

Mid Term Financial Report 9 months 2020

29 OCTOBER 2020

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2020 9M results_

(€m)	9M 2019	%	9M 2020
Turnover	807.3		712.8
Adjusted Turnover (1)	654.6	-6%	613.8
EBITDA ⁽²⁾	71.7	-33%	48.2
% EBITDA on Turnover	11.0%		7.9%
EBITA ⁽²⁾	40.5	-59%	16.8
% EBITA on Turnover	6.2%		2.7%
EBIT ⁽²⁾	36.8		13.4
% EBIT on Turnover	5.6%		2.2%
Net Income	24,7	-84%	4,1
% Net Income on Turnover	3.8%		0.7%

*The 9M 2020 consolidated perimeter differs from 9M 2019 because: i) It includes 1 month of Bygging India and 2 months of Alterna that were not integrated in 9M 2019 ii) It does not include 9 months of non-strategic IT activities divested during 2019; III) It does not include 3 months of the Telco service contract divested during 2020

- (1) Adjusted turnover = Annual Accounts Turnover without revenues from sold devices
- (2) EBITDA: Net Operating Income + Depreciation; EBITA: Net Operating Income + PPA's amortization; EBIT: Net Operating Income

2020 9M results_



Covid-19 effect

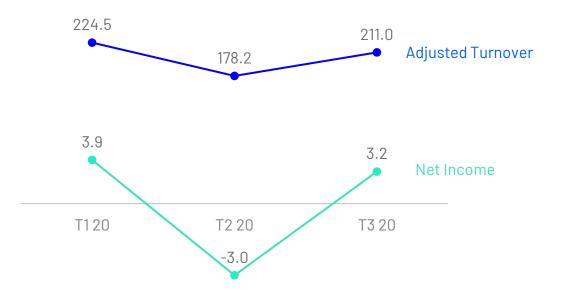
The results of the first nine months of 2020 have been affected by the **exceptional situation** arising from the impact of **Covid-19** on economic activity.

The financial results of the third quarter continue to be affected, although to a lesser extent than during the previous quarter.



Adjusted Turnover and Net Income performance in 2020_

Adjusted Turnover ⁽¹⁾ and Net Income quarterly performance (\in m)



 First impacts of Covid-19 occurred during the last weeks of the first quarter 2020.

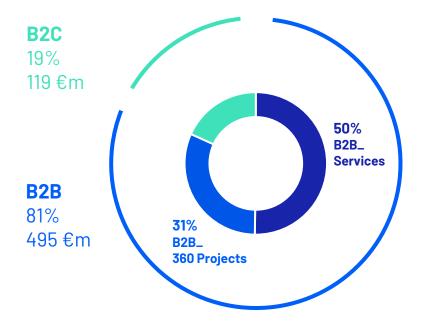
- The second quarter was globally impacted, especially during the severe lockdown periods in Europe.
- The financial results of the **third quarter** show a **recovery** both in terms of sales and net income, almost returning to Q1 levels.
- This recovery is expected to continue during the **fourth quarter**.

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1) Adjusted turnover = Annual Accounts Turnover without revenues from sold devices

Adjusted Turnover⁽¹⁾ distribution by segment_

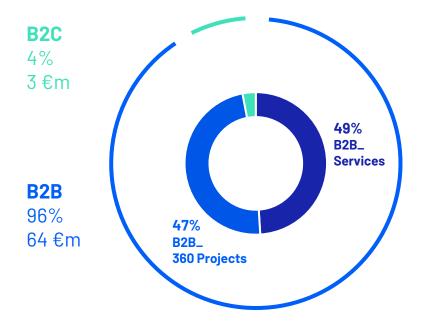


	9M 2019	9M 2020
B2B_ Services	386.8 €m	305.7 €m
B2B_ 360 Projects	188.3 €m	189.5 €m
B2C	79.5 €m	118.6 €m

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(1) Adjusted turnover = Annual Accounts Turnover without revenues from sold devices

Contribution Margin⁽¹⁾ distribution by segment_



	9M 2019	9M 2020
B2B_ Services	45.7€m	32.6 €m
B2B_ 360 Projects	31.4 €m	31.7 €m
B2C	14.3 €m	2.8 €m

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(1) Contribution Margin: EBITDA before corporate structure and central administration costs

B2B Segment in detail_

B2B_ Services 10.7% Contribution Margin/Turnover	 Recovery of the organic activity, despite the situation in LATAM. An important contract has been awarded in Colombia with Enel. The decline in sales in T&T is partly explained by the effect of divestments (-8%) and Forex effect (-3%). Double digit margins that prove the flexibility of cost structure.
B2B_ 360 Projects 16.7% Contribution Margin/Turnover	 Strength of the activity. No cancelations of projects in execution nor in the backlog. Some projects execution plans have been rescheduled without any penalty. Margins not impacted: the high profitability level continues

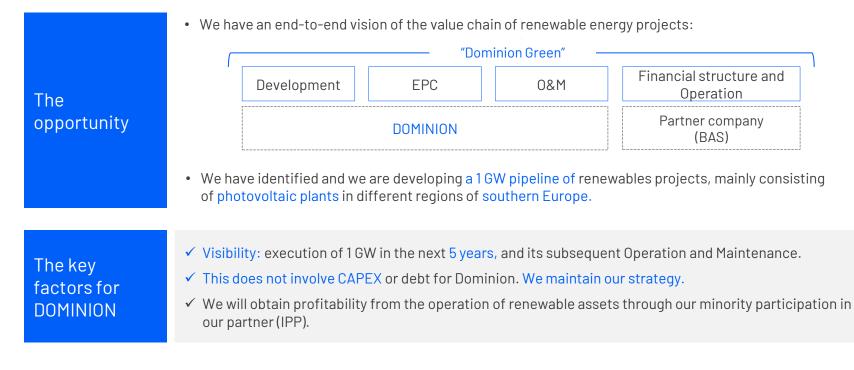
Turnover ⁽¹⁾ by activity field



B2B Segment in detail_

Renewable energy: a global opportunity over 1 GW

The entry of a minority partner, at market value, is envisaged in Dominion Green to develop its strategy.



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B2C Segment in detail_

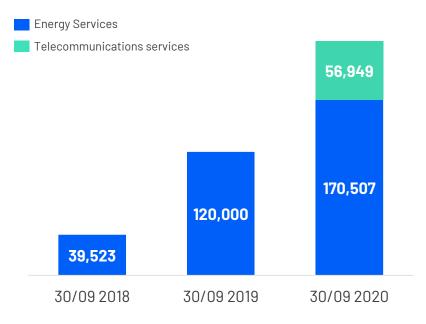


- Progressive opening of the physical distribution channel as of June.
- Larger base of energy and telco service supplies than the prior quarter.
- Slowdown in the pace of growth of net customer adds compared to our expectations.
- A restructuring processes is in place, which was planned before Covid-19, to adapt to the market situation and to our services Tier 1 approach.
- One-offs with a negative impact: clients' insolvency and stock provisions.

227.000 Supplies

Energy + Telco

No. of supplies by type of service



Prospects_

In the light of the results obtained in the first 9 months....

2020

.... we reaffirm that we will **continue to create value in 2020**, with **positive results** and **generation of operating cash flow***.

2021

... and in 2021 we will recover pre-Covid levels of activity and profitability, together with the road to growth defined in our **Strategic Plan.**

* Operating cash flow: operating profit - maintenance Capex - financial results - taxes

2020 Q3 results_

(€m)	3T 2019	%	3T 2020
Turnover	281.8		248.8
Adjusted Turnover (1)	229.6	-8%	211.0
EBITDA ⁽²⁾	26.1	-30%	18.2
% EBITDA on Turnover	11.4%		8.6%
EBITA ⁽²⁾	16.7	-60%	6.8
% EBITA on Turnover	7.3%		3.2%
EBIT ⁽²⁾	15.5	-64%	5.6
% EBIT on Turnover	6.7%		2.7%
Net Income	10.2	-69%	3.2
% Net Income on Turnover	4.4%		1.5%

*The Q3 2020 consolidated perimeter differs from Q3 2019 because: i) It does not include 3 months of non-strategic IT activities divested during 2019 ; III) It does not include 3 months of the Telco service contract divested during 2020

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We help our clients transform to become more efficient.

We apply technology to make this happen.

We are Dominion.



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