# Quarterly results presentation

3Q 2015

2 November 2015

Bankia



#### Disclaimer

This document has been prepared by Bankia, S.A. ("Bankia") and is presented exclusively for information purposes. It is not a prospectus and does not constitute an offer or recommendation to invest.

This document does not constitute a commitment to subscribe, or an offer to finance, or an offer to sell, or a solicitation of offers to buy securities of Bankia, all of which are subject to internal approval by Bankia.

Bankia does not guarantee the accuracy or completeness of the information contained in this document. The information contained herein has been obtained from sources that Bankia considers reliable, but Bankia does not represent or warrant that the information is complete or accurate, in particular with respect to data provided by third parties. This document may contain abridged or unaudited information and recipients are invited to consult the public documents and information submitted by Bankia to the financial market supervisory authorities. All opinions and estimates are given as of the date stated in the document and so may be subject to change. The value of any investment may fluctuate as a result of changes in the market. The information in this document is not intended to predict future results and no guarantee is given in that respect.

This document includes or may include forward looking statements. While these statements represent Bankia's judgement and future expectations concerning the development of our business and earnings, said development may be substantially affected in the future by certain risks, uncertainties and other relevant factors that may cause current expected developments and earnings to differ materially from our expectations. These factors include, but are not limited to i) general market, macro-economic, governmental and new regulations, ii) variation in local and international securities markets, currency exchange rates and interest rates as well as change to market and operational risk, iii) competitive pressures, iv) technological developments, v) legal and arbitration proceedings and vi) changes in the financial position or credit worthiness of our customers, obligors and counterparties. More information on the potential risks that could affect Bankia's financial condition can be found in the Prospectus ("Documento de Registro") approved and registered in the Official Registry of the Comisión Nacional del Mercado de Valores (CNMV).

Distribution of this document in other jurisdictions may be prohibited, and therefore recipients of this document or any persons who may eventually obtain a copy of it are responsible for being aware of and complying with said restrictions.

This document does not reveal all the risks or other material factors relating to investments in the securities/ transactions of Bankia. Before entering into any transaction, potential investors must ensure that they fully understand the terms of the securities/ transactions and the risks inherent in them. This document is not a prospectus for the securities described in it. Potential investors should only subscribe for securities of Bankia on the basis of the information published in the appropriate Bankia prospectus, not on the basis of the information contained in this document.



#### **Contents**

- 1. 3Q 2015 Highlights
- 2. 3Q 2015 results
- 3. Asset quality and risk management
- 4. Liquidity and solvency
- 5. Conclusions





1

## COMMERCIAL ACTIVITY

+€1.0 Bn Cust. Funds vs Dec14

+ 5.1% Business and Consumer loans SEP15 vs SEP14

3

## EFFICIENCY AND PROFITABILITY

Efficiency ratio: 41.5% 9M15

#### **ASSET QUALITY**

€2.4 Bn reduction in NPLs vs Dec14 Coverage: 61.7% (vs 57.6% Dec14)

9M2015

**ROE 9.9%** 

ч

#### **CAPITAL GENERATION**

+ 113 bps of capital generated in 9M 2015 (CET1 BIS III FL)



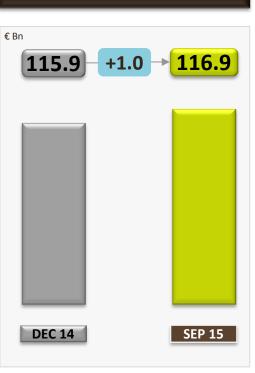


1

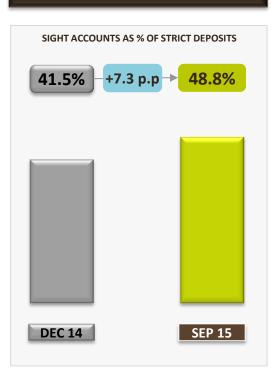
#### **COMMERCIAL ACTIVITY**

Customer's funds flow towards higher-yielding products

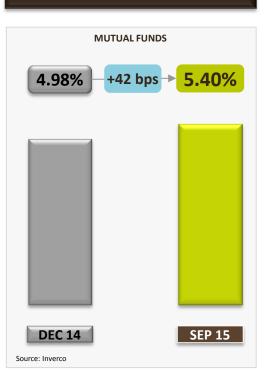
#### **CUSTOMER FUNDS**



#### STRICT DEPOSITS COMPOSITION



#### **MARKET SHARE**



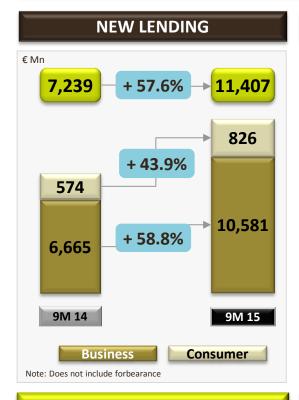
Improved share of new funds in a declining market

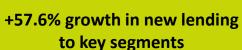


1

#### **COMMERCIAL ACTIVITY**

New lending continue at a good pace







+5.1% organic increase in gross volumes compared to end of 3Q14





1

#### **COMMERCIAL ACTIVITY**

Network's product sales growing at steady pace





Difference in mystery shopping scores vs. sector continues growing



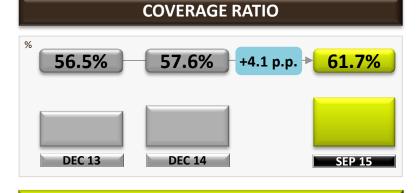




Substantial improvement in asset quality year to date









Sharp reduction in NPL ratio with improved coverage...

...reducing NPLs with a lowered cost of risk





2

#### **ASSET QUALITY**

Significant divestment activity of non-strategic assets

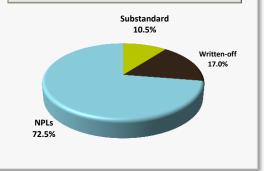
#### 9M 2015

#### 4Q 2015



## Loan portfolios

Portfolios sales in 9M2015 amount €1,660 Mn

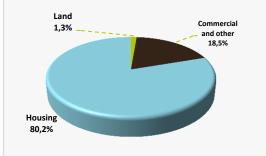




## Real estate assets

6,100 units sold in 9M15 (+77% vs 9M2014)

Total sales amount €384 Mn





## City National Bank

Sold to Chilean bank BCI

Estimated impact on capital:

+70 bps BIS III CET1 FL

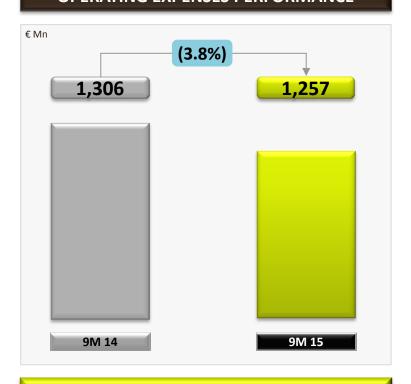




3

#### **EFFICIENCY AND PROFITABILITY**

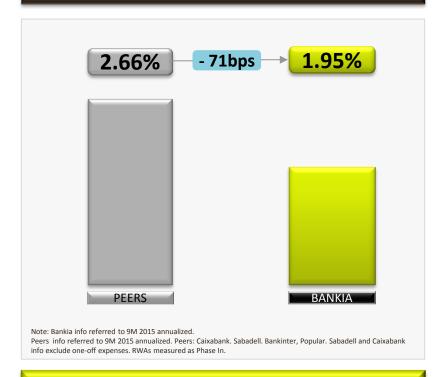
#### **OPERATING EXPENSES PERFORMANCE**



3.8% reduction in operating expenses...

#### **Costs reduction continues**

#### **EXPENSES / RWAs - 9M 2015**



...as a competitive advantage to increase profitability

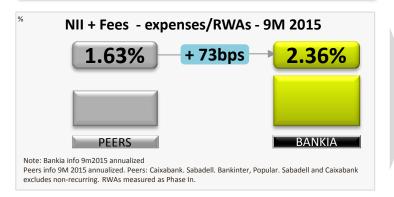




3

#### **EFFICIENCY AND PROFITABILITY**

### Stable income and costs improvement ...



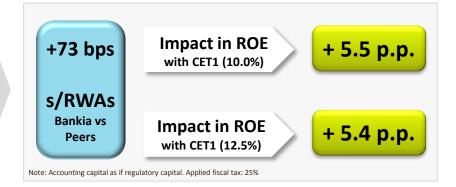
...and lower provisions...

Cost of Risk

-13 bps 9M15 vs. 9M14

Margin stability and cost of risk reduction boost ROE

#### ...translate into profitability gains.





**ROE 9M 2015: 9.9%** 



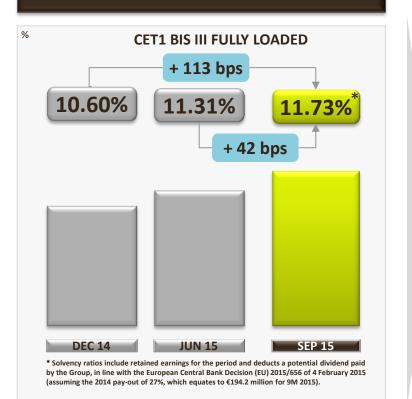


4

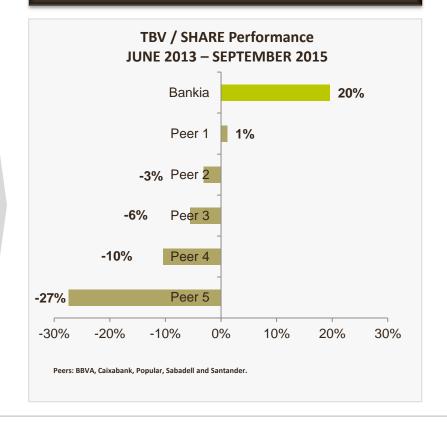
#### **CAPITAL GENERATION**

Capital generation of more than 110 bps year to date

#### **Generating capital....**



#### ...and creating shareholder value









#### Income statement 9M 2015 – BFA Group vs. Bankia Group

€Mn	BFA TENEDORA DE ACCIONES SAU.	Bankia				
Net interest income	2,138	2,075				
Gross income	3,037	3,030				
Operating expenses	(1,264)	(1,257)				
Pre-provision profit	1,772	1,773				
Provisions and others	(522)	(617)				
Profit before tax	1,250	1,156				
Profit after tax	981	875				
Net non-recurring profit/loss*	909					
Reported profit after tax	1,890	875				
* Includes NTI from portfolio sales and non-recurring provisions in BFA						



#### **Contents**

1. 3Q 2015 Highlights

#### 2. 3Q 2015 results

- 3. Asset quality and risk management
- 4. Liquidity and solvency
- 5. Conclusions





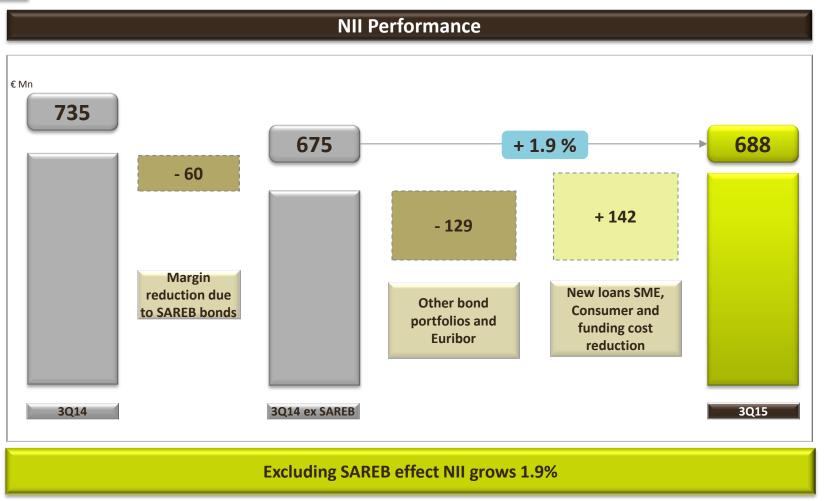
#### Income statement - Bankia Group

		Reported			Ex SAREB effect*	
€Mn		3Q 2014	3Q 2015	Diff. %	3Q 2014 3Q 2015 Diff. %	
A	Net interest income	735	688	(6.5%)	675 688 1.9%	
	Fees and commissions	234	228	(2.8%)		
	Gross income	1.052	1.001	(4.8%)	992 1,001 0.9%	
В	Operating expenses	(430)	(414)	(3.8%)		
	Pre-provision profit	621	587	(5.5%)	561 587 4.6%	
С	Provisions	(253)	(182)	(28.1%)		
	Results from sales and others	46	(1)			
	Taxes and minority interests	(116)	(104)	(10.3%)		
D	Profit attributable to Group	299	300	0.3%	*Note: 3Q14 figures are pro forma to reflect the lower margin on SAREB bonds in 3Q 15 vs. 3Q 14 the impact of which is estimated at -€60 million	





#### **Net Interest Income**



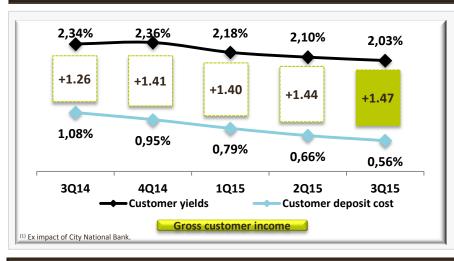






#### Net interest income

#### Loan yield vs. cost of deposits (1)

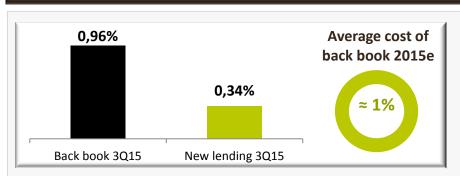


Gross customer margin rises 3 bps in the quarter.

Loan yields remain affected by:

- ☐ Euribor at lows (-46 bps vs April 14)
- ☐ Gradual improvement through change in asset mix

#### Cost of term deposits - Stock vs. new deposits



There is still a significant capacity for reducing the cost of the back book in 2016 from the 2015 average (1%).



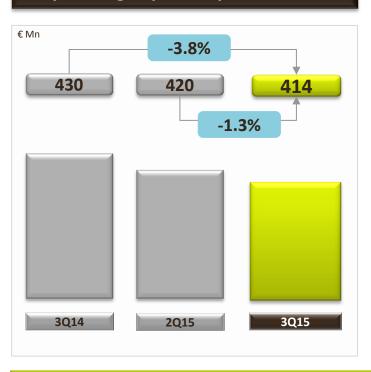




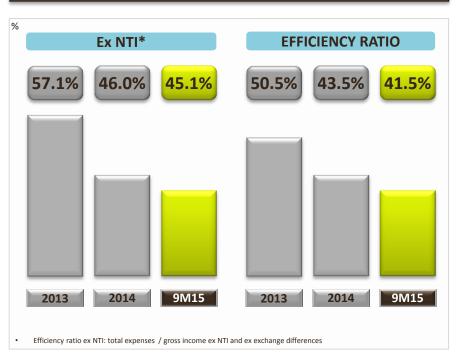
#### **Operating expenses**

Cost reduction capabilities doesn't show symptoms of exhaustion

#### **Operating expenses performance**



#### **Efficiency ratio performance**



Efficiency ratio has stabilised at around 41%

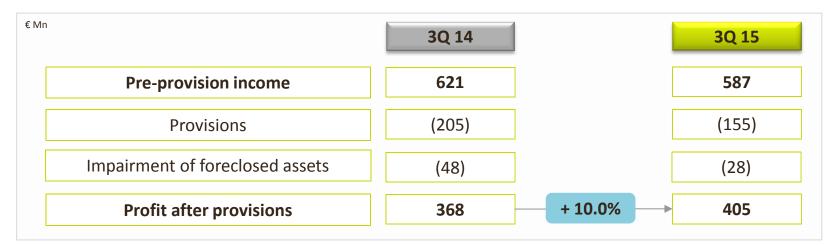


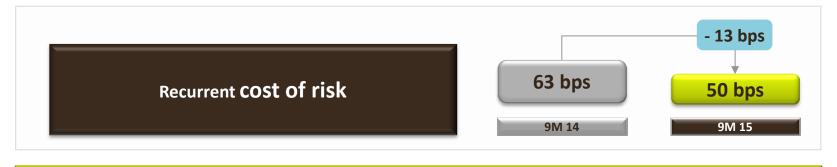




#### **Cost of risk**

9M 2015 cost of risk hits target level: 50 bps





Cost of risk in line with strategic plan target



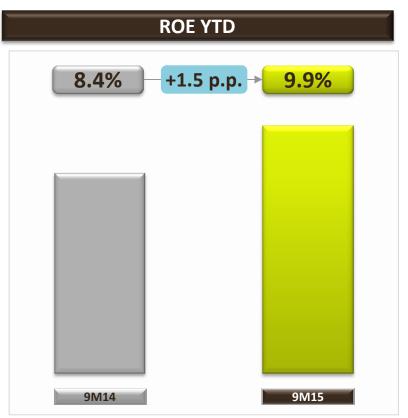




#### Attributable profit

Attributable profit stable at €300 Mn in the quarter





Cost reductions and improvements in cost and risk are key to future profit growth

9M15

9M14

#### **Contents**

- 1. Highlights of the quarter
- 2. 3Q 2015 results
- 3. Asset quality and risk management
- 4. Liquidity and solvency
- 5. Conclusions

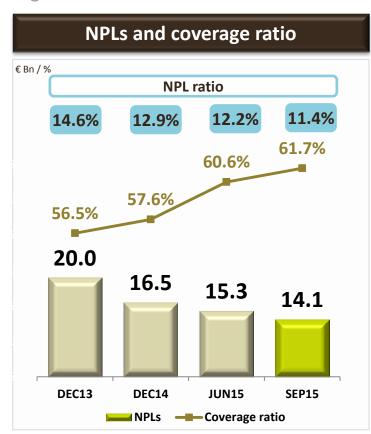


#### Asset quality and risk management

### B

#### **Credit quality**

Significant reduction in NPLs in 3Q15





Reduction in NPLs was €1.2bn in the quarter while coverage continues to increase

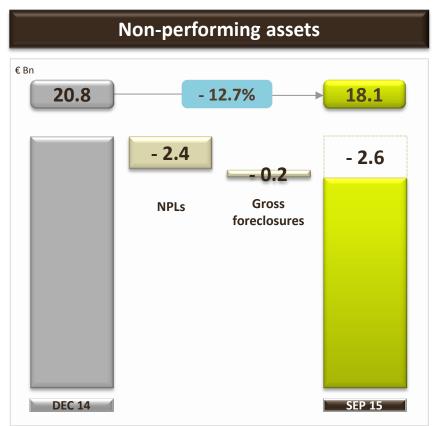


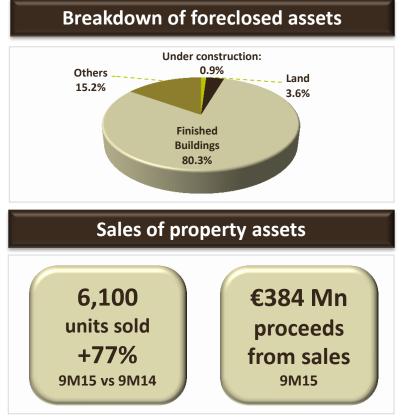
#### Asset quality and risk management



#### **Credit quality**

Volume of foreclosed assets reduces during the quarter





More than 80% of foreclosed assets on the balance sheet are finished houses



#### **Contents**

- 1. Highlights of the quarter
- 2. 3Q 2015 results
- 3. Asset quality and risk management
- 4. Liquidity and solvency
- 5. Conclusions

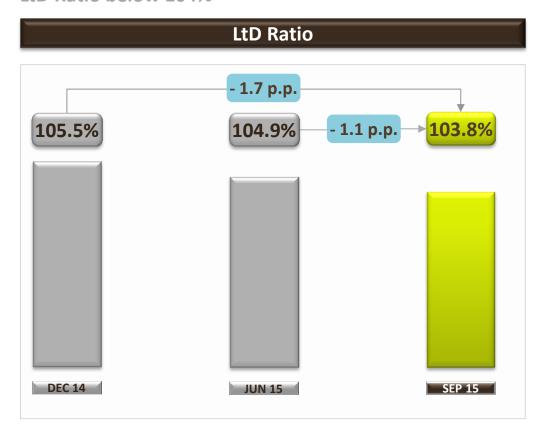


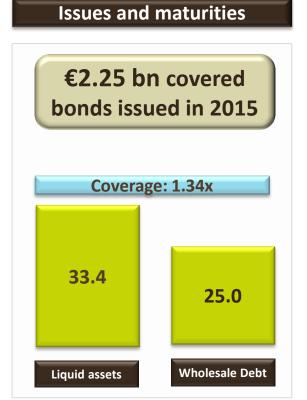
#### **Liquidity and solvency**



#### **Liquidity indicators**

LtD Ratio below 104%





LCR substantially above regulatory requirement

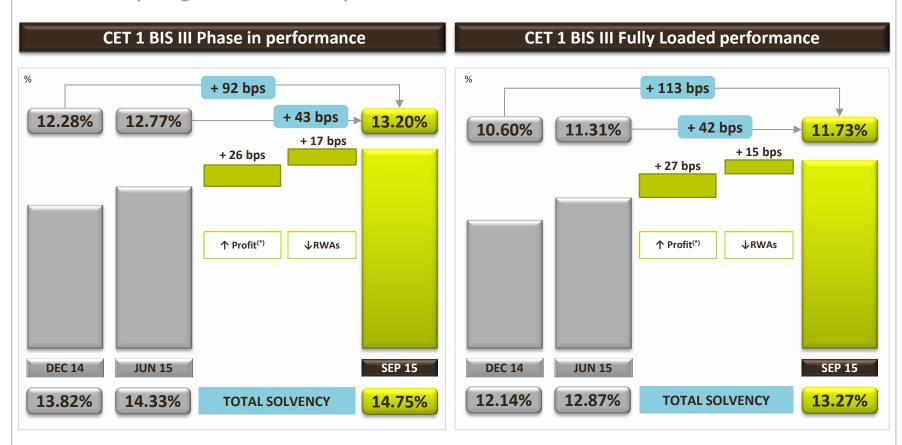


#### Liquidity and solvency



#### **Solvency ratios**

Further capital generation in the quarter



Ratios include the result for each period.

(\*) Solvency ratios include the result allocated to reserves for the period and discount a potential Group dividend, in line with ECB Decision (EU) 2015/656 of 4 February 2015 (assuming the same pay-out as 2014: 27%, equivalent to €194.2 million in the first nine months of 2015).



#### **Contents**

- 1. Highlights of the quarter
- 2. 3Q 2015 results
- 3. Asset quality and risk management
- 4. Liquidity and solvency

#### 5. Conclusions

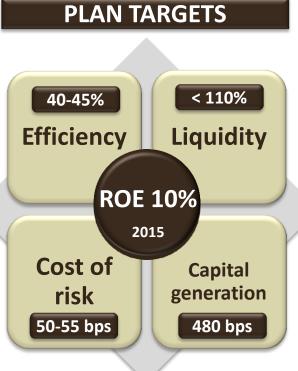


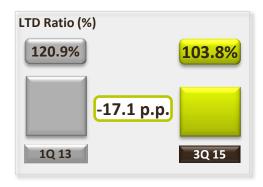
#### **Conclusions**

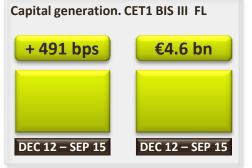
#### Facing the Strategic Plan's final quarter with targets met











ROE 9M 2015: 9.9%



**Investor Relations** 

ir@bankia.com