non-mortgage loan growth: SMEs & consumer

Fast but selective acquisition of mortgage loans

3 Customer acquisition to feed future growth

#### SELECTIVE ACQUISITION OF MORTGAGE LOANS

# Real Estate demand is begining to slow down

Banco Popular is focused on the highest credit quality mortgage loans:

+ 27.2 p.a.

Consolidate leadership in non – mortgage

loan growth: SMEs & consumer

Fast but selective acquisition of mortgage loans

**3** Customer acquisition to feed future growth

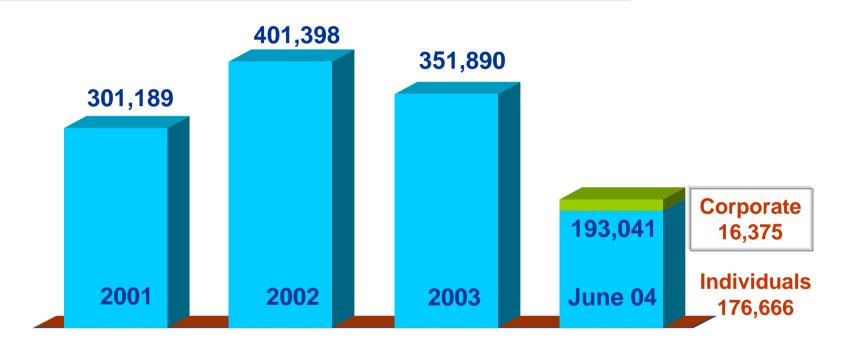
# **CUSTOMER ACQUISITION**

206.000

net NEW customers in 1st half 2004

# **CUSTOMER ACQUISITION**

#### **NET NEW CLIENTS (Spain)**





Corporate: 396,530

у-о-у %

7.46

7.43

7.82

# **OPERATING PERFORMANCE**

(Euro million)

	1 H. 2003	1 H. 2004	y-on-y % △
Net interest revenue	869.8	959.8	10.3
Fees for services	296.9	330.3	11.2
Ordinary revenue	1,181.6	1,304.7	10.4
Operating cost	400.3	440.7	10.1
Operating income	728.1	805.2	10.6
Income before taxes	577.5	630.9	9.3
Net income attributable	331.8	368.8	11.2

# **OPERATING PERFORMANCE**

# **EXCLUDING BNC**

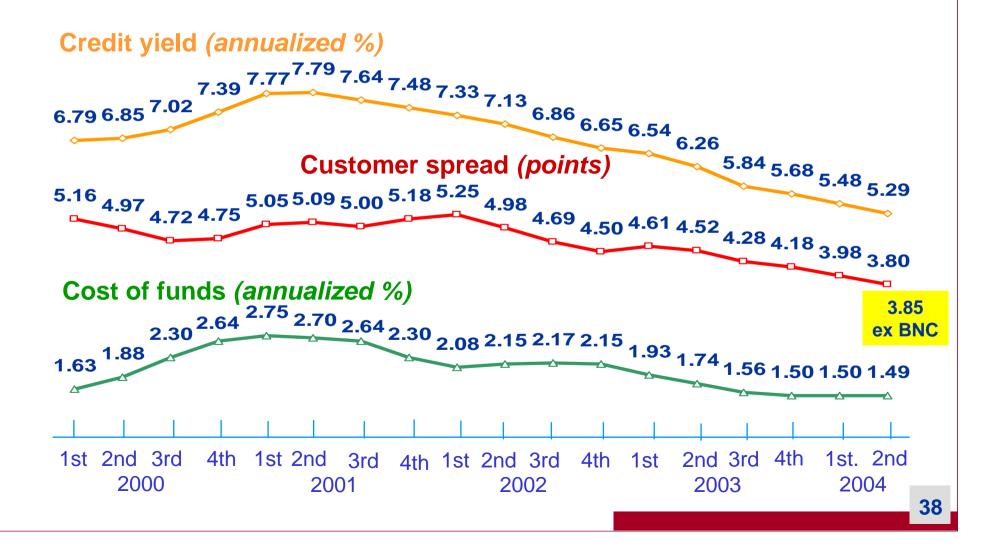
(Euro million)

	1 H. 2003	1 H. 2004	y-on-y % △
Net interest revenue	869.8	901.0	3.6
Fees for services	296.9	318.5	7.3
Ordinary revenue	1,181.6	1,233.5	4.4
Operating cost	400.3	410.4	2.5
Operating income	728.1	767.4	5.4
Income before taxes	577.5	615.2	6.5
Net income attributable	331.8	356.3	7.4

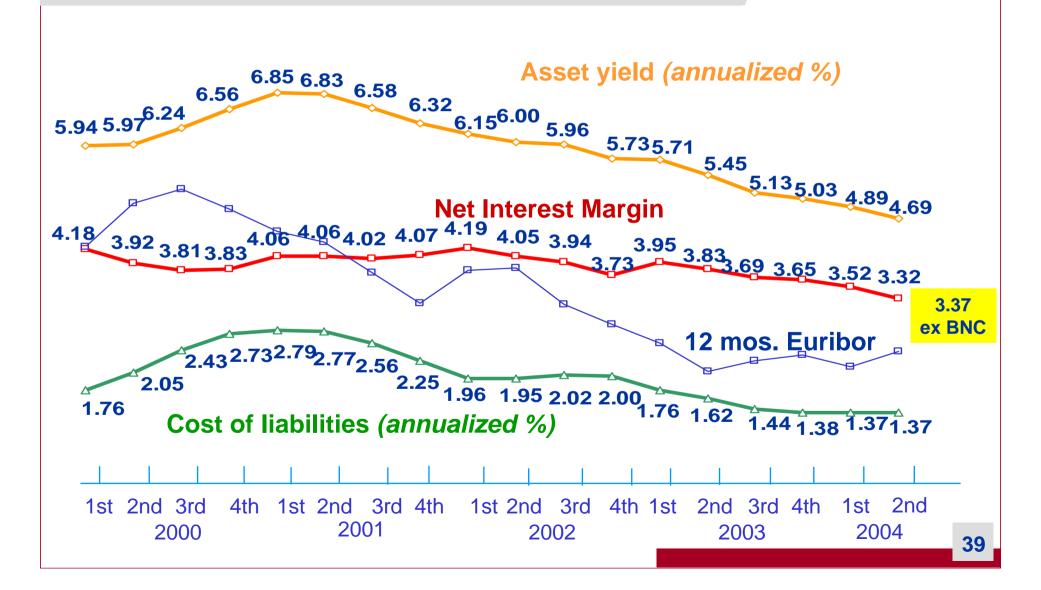
### **NET INTEREST REVENUE (Quarter standalone)**



#### **QUARTERLY CUSTOMER SPREAD**

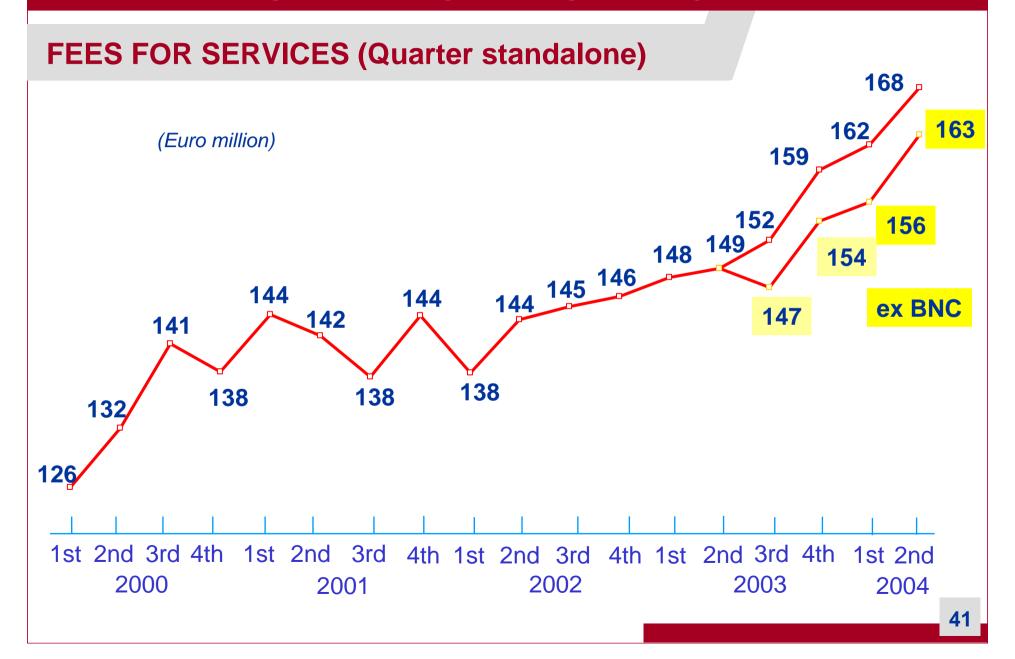


#### **NET INTEREST MARGIN**



## **INTEREST RATE IMPACT ON YIELDS & COSTS (ex-BNC)**

From Base To	Jun 03/	Sep 03/	Dec 03/	Mar 04/	Jun 04/
	Mar 03	Jun 03	Sep 03	Dec 03	Mar 04
Bill discounting Mortgages Consumer Overdrafts Leasing	-0.29	-0.32	-0.26	-0.11	-0.10
	-0.23	-0.26	-0.24	-0.18	-0.16
	-0.31	-0.22	-0.18	-0.24	-0.09
	-0.21	-0.24	-0.16	-0.22	-0.12
	-0.27	-0.46	-0.25	-0.26	-0.17
TOTAL	-0.26	-0.27	-0.23	-0.19	-0.14
Demand Deposits Time Deposits Commercial Paper	-0.11	-0.01	0.01	0.01	0.01
	-0.29	-0.35	-0.03	-0.01	-0.01
	-0.40	-0.14	0.03	-0.05	0.04
TOTAL	-0.21	-0.15	-0.01	0.06	0.00
Differential	-0.05	-0.12	-0.22	-0.25	-0.14



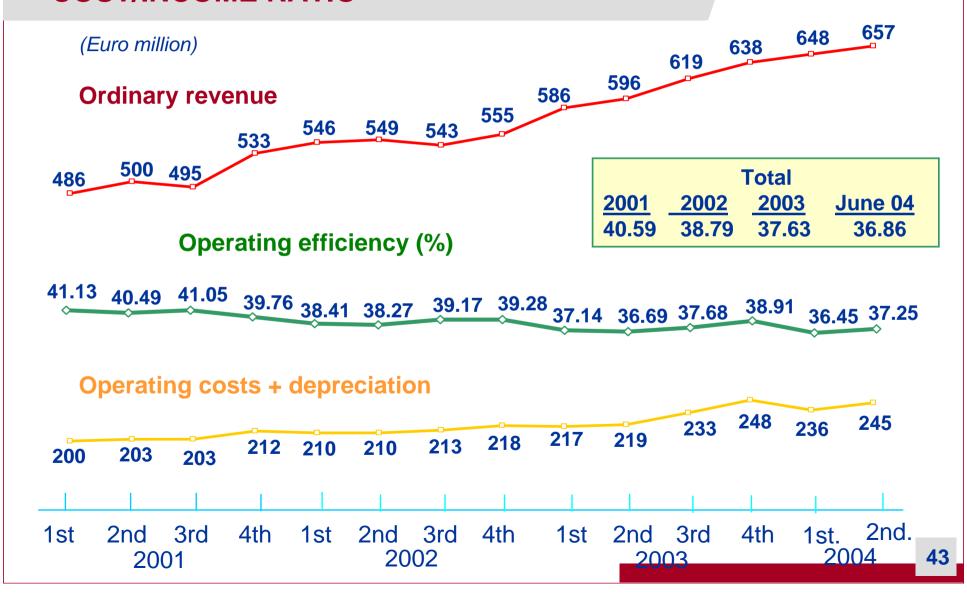
#### **FEES FOR SERVICES**

## Year-on-year % accum. △

June 03	June 04	As % of total fees
(2.7)	11.9	12.2
15.3	21.3	11.6
2.5	8.0	36.6
0.8	19.6	25.2
(1.1)	22.4	16.7
(0.3)	14.4	8.5
5.5	33.8	9.6
73.9	(2.9)	4.8
5.3	11.2	100
	7.3	
	(2.7) 15.3 2.5 0.8 (1.1) (0.3) 5.5 73.9	(2.7)       11.9         15.3       21.3         2.5       0.8         0.8       19.6         (1.1)       22.4         (0.3)       14.4         5.5       33.8         73.9       (2.9)

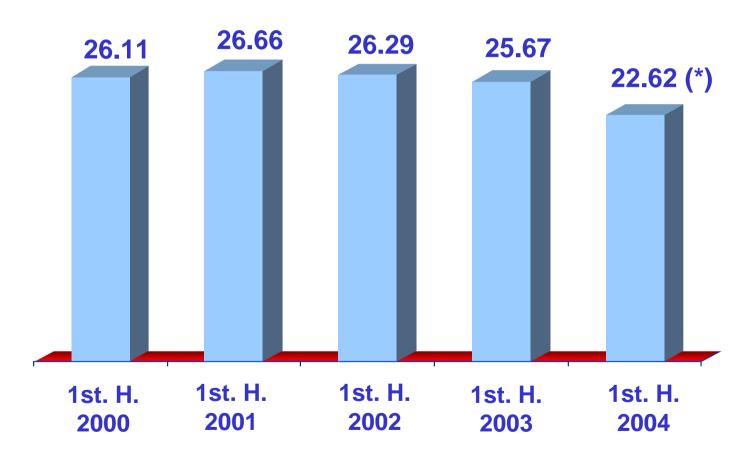
### **BEST COST/INCOME RATIO**

#### **COST/INCOME RATIO**



## ROE

## **ROE (%)**

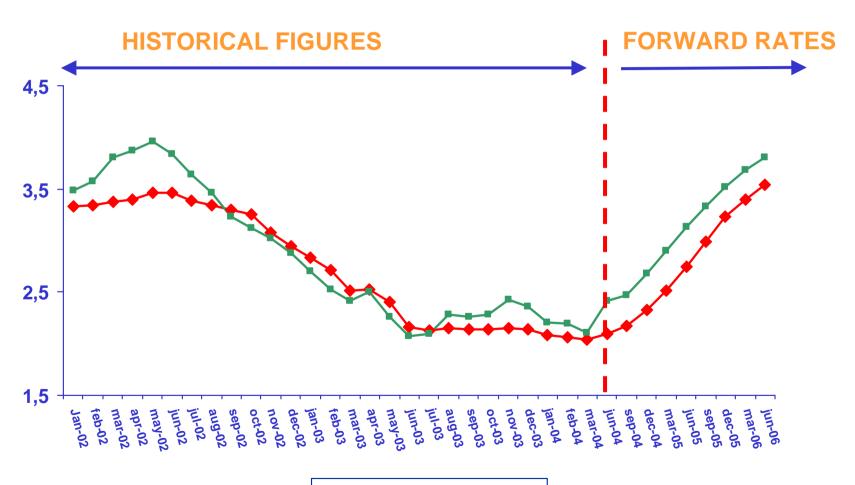


(\*) After capital increase for BNC acquisition

# **ANNEX**

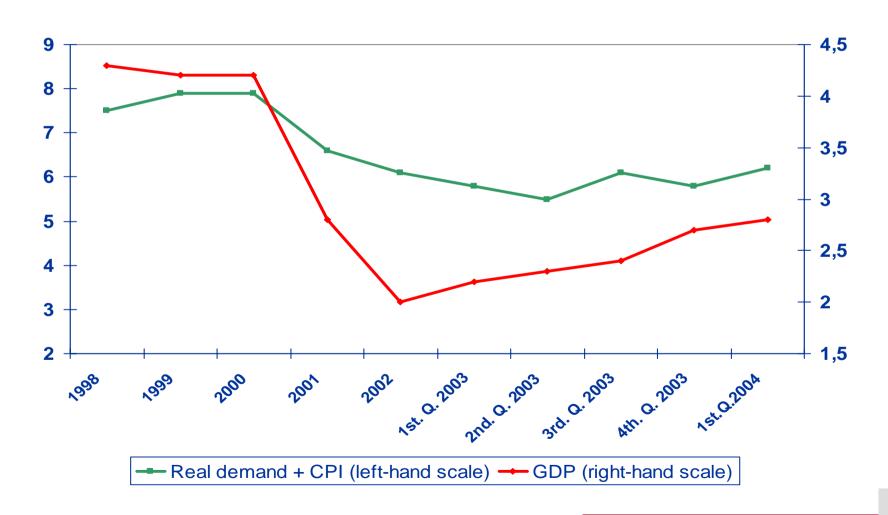
# MACROECONOMIC PARAMETERS

## **INTEREST RATES TRENDS: Change of cycle**

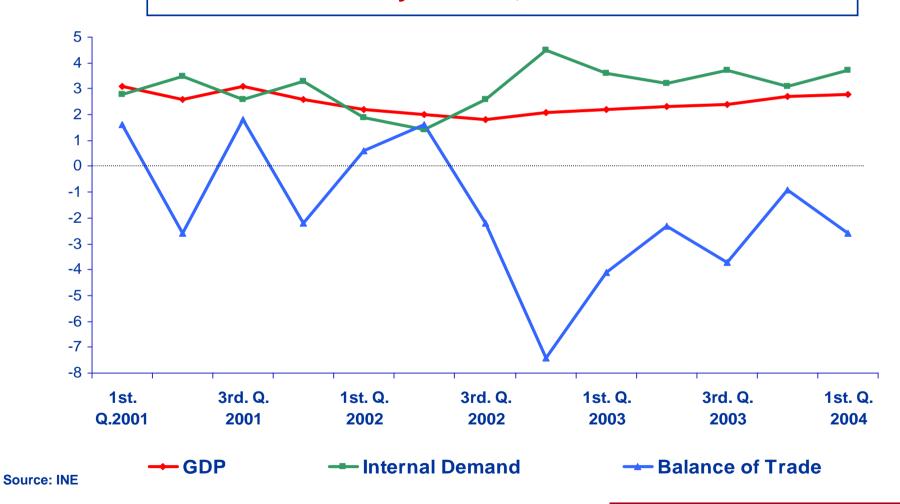


#### ... AND RECOVERY OF GDP & NOMINAL DEMAND

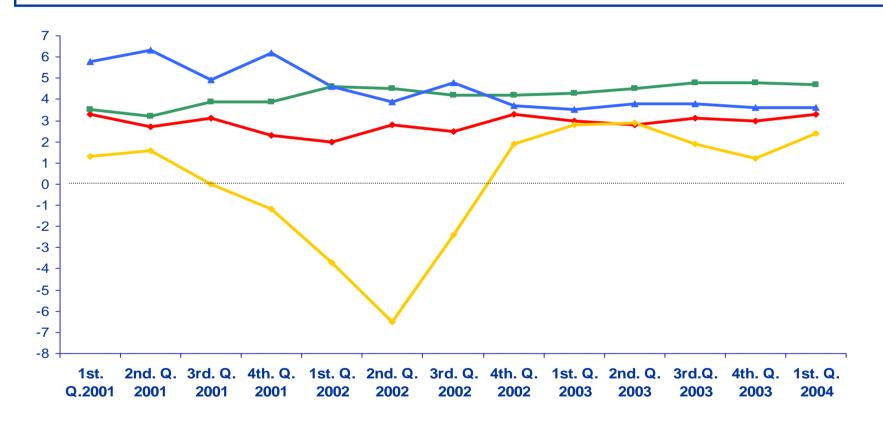
**Annual growth (%)** 



Internal demand is sustaining Spanish recovery, still very modest, because ....

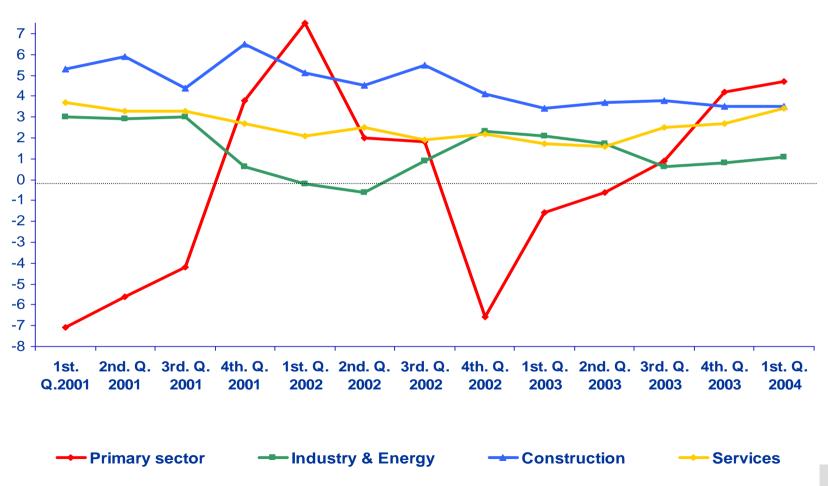


Components of demand have converged, but capital goods investment is lagging; diffidence has not disappeared





Construction is softly landing, industry has again lost steam and services are not booming



Source: INE

## LOOKING AHEAD: POSITIVE IMPACT FROM RATES INCREASE

#### **DURATION**

(June 30, 2004)					<b>Holding Period 365</b>		
	Amount MM Euros	Interest Rate %	PV MM Euros	Duration Days	PV MM Euros	Duration Days	
SENSITIVE ASSETS	53,138.9	3.88	53,697.2	204.39	50,330.0	135.69	
MONETARY MARKET	9,642.0	2.14	9,660.3	85.34	9,096.7	30.44	
LOANS	42,624.1	4.28	43,170.7	191.38	40,920.0	159.63	
SECURITIES	872.8	3.63	866.2	2,180.21	313.3	63.81	
SENSITIVE LIABILITES	39,728.1	2.23	39,840.3	99.03	39,150.5	85.87	
MONETARY MARKET	17,654.6	2.13	17,689.2	53.97	17,579.3	44.88	
CUSTOMER DEPOSITS	13,842.9	1.92	13,866.4	122.97	13,341.7	93.37	
SECURITIES	8,230.6	2.95	8,284.7	155.16	8,229.5	152.74	
EQUITY	2,875.5		13,856.9	507.30			



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