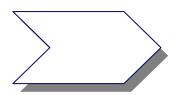
# First Quarter 2004 Financial Results





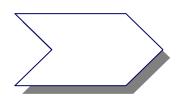
#### A Very Strong First Quarter

Improving operating performance



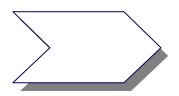
- Consolidated EBIT +18.5%
- Growth in all lines of business

Improving quality of results



- Ordinary income + 24.8% to €736 M
- Underlying net income +74.7%
- All income from ordinary activities

Stronger financial position



- Debt interest rate hedged
- Refinancing risk minimized
- Leverage stable at 1.25x



#### 10 04: Solid Organic Growth in All Businesses

Generation (b.c.): 44.3 TWh, +12.8%

Spain: +7.7% to 25.4 TWh1

Italy: + 16.6% to 5.4 TWh

Latam: +22.1% to 13.5 TWh

Electricity Sales: 43.3 TWH, +7.4%

Spain: +6.6% to 24.6 TWh

Europe: +16.0% to 5.8 TWh

Latam: +5.6% to 12.9 TWh

Electricity customers: 21.1 M, +2.0%

Gas Supply: 6.9 GWh, +53%

Mobile Customers: 9.7 Million, +23%

Fixed Telephony Customers: 0.7 Million, +18%



## 1Q04 Consolidated Results

€M	1Q04	1Q03	Change (%)
Net Revenues (1)	2,817	2,547	+10,6%
EBITDA	1,412	1,258	+12.2%
EBIT	1,024	864	+18.5%
Ordinary Income	736	590	+24.8%
Net Income	400	669	-40.2%(2)
EPS	0.38	0.63	-40.2%
Cash Flow	1,004	991	+1.3%
Financial Debt	17,896	19,866	-9.9%
Employees	26,622	26,777	-0.6%



<sup>(1)</sup> Sales – energy purchases

<sup>(2)</sup> Recurrent underlying Net Income: +74.7%

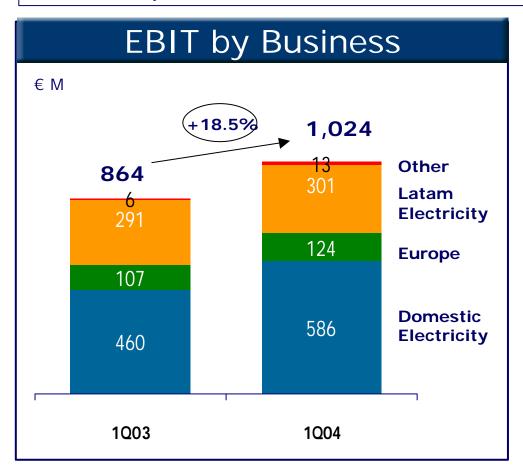
#### **Highlights**

# 1Q04 Consolidated Results Breakdown by Business

	% 1Q 03	_	% TQ 03		% 1Q 03	Other Business	% 1Q 03
837	+ 16.9%	154	+14.1%	400	+1.5%	21	+61.5%
586	+27.4%	124	+15.9%	301	+3.4%	13	+116.7%
424	+18.1%	90	+13.9%	164	-19.2%	58	+213.7%
286	-59.7%	45	+80.0%	24	+226.3%	45	+197.8%
568	+33.3%	134	+9.8%	239	-44.4%	63	+384.6%
	837 586 424	Business  837 + 16.9%  586 +27.4%  424 +18.1%  286 -59.7%	Business       8 10 03       Business         837       + 16.9%       154         586       +27.4%       124         424       +18.1%       90         286       -59.7%       45	Business       % 10 03         837       + 16.9%       154       + 14.1%         586       + 27.4%       124       + 15.9%         424       + 18.1%       90       + 13.9%         286       -59.7%       45       + 80.0%	Business       8 10 03       Business       Business         837       + 16.9%       154       + 14.1%       400         586       + 27.4%       124       + 15.9%       301         424       + 18.1%       90       + 13.9%       164         286       -59.7%       45       + 80.0%       24	Business       Business       Business         837       + 16.9%       154       +14.1%       400       +1.5%         586       +27.4%       124       +15.9%       301       +3.4%         424       +18.1%       90       +13.9%       164       -19.2%         286       -59.7%       45       +80.0%       24       +226.3%	Business         Business         Business         Business         Business           837         + 16.9%         154         +14.1%         400         +1.5%         21           586         +27.4%         124         +15.9%         301         +3.4%         13           424         +18.1%         90         +13.9%         164         -19.2%         58           286         -59.7%         45         +80.0%         24         +226.3%         45



Robust performance in domestic business boosts consolidated EBIT



#### Growth in all lines of business

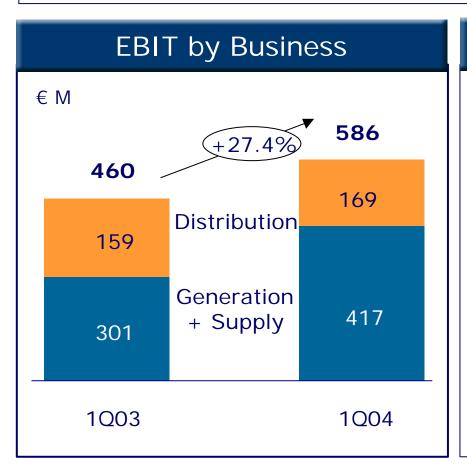
- Domestic Business: +27.4%
  - Reinforced leadership with stable results under any market conditions
- Europe: + 15.9%
  - Higher sales and improved generation mix after repowering offset lower prices
- Latin America: +3.4%

Change in trend materialised with growth in Generation and distribution.

- Stable local currencies
- Higher demand
- Increase in tariffs



#### Strong performance despite lower hydro levels

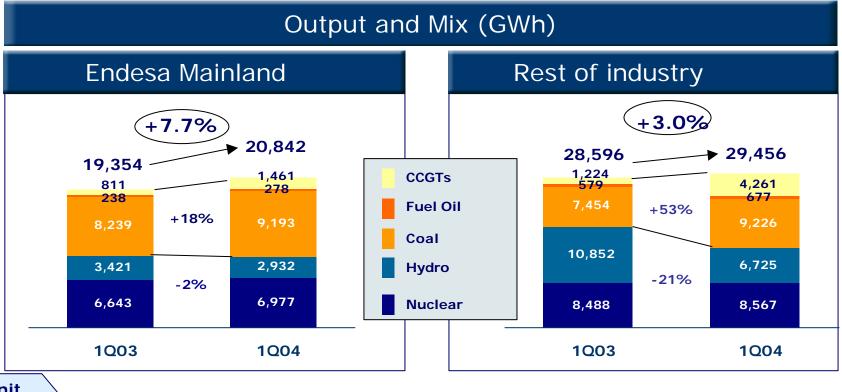


#### Domestic EBIT +27.4%

- Generation output +7.7%
- Tariff increase +1.72%
- Average price in liberalised market+8.8%
- Limited impact of lower hydro and higher fuel prices in Endesa's fuel costs
- Nuclear asset depreciation
   extended to 40 years. Underlying
   EBIT +22%



#### Superior Generation Portfolio in any Scenario...



Unit fuel cost €/MWh

11.0<sup>(1)</sup> 11.9<sup>(1)</sup> 9.8<sup>(2)</sup> 13.3<sup>(2)</sup>

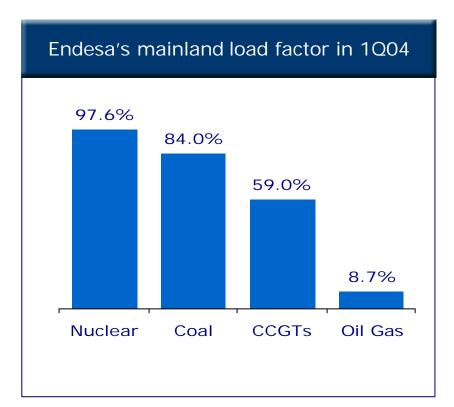
- Endesa's unit fuel cost below rest of industry
- Market share in the wholesale market: 41.5%
- Coal share in total mainland generation: 37%

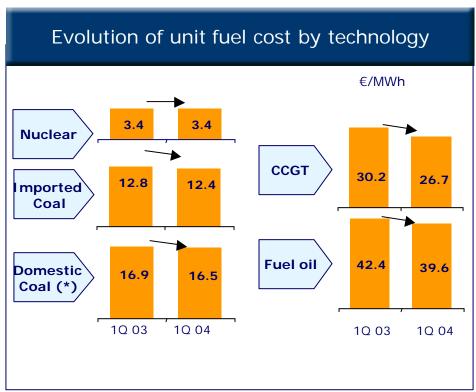


<sup>(1)</sup> Includes mainland fuel purchases reported and Endesa's own coal at transfer price. Reported unitary fuel cost in the mainland amounted to 11.3 €/MWh for 1Q 04 compared to 9.7 €/MWh for 1Q 03

<sup>(2)</sup> Endesa's estimates based on public information

#### ENDESA's Generation Output Reflects Competitive Portfolio

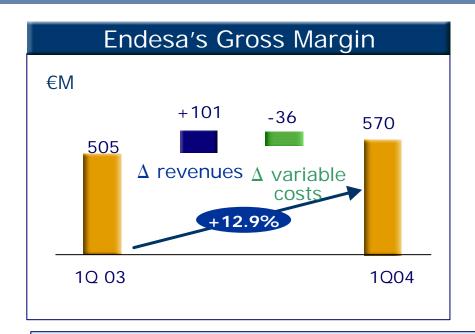


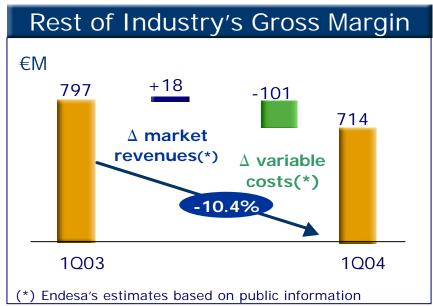


- Endesa's generation portfolio had a key contribution to:
  - covering total country demand
  - keeping electricity generation costs competitive



#### ...that Provided a Better Gross Margin Performance (1)





- Limited impact on fuel cost despite higher generation due to:
  - More stable hydro output –14.2% vs. –38.0% rest of the industry
  - Price cap for domestic coal
  - Hedge in international coal price for 2004
  - Nuclear generation + 5.1%

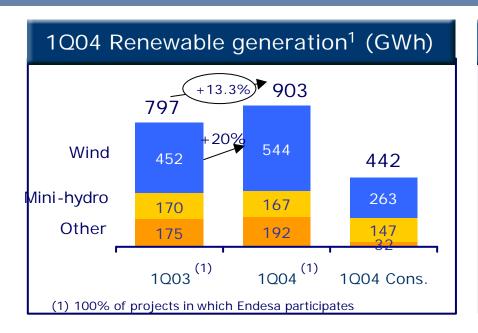
#### •CTCs € 167 M + 32.5% (2)

- (1) Gross margin in mainland generation including CTCs
- (2) CTCs include domestic coal primium



#### 1004 Renewables: Growth and Positive Outlook



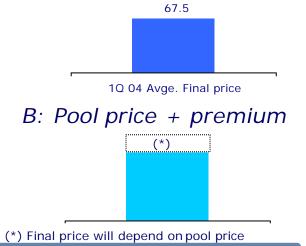


ECYR Main Financial Data					
€ M					
<u>1Q03</u> <u>1Q04</u> <u>%Chg</u>					
Revenues	24	28	+14%		
EBIT	8	11	+45%		
Net Income	4	7	+75%		

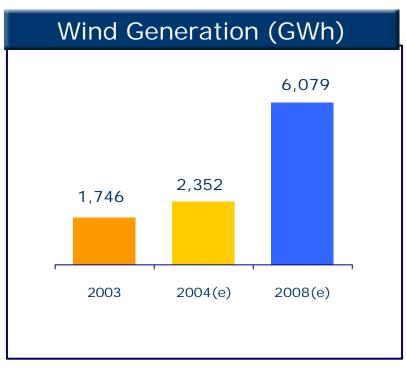
# Expected impact of new regulations on wind prices



#### A: Average final tariff



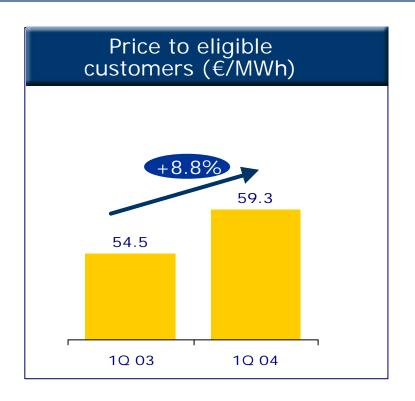


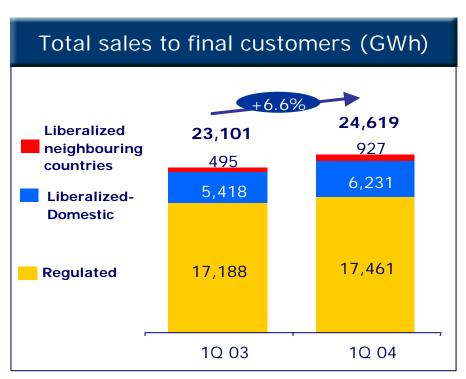


- Renewable capacity under construction in 1Q04:
  - Wind: 241 MW
  - Mini-hydro: 42MW
- New renewable capacity in 2004-08: 2,089 MW



### Supply Focused on Profitability

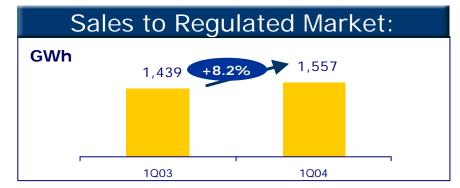


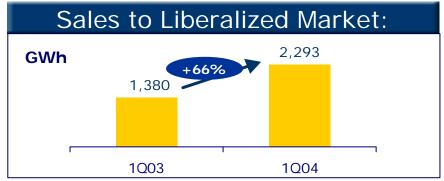


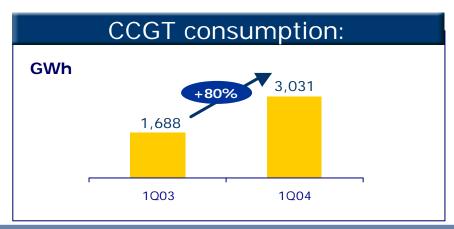
- ENDESA's total sales (regulated+eligible) have increased steadily, allowing it to maintain its leadership position
- 95.5% retention rate in domestic market
- Demand growth total Spain +4.4%:
  - Endesa's markets +5.0%
  - Rest of industry +3.7%

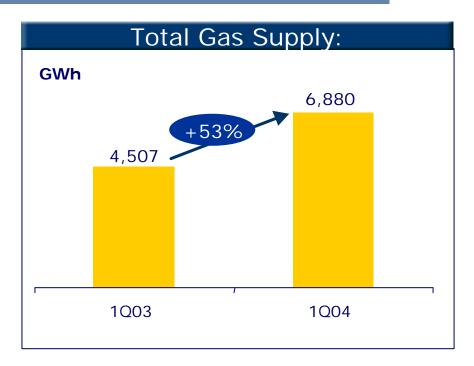


#### Gas: Gaining share in the Gas Market







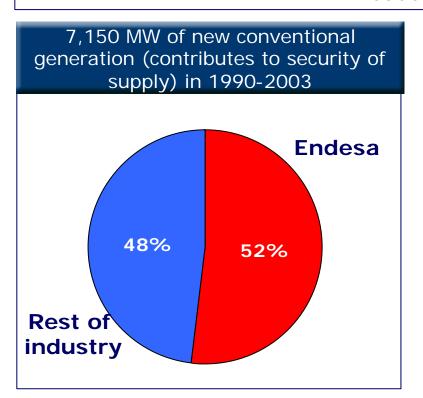


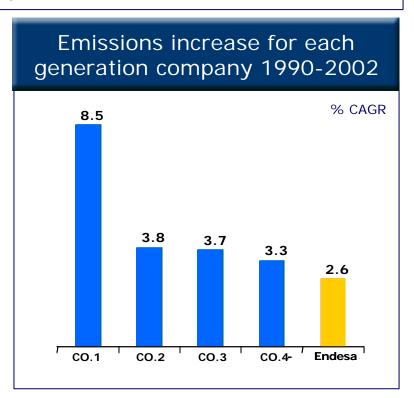
- Yielding positive margins from the start
- 8.3% market share in Spain



# CO2 Trading: Different efforts made by each company from 1990 to 2002

The NAP cannot discriminate between companies that have contributed the most to security of supply, diversification of fuel mix, and emissions reduction...



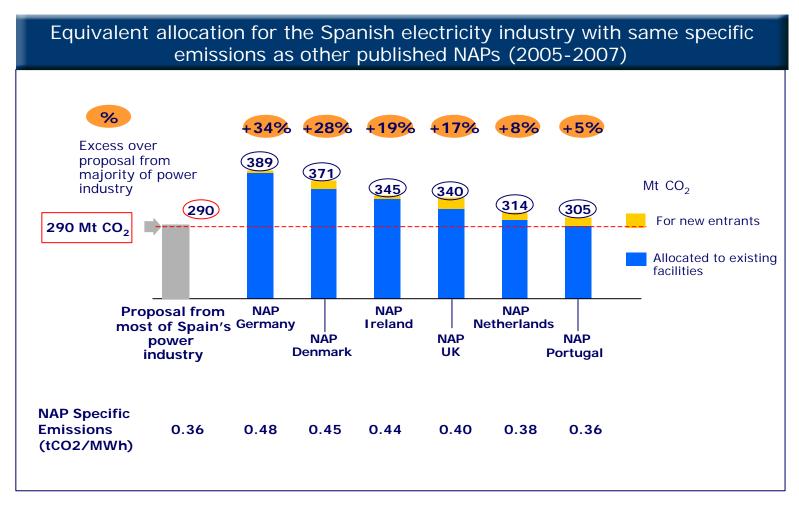


...while the rest of industry increased emissions and relies on Endesa´s generation to meet their customers' demand



## Proposed NAPs in line with the Proposal Supported by the Majority of the Spanish Power Industry

#### Well below other European countries' NAPs





# Allocation according to historical emissions is the only objective criteria, and is coherent with the Directive

The Guidelines establish the need to allocate by technologies, not by production:

 "If benchmarks are used to determine allocations per installation for energy activities, the Commission recommends to group installations by input fuels, and to apply separate input-derived benchmarks"

Only objective allocation criteria

• Given the very significant uncertainties, allocation according to projections is very risky "A historical measure has been chosen to allocate at the installation level due to the complexity of projecting installation level emissions consistently and accurately" (UK NAP)

Allocation according to historical emissions does not take a view on the future development of the market

 Preventing a centralized planning experiment by the regulator

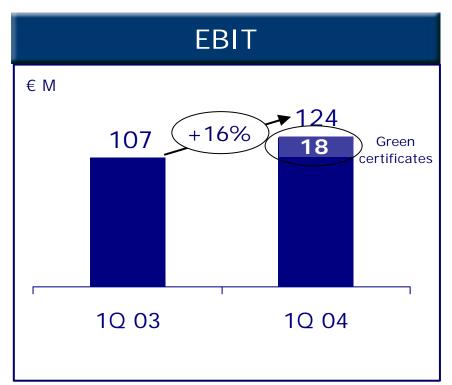
# All final NAP allocate emissions according to historical criteria

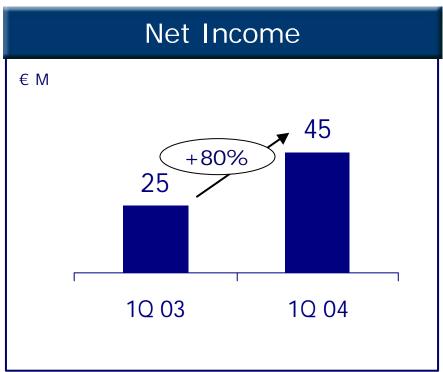
Country	Reference period for allocation	NAP status Issued on
Luxembourg	1998-2002	06.04.2004
Germany	2000-2002	31.03.2004
Denmark	1998-2002	03.2004
Ireland	2002-2003	31.03.2004
Netherlands	2001-2002	16.04.2004
Austria	1998-2001	31.03.2004
Finland	1998-2002	30.03.2004
Sweden	1998-2001	23.04.2004

Portugal and Germany are considering new coal plants



## European EBIT: Strong Operating Performance

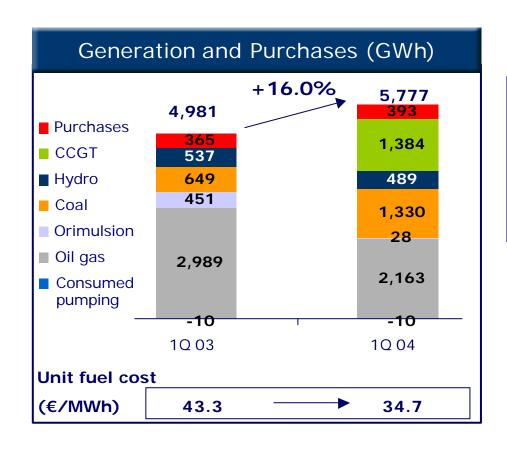




- Increase of +16% in energy sold despite reduction of -14.6% in average price
- Repowering already delivering 18% lower unit fuel costs
- EBIT includes €18 M reversal of green certificates



#### Endesa Italia: Repowering Improving Mix



#### Repowering

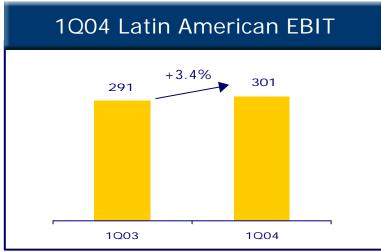
- 2003: 660 MW at Fiume Santo to coal and 800 MW at Ostiglia to CCGT
- 2004: 800 MW at Tavazzano to CCGT
- Self-financing with internal cash flow

Repowering improved fuel mix reducing unit fuel cost

First dividends against 2003 earnings amounting to €30 M



#### Latin America: Change in Trend Materialised



Average Exchange rate vs. Euro
1Q2004 / 1Q2003

Argentina -6.2%

Peru -13,6%

Colombia -6.6%

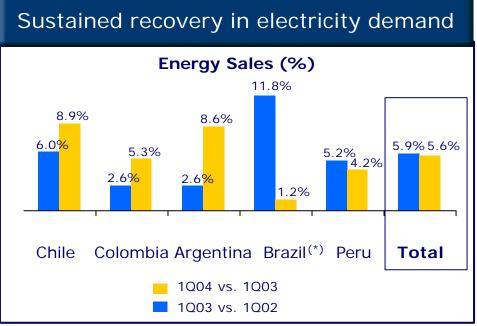
Brazil 3,8%

Chile 7,8%

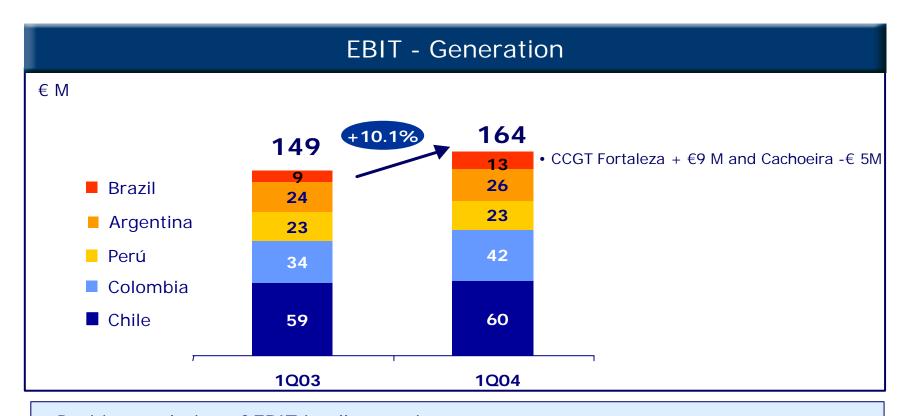
Average -0,7%

US\$/€ -16,3%

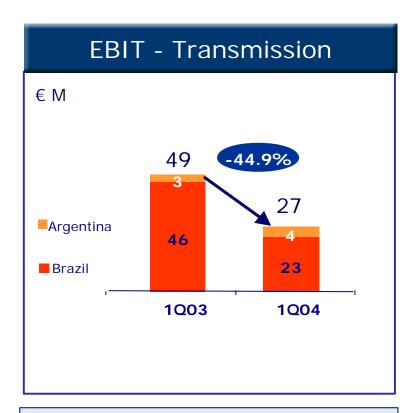
- EBIT growth in euros +3.4% despite 16.3% average appreciation versus US dollar
- In US dollars, EBIT increased by 20%

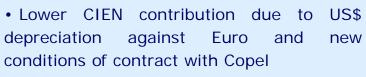




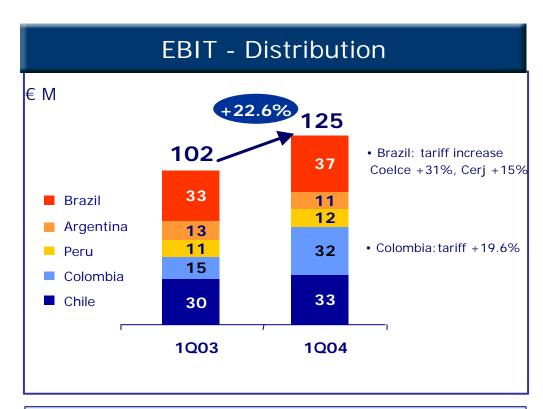


- Positive evolution of EBIT in all countries
- In US dollars, EBIT increased by 28%
- + 22% growth in output. Strong increase in Colombia, Argentina and Brazil
- Chilean generation affected by sale of Canutillar and lower output and US\$ devaluation. Ralco in operation mid 2004





•In US dollars, EBIT - 36%



- Distribution business improved in most countries due to higher sales (+5.6%) and tariff increases
- •In US dollars, EBIT increased by 42%



#### Telecoms: Strong Performance in Line with Plan

€ M	1Q03	1004	% Var.
Grupo <b>QUNQ</b>			
Revenues	866	972	12%
EBITDA	180	236	32%
<b>Equity Income Contribution to Endesa</b>	-22	1	n.a.
amena			
Revenues	585	701	20%
EBITDA	160	210	31%
Customers ('000)	6,851	8,474	24%
QUNQTLC			
Revenues	246	290	18%
EBITDA	7	32	385%
Customers ('000)	559	661	18%
SMARTC M			
Revenues	42	45	7%
EBITDA	5	12	158%
<b>Equity Income Contribution to Endesa</b>	-10	-1	90%
Customers ('000)	1,005	1,220	21%

# Grupo **QUNQ**

#### amena ouno

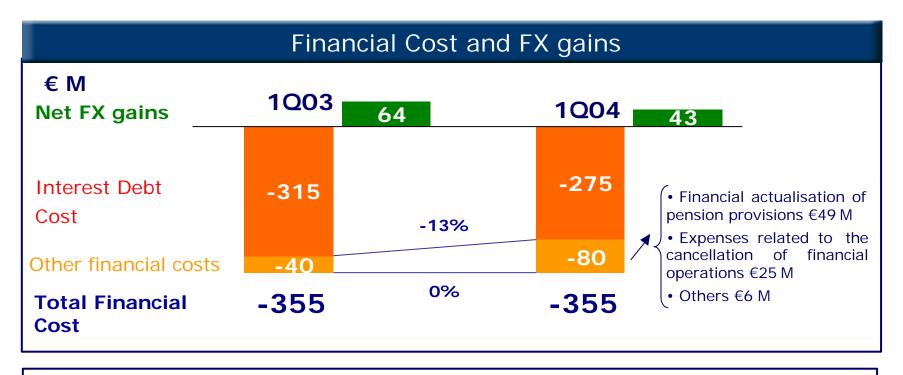
#### **AUNA:**

- Positive contribution to Endesa Net Income
- Debt renegotiation in progress (€4.3 bn), stressing self financing strategy
- Endesa's stake increased to 32.9%

Telecoms contribution to equity income improved by €32 M



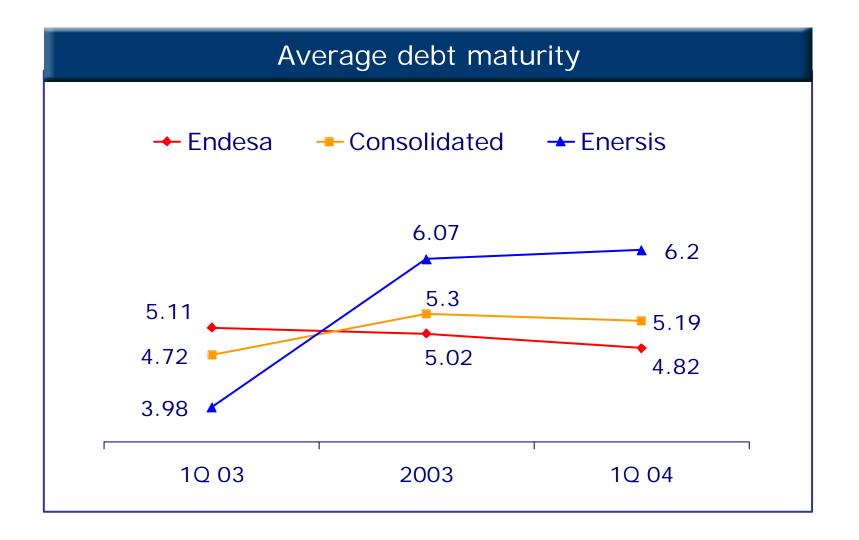
#### Financial: Stable Net Financial Result and FX gain



Interest cost	5.1%	5.5%
Report. Int. cost + fees	5.2%	5.6%
Int. Cost + FX gains	4.1%	4.8%

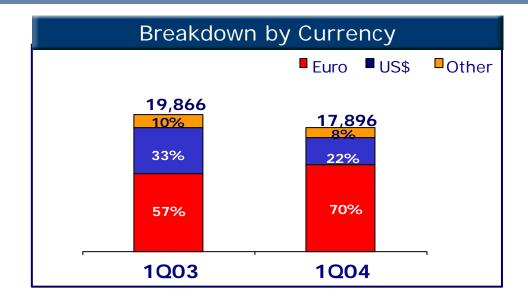


# Enersis Has Extended Average Debt Maturity



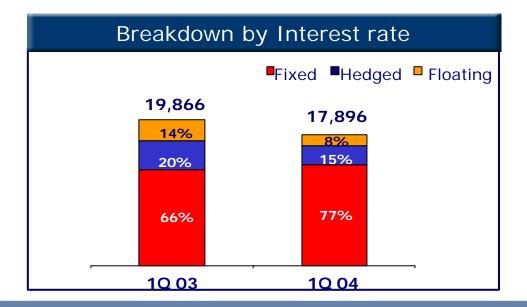


€M



#### **Consolidated Net Debt**

Swapping debt into local currencies



Higher fixed and hedged debt





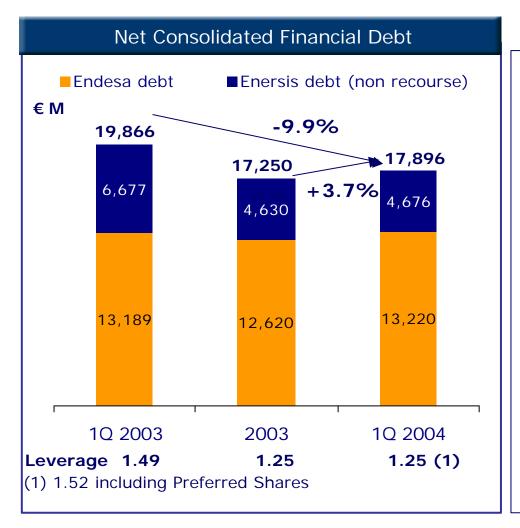
#### Strengthened financial position

- ✓ 92% of the debt is protected in interest rates
- ✓ Limited refinancing risk with longer average life of debt
- ✓ Limited FX risk as debt is denominated in currencies linked to revenues.

Conservative Financial Strategy Implemented



#### Stable Leverage



- 1Q 04 debt slightly increased due to:
  - Dividend payment: €350 M
  - Acquisition of 3% of Auna: €261 M
  - Acquisition of treasury stock: €98 M
  - Seasonal increase in 1Q in working capital: €111 M
  - FX impact: €167 M
- Self-financing policy in all businesses
- Liquidity in Spain at €5.0 bn and in Enersis at €566 M exceeding debt maturities in the next 23 and 12 months, respectively.

#### Sound financial position achieved

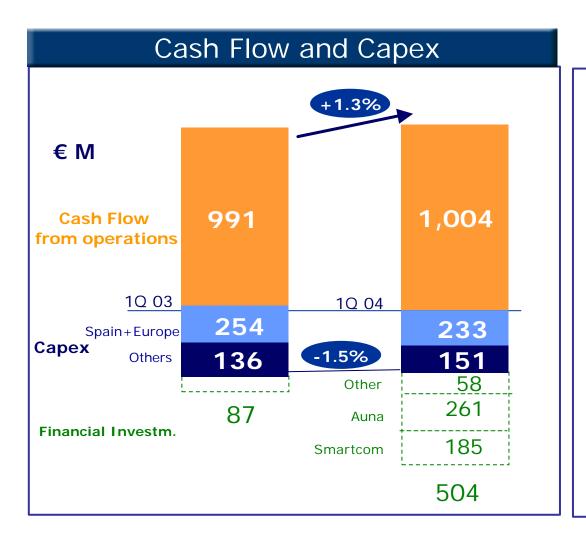


# 1004: Cash Flow Statement

#### € M

	<u>1Q 04</u>	<u>1Q 03</u>	<u>Var.</u>
Net income	400	669	-269
Minorities	103	148	-45
Plus			
Depreciation and amortization	465	468	-3
Increase/Decrease in provisions	82	192	-110
Foreign exchange variation	34	-51	85
Minus			
Accrued and prepaid taxes	-13	258	-271
Sale of fixed assets	-12	-659	647
Equity Income	-13	13	-26
Other non cash items	-42	-47	5
Cash flow from operations	1.004	991	13
Capex	-384	-390	6
Free cash flow	620	601	19
Dividends	-350	-309	-41
Free cash flow after dividends	270	292	-22





- €1,004 M cash flow covering
   €384 M capex, €350 M dividend payments and €128 M provisions payments
- Financial investments:
  - Acquisition of 3% in Auna (€ 261M)
  - Loan Capitalization in Smartcom (€185 M) with no cash payment



#### Outlook for 2004

#### Domestic & European business:

- ✓ First quarter pointing to a positive year 2004, however evolution will depend on hydro conditions, fuel prices, FX and demand growth
- ✓ No material impact expected from NAP
- ✓ Full consolidation of SNET in the year
- ✓ Commissioning of 800 MW CCGT Tavazzano in Italy

#### Latin American Business:

- ✓ Improved macroeconomic conditions and sustained demand growth
- ✓ Ralco (570 MW hydro) in operation in mid 2004
- ✓ Chilean node price increased by + 19% to 42 US\$/MWh

#### Financials

- ✓ Debt hedged against interest rate hikes
- ✓ Sustained leverage
- ✓ Improving quality of earnings

#### Positive outlook for 2004



#### Conclusions

- 1Q04 in line with Strategic Plan: Improved profitability in all businesses with a solid financial situation
- Moving ahead in the Strategic Plan focusing on:
  - √ In Spain,
    - ✓ Ensuring profitable leadership in generation through new capacity preserving balanced mix, vertical integration and limited environmental risk
    - √Ensuring quality of supply and customer service exploiting gas synergies
  - ✓ Fostering European business in current markets through efficiency and organic growth
  - ✓ Continuing improvement in **Latin American** profitability, with limited risk and higher financial flexibility
  - ✓ Unlocking value in telecoms with positive contribution and self financing policy
  - ✓ Maintaining a solid financial position balancing flexibility for growth with rating

## Working toward sustainable growth



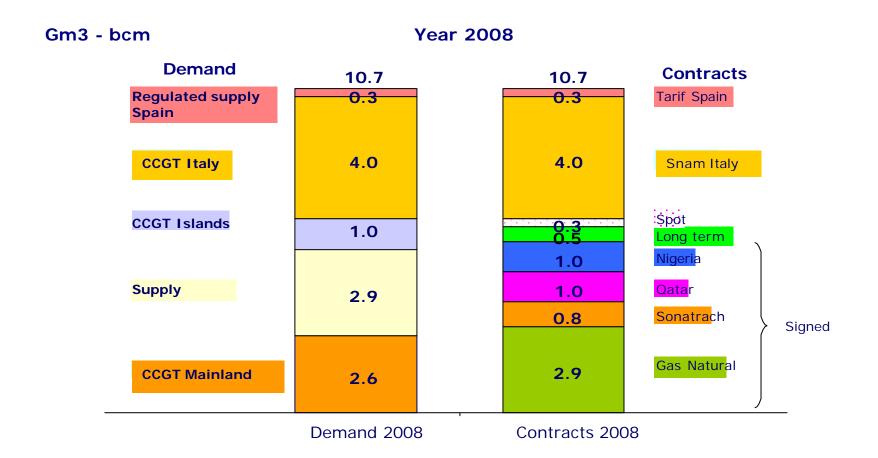


# **Appendix**

**April 2004** 

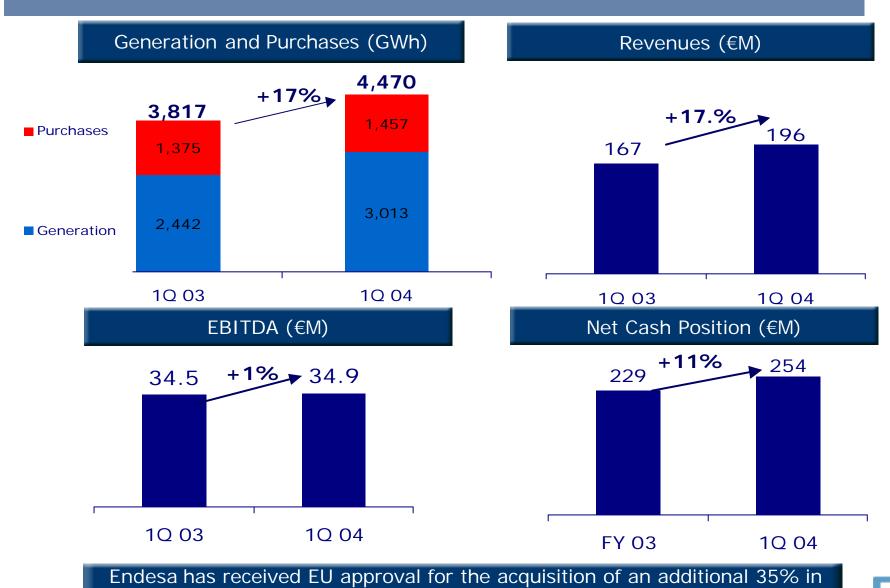


#### Gas: Building a flexible and sufficient sourcing portfolio



Strategy in gas contracts based on origin diversification and flexible conditions

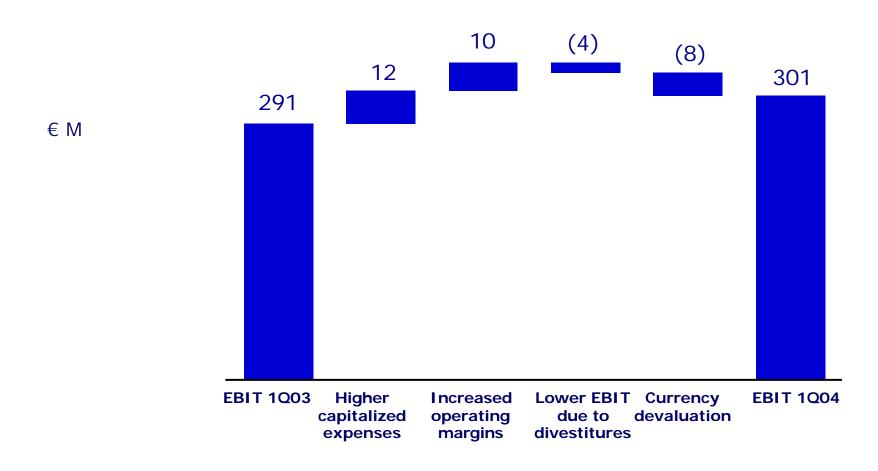




Snet for €122 M



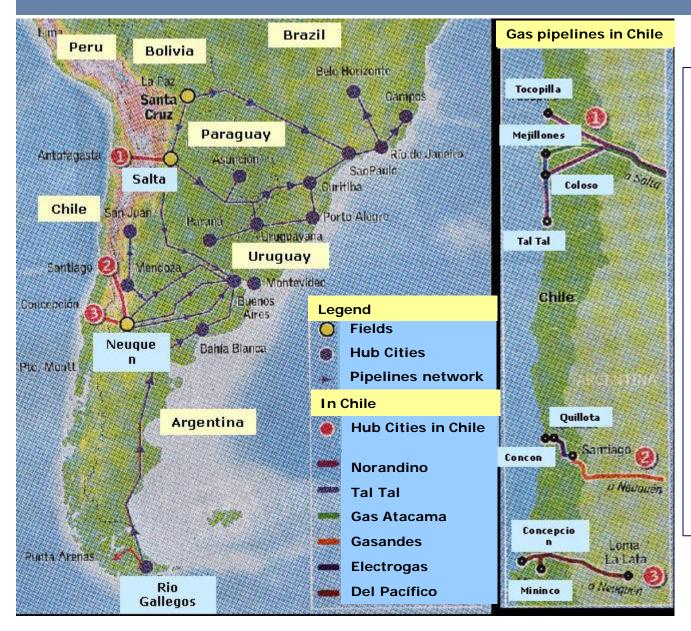
## +3.4% EBIT growth despite Strong Euro



- EBIT +3.4% after local currency average devaluation of -0.7%
- EBIT in US\$ by +20%



# Gas Interconnections Argentina-Chile



# Limited impact of Argentinean gas restrictions:

- -Power plants potentially affected: Tal-Tal (240 MW) and San Isidro (370 MW).
- Peak gas demand in Argentina coincident with hydro season in Chile
- Under normal hydro conditions, Endesa Chile will maintain a net sales position in the spot market to be strengthened by Ralco

CIEN could provide 500 MW (14% Argentinean consumption)



#### Ralco Project



- •570 MW 3,100 GWh year
- •EBITDA expected: US\$70 million at US\$23 per MWh
- •15% of EOC installed capacity
- •5% of Chile total installed capacity. EOC share in SIC will increase to 54%
- Expected to be in commercial operation by mid 2004
- Built up to 97.6% as of 31st March 2004
- Anticipated filling due to high rainfall conditions in the area during April.
- Final filling expected in the coming months, once the drain of the dam is closed.





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Concept

• Supplying responsibility - energy shortfall

Present Contracts

Pass-through Dx

New Generation

• Present Generation Margin

Lower volatility spot market

Investment incentives

· Energy losses and billing

Regulatory stability

DX Tariffs (VAD)

Future/New Contracts

#### New Model Gen Dis

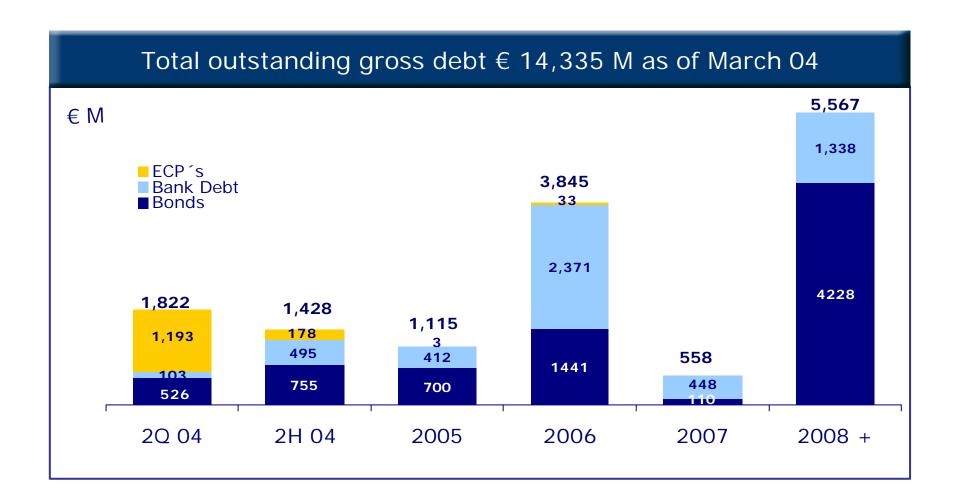
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#### **Comments**

- The model preserves present contracts.
- The model provides guarantees to Dx Co.
- The Government
- Guaranteed as long as demand forecasts are correct.
- Penalties with divergences >5%.
- Not affected in present contracts.
- Reduced margins in future contracts to compete with public Gx Co.
- The new model provides LT contracts and competitive prices.
- Only one bidding market & prices built at country level
- LT contracts and differentiated prices improve incentives
- Only one Government party (MME) involved in the process
- No changes
- Improvement as the debt is not linked to clients but to properties.

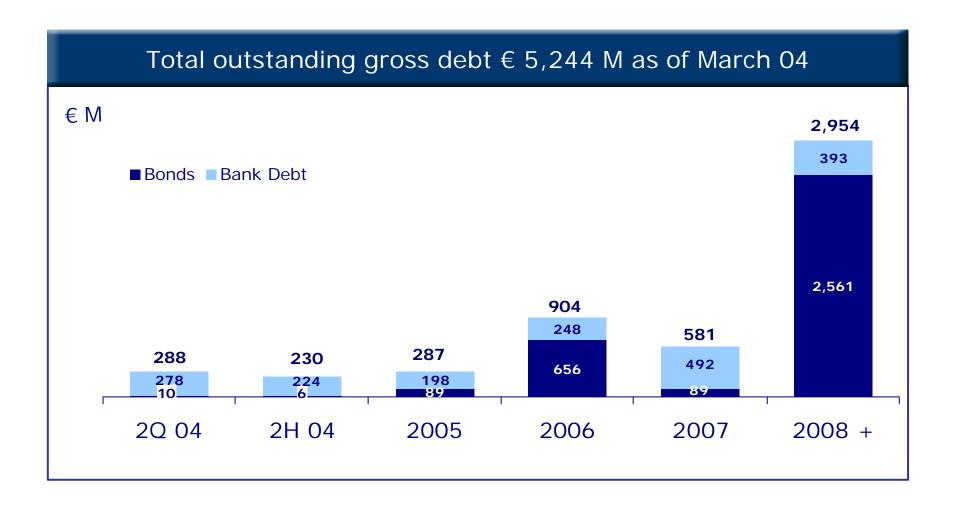


## Endesa Spain Debt Maturity

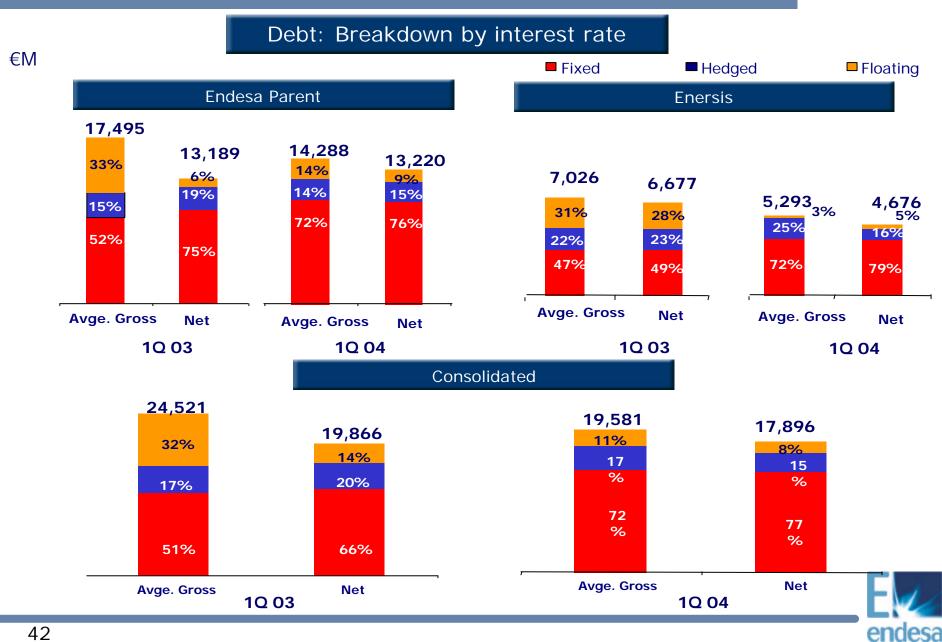




## **Enersis Debt Maturity**



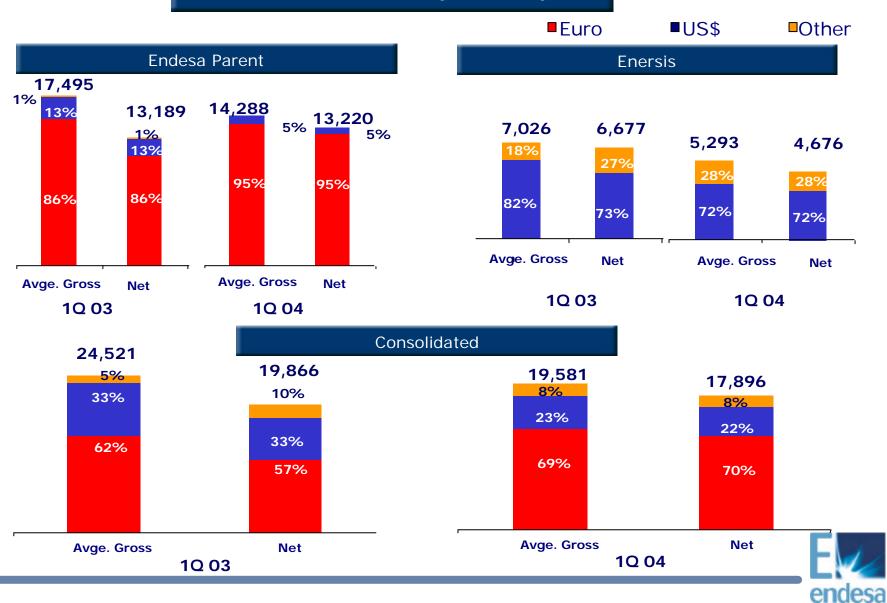




#### Swapping debt into local currencies

€M

#### Debt: Breakdown by currency



#### **Forward-Looking Statements:**

Cautionary Statement for Purposes of the "Safe Harbor" Provisions of the United States Private Securities Litigation Reform Act of 1995. The U.S. Private Securities Litigation Reform Act of 1995 provides a "safe harbor" for forward-looking statements. This presentation contains certain forward-looking statements regarding anticipated financial and operating results and statistics that are subject to risks and uncertainties. Forward-looking statements could include, but are not limited to, information regarding: estimated future earnings; anticipated increases in wind generation and market share; expected increases in demand for gas and gas sourcing; management strategy and goals; tariffs and pricing structure; estimated capital expenditures and other investments; expected asset disposals; estimated increases in capacity and output and changes in capacity mix; repowering of capacity and macroeconomic conditions.

For all of these forward-looking statements, we claim the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995. The following important factors, in addition to those discussed elsewhere in this presentation, could cause actual financial and operating results and statistics to differ materially from those expressed in our forward-looking statements:

**Economic and Industry Conditions:** materially adverse changes in economic or industry conditions generally or in our markets; the effect of existing regulations and regulatory changes; tariff reductions; the impact of any fluctuations in interest rates; the impact of fluctuations in exchange rates; natural disasters; the impact of more stringent environmental regulations and the inherent environmental risks relating to our business operations; the potential liabilities relating to our nuclear facilities.

**Transaction or Commercial Factors:** any delays in or failure to obtain necessary regulatory, antitrust and other approvals for our proposed acquisitions or asset disposals, or any conditions imposed in connection with such approvals; our ability to integrate acquired businesses successfully; the challenges inherent in diverting management's focus and resources from other strategic opportunities and from operational matters during the process of integrating acquired businesses; the outcome of any negotiations with partners and governments.

Political/Governmental Factors: political conditions in Latin America; changes in Spanish and foreign laws, regulations and taxes.

**Operating Factors:** technical difficulties; changes in operating conditions and costs; the ability to implement cost reduction plans; the ability to maintain a stable supply of fuel and the impact of fluctuations on fuel prices; acquisitions or restructurings; the ability to implement an international and diversification strategy successfully.

**Competitive Factors:** the actions of competitors; changes in competition and pricing environments; the entry of new competitors in our markets.

