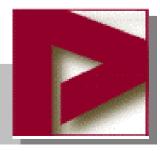
Banco Popular Group



HIGHLIGHTS

Banco Popular

- Market share gain
- Improvement in asset quality
- Customer base expansion
- Quality client base expansion
- New business line development
- Strong Revenues & EPS growth
- Best Cost/Income ratio in Spain & Europe
- Best ROE in Spain & Europe
- **BNC** Acquisition
- Best performing stock

Banco Popular

LOANS TO PRIVATE-SECTOR RESIDENTS



Banco Popular

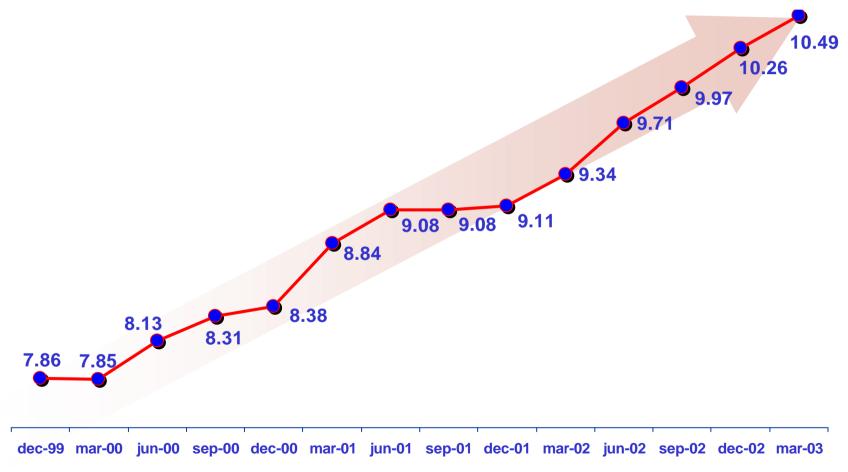
CORE LOAN BUSINESS (Residents only)

(Accumulated % change)

	Sept02	Dec02	March-03
Bill discounting	(6.0)	6.5	6.5
Mortgage	35.3	36.8	36.3
Personal & overdrafts	8.1	6.9	7.5
Leasing	9.2	10.3	12.5
TOTAL CORE LOAN			
PORTFOLIO	17.0	19.8	21.1
Excluding NPLs, REPOs & Advance	es to Social Secu	rity & BPH	
Total resident lending	20.7	23.0	23.5

Banco Popular

MARKET SHARE OVER COMMERCIAL BANKS

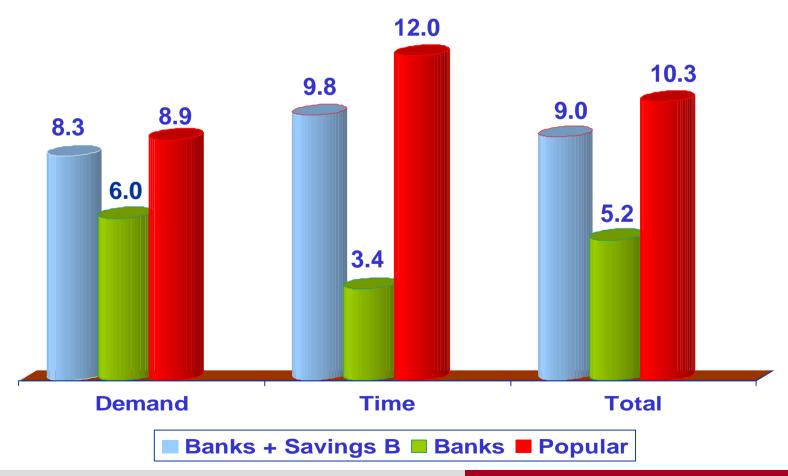


--- LOANS TO RESIDENTS

Banco Popular

GROWTH OF DEPOSITS OF PRIVATE-SECTOR RESIDENTS

(February 28, 2003 year-on-year % change)



Banco Popular

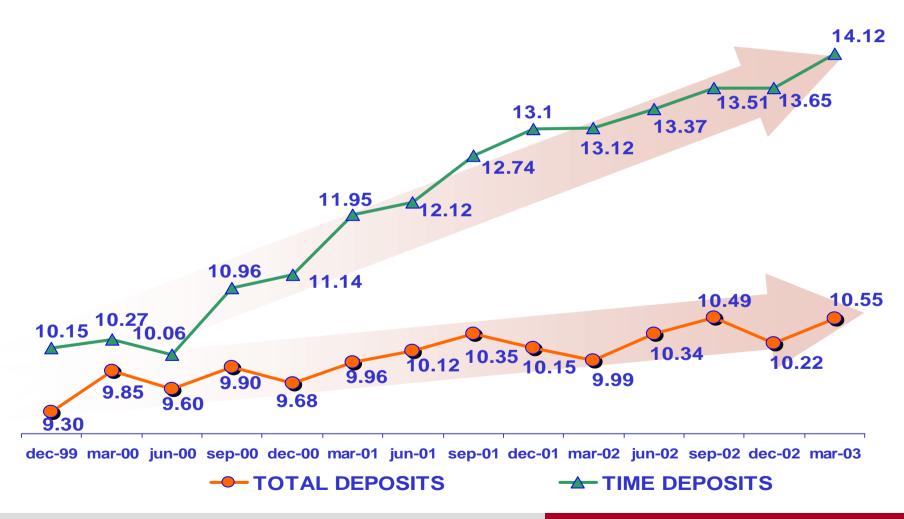
CORE RESIDENT-CUSTOMER DEPOSITS

(Accumulated % change)

	Sept02	Dec02	March-03
Demand deposits	8.6	4.7	7.3
Time deposits	9.5	9.8	11.7
Customers commercial paper	135.8	71.4	54.8
TOTAL	14.9	10.3	12.0

Banco Popular

MARKET SHARE OVER COMMERCIAL BANKS



Banco Popular

MAJOR PRODUCTS MARKET SHARE

(Accumulated % change)

Bill discounting
Mortgage loans
Personal loans &
overdrafts
Leasing
Factoring
Pension funds*
Mutual funds

Growt <i>Marc</i>		Market share	Of total
As reported	Like for like	Dec02	loans
7.3	7.3	10.8	12.4
43.7	37.1	4.8	49.3
9.0	8.9	4.1	30.2
14.4	12.5	9.7	6.0
11.1	11.1	6.9	0.9
0.9	0.9	6.8	
5.3	5.3	3.5	

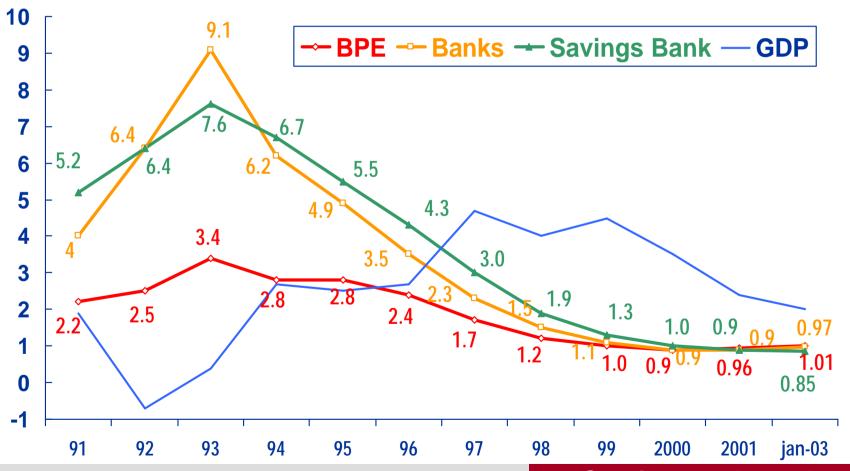
^{*} Assets in private/individual accounts

IMPROVEMENT IN ASSET QUALITY

Banco Popular

LOAN PORTFOLIO QUALITY

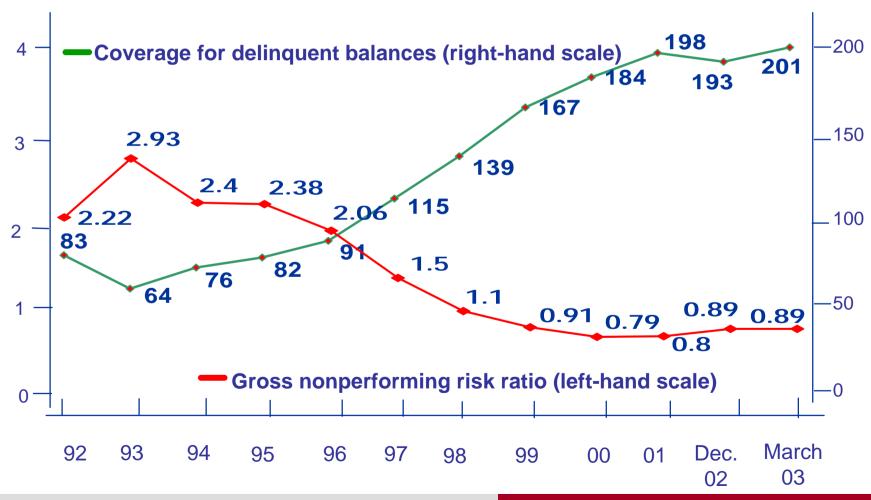
Nonperforming loans / Credit to private-sector resident borrowers (%)



IMPROVEMENT IN ASSET QUALITY

Banco Popular

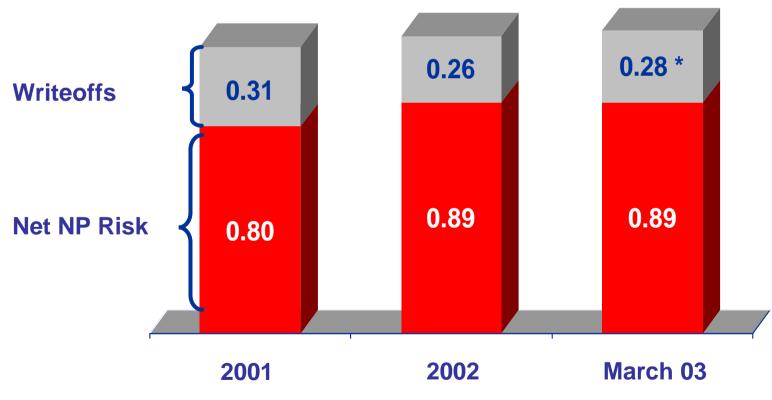
VARIATION IN THE NON PERFORMING RISK RATIO AND COVERAGE FOR DELINQUENT BALANCES



IMPROVEMENT IN ASSET QUALITY

Banco Popular

NON PERFORMING RISK (bps)

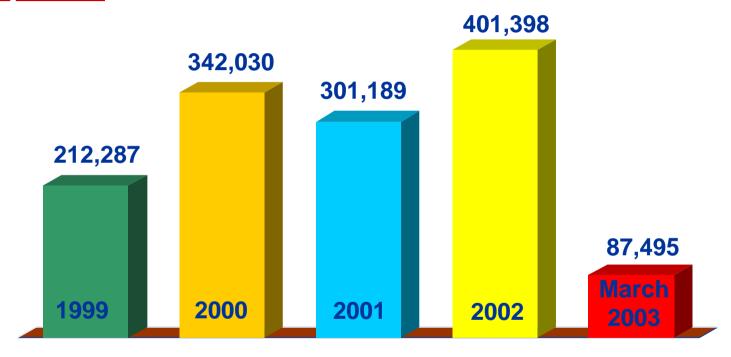


* Annualized

CUSTOMER BASE EXPANSION

Banco Popular

NET NEW CLIENTS



Total number of clients: 4,740,703

Individuals: 4,380,775 Corporate: 359,928



y-o-y % **8.92**

QUALITY CLIENT BASE EXPANSION

Banco Popular

AFFINITY GROUPS

(Euro million)

	No. of clients	On- & off- B/S AuM	Loans
SME Affinities Change	64,403	1,079	3,645
	29.2%	31.8%	66.8%
Individuals-Affinity Change	398,705	4,592	3,197
	7%	14%	29%

NEW BUSINESS LINE DEVELOPMENT

Banco Popular

CARDS BUSINESS

PLACEMENT GROWTH

(March 31, 2003)

▶ POPULAR WSA	
9966 5907 20V5 6	Credit *
POPULAR 5+89 0600 1204 75 05/95 32/55 F 5132/55 101/15/35	Debit
PUNTO	Other Affinity
SOLRED 9124 1234 1234 0009	Petrol
	TOTAL
	Retailers

Numb	er	Turno	Turnover		se %
Number	у-о-у %	€thou. y	/-о-у %	2003	2002
1,066,220	15.1	576,003	7.9	54.7	60.7
1,368,977	11.6	578,273	11.9	43.2	43.7
970,591	12.4	55,575	26.1	20.5	20.7
1,202,081	(1.8)	69,583	27.3	30.8	28.3
4,607,869	8.7	1,279,433	11.3	35.3	31.6
112,779	0.8	1,058,663	9.8	44.8	42.2

^{*} Excl. revolving "Hop" card

NEW BUSINESS LINE DEVELOPMENT

Banco Popular

CARDS BUSINESS

NEW REVOLVING CARD "HOP"

LAUNCHED 13 MONTHS AGO

Initial target 2002: 50,000 cards

CURRENT VOLUMES:

Number of cards: 150,903

Total credit limits: 492,8 million euros

Total lending: 137,5 million euros

Target lending o/outstanding: 40%



2003

STRONG REVENUES GROWTH

2002

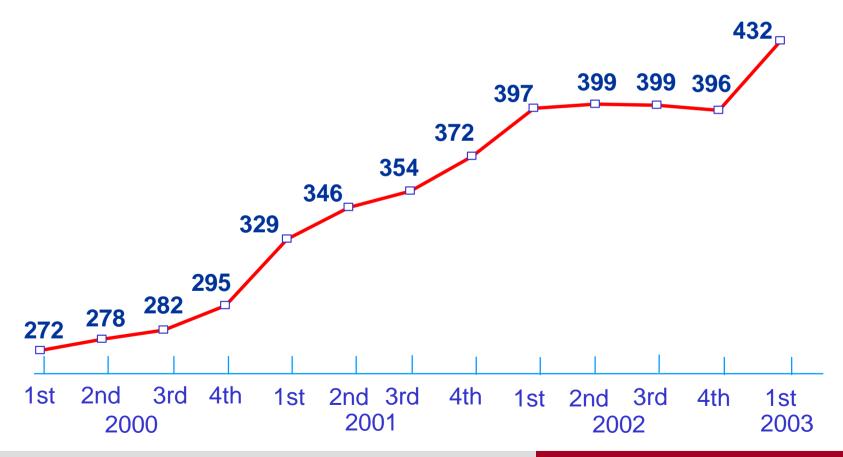
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(Assumulated % shangs)		_			2003
(Accumulated % change)	1st. quarter	1st. half	9 mos.	Year	1st. quarter
Net interest revenue	20.6	17.9	16.1	13.5	8.8
Fees for services	(3.9)	(1.4)	0.7	0.9	7.1
Ordinary revenue	12.2	11.0	10.6	8.9	7.3
Operating costs	5.2	4.7	4.9	4.5	3.6
Operating income	18.6	16.7	15.9	13.1	9.7
Income before taxes	24.7	23.3	22.7	23.8	9.0
Net income attributable	11.3	11.4	11.6	12.1	8.6

Banco Popular

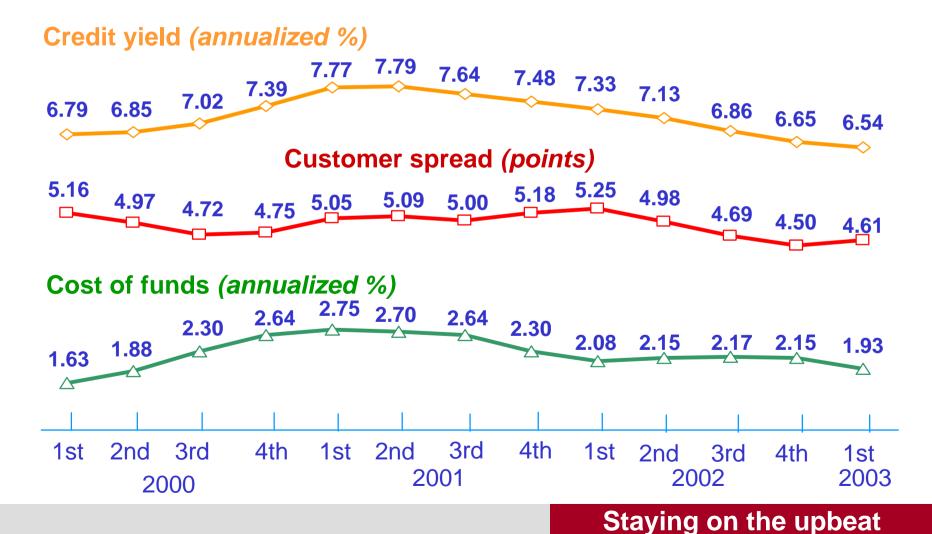
NET INTEREST REVENUE (Quarter standalone)

(Euro million)



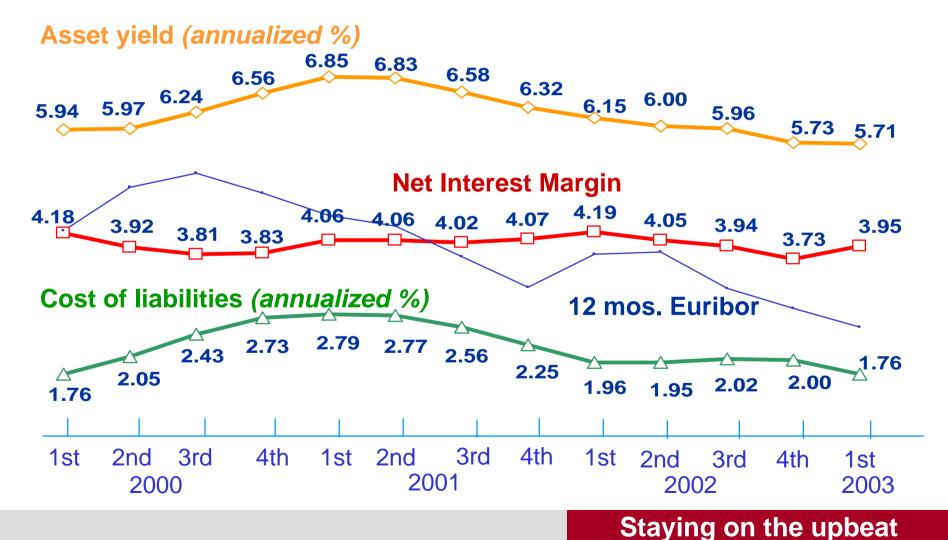
Banco Popular

QUARTERLY CUSTOMER SPREAD



Banco Popular

NET INTEREST MARGIN



OFFSET SPREAD PRESSURE

Banco Popular

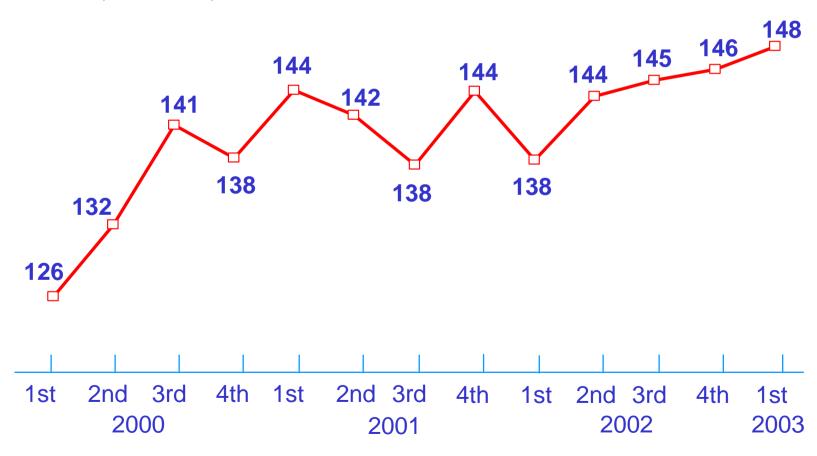
EFFECT ON YIELDS AND COSTS

From To	n Base	Sep 01/ Dec 01	Dec 01/ Mar 02	Mar 02/ Jun 02	Jun 02/ Sep 02	Sep 02/ Dec 02	Dec 02/ Mar 03
Bill disco Mortgage Consume Overdraft	es er	-0.17 -0.17 -0.32 -0.12	-0.23 -0.25 -0.15 -0.21	-0.18 -0.21 -0.06 -0.07	-0.07 -0.16 -0.13 -0.12	-0.17 -0.17 -0.16 -0.13	-0.28 -0.24 -0.25 -0.37
Leasing	TOTAL	-0.17 -0.20	-0.22 -0.22	-0.12 -0.16	-0.12 -0.15	-0.17 -0.17	-0.17 -0.28
Demand I Time Dep Commerc	osits	-0.17 -0.38 -0.56 -0.29	-0.18 -0.17 -0.05	0.05 0.02 0.10 0.03	0.04 0.03 0.04	-0.18 -0.14 -0.28 -0.20	-0.06 -0.26 -0.41 -0.15
D	ifferential	+0.09	-0.17	-0.19	-0.19	+0.03	-0.13

Banco Popular

FEES FOR SERVICES (Quarter standalone)

(Euro million)



Banco Popular

FEES FOR SERVICES

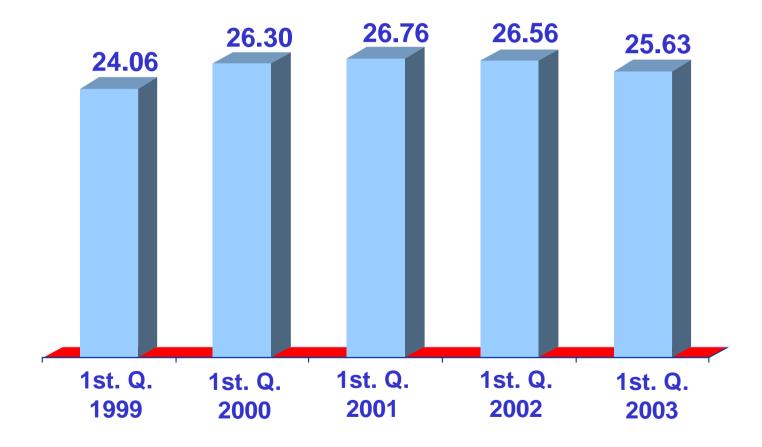
Year-on-year % change

		March-02	Dec02	March-03	As % of total fees
Loan-related	fees	(3.4)	(2.1)	(1.1)	12.2
Fees from gu	arantees	12.5	16.1	17.3	10.2
Collection &	card-related	6.8	6.0	3.5	39.6
Customer fin	ancial asset mgt.	(2.7)	(3.0)	(2.1)	23.0
Mutual fund	ds	(5.8)	(6.1)	(2.4)	14.9
Other AM		3.7	3.2	(1.4)	8.1
Account mgt.	. Fees	15.6	12.8	8.9	8.0
Other (inc. In	v. Banking)	(71.4)	(46.7)	114.9	7.0
	TOTAL	(3.9)	0.9	7.1	100

BEST ROE

Banco Popular

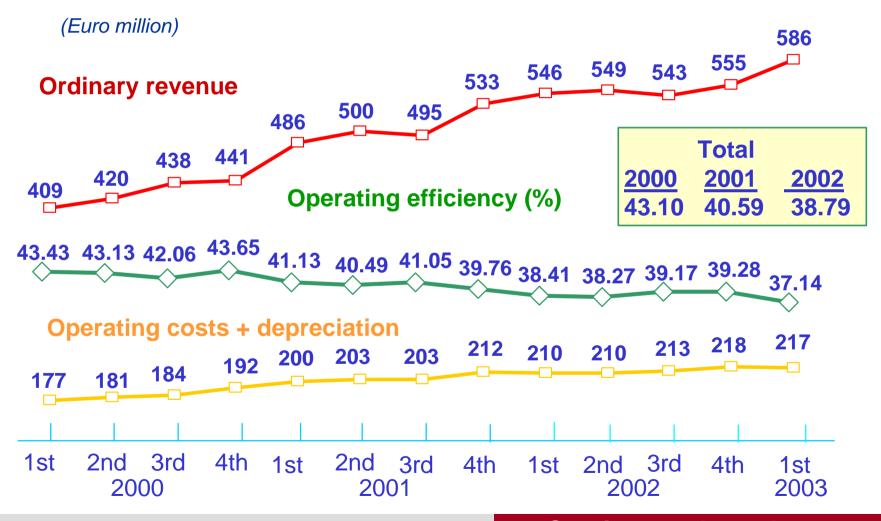
ROE (%)



BEST COST/INCOME RATIO

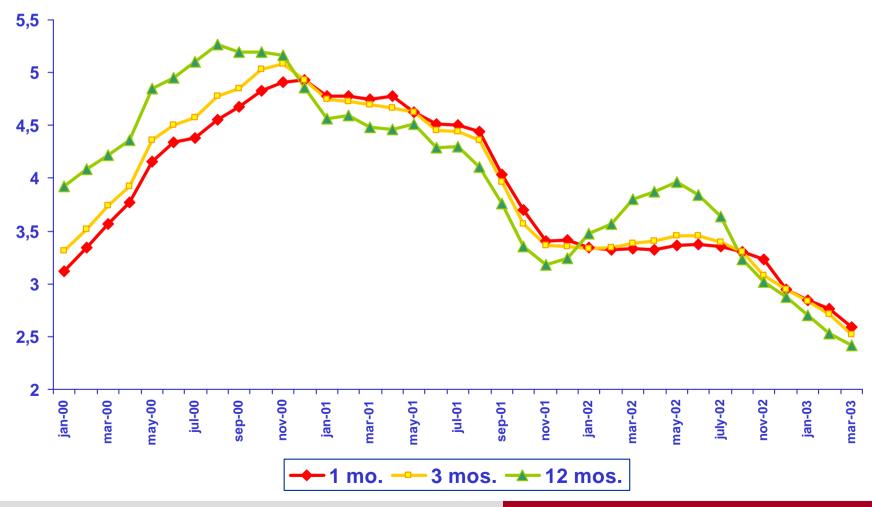
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COST/INCOME RATIO



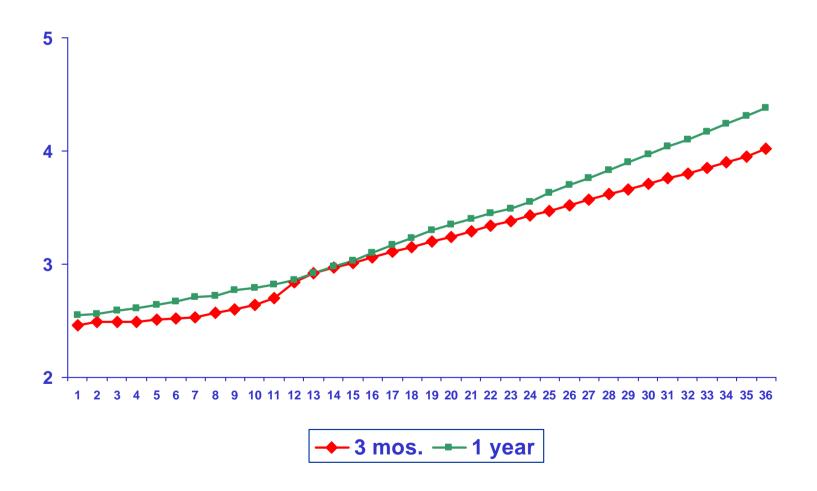
Banco Popular

AVE. RATE TRANSACTED



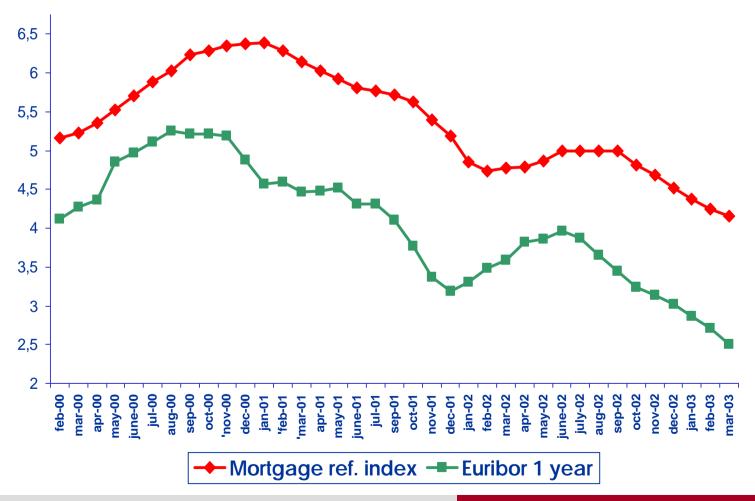
Banco Popular

CURVES OF IMPLICIT INTEREST RATES



Banco Popular

MORTGAGE REFERENCE INDEX



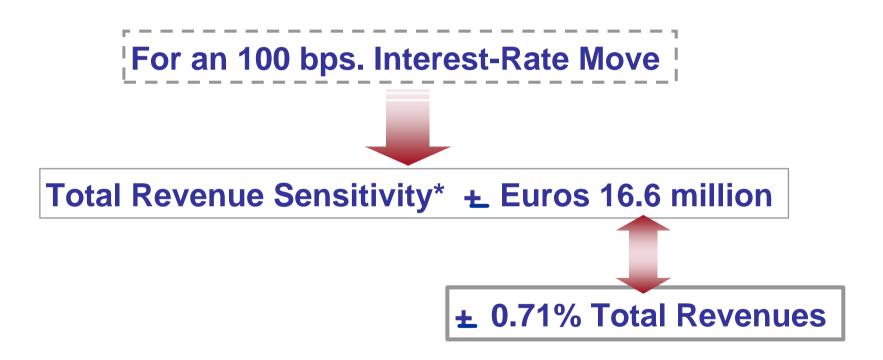
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DURATION

					Holding Pe	riod 365
(March 31, 2003)	Amount MM Euros	Interest Rate %	NPV MM Euros	Duration Days	NPV MM Euros	Duration Days
SENSITIVE ASSETS	41,038.0	4.92	41,859.4	203.91	38,514.8	120.32
MONETARY MARKET	6,646.2	2.76	6,687.5	47.47	6,598.1	36.04
LOANS	33,431.4	5.38	34,154.8	171.40	31,534.8	137.87
SECURITIES	960.4	3.81	1,017.1	2,324.07	381.9	126.97
SENSITIVE LIABILITES	5 30,302.1	2.63	30,482.2	87.16	29,490.9	66.08
MONETARY MARKET	15,063.0	2.77	15,140.8	69.83	14,676.6	47.47
CUSTOMER DEPOSITS	12,697.3	2.45	12,785.7	113.59	12,294.6	90.94
SECURITIES	2,541.8	2.76	2,555.6	57.67	2,519.7	53.16
EQUITY	3,208.0		11,377.2	516.70		

Banco Popular

SENSITIVITY TO INTEREST RATES



* $(PV_a^*(1-DUR_a)) - (PV_1^*(1-DUR_1))$

BNC ACQUISITION

Banco Popular

BNC's PROFILE

	2002	2001	% change
Net interest revenue	79,756	69,529	14.7
Fees for services	20,414	18,325	11.4
Asset trading & exch. profits	2	(1,102)	100.2
Ordinary revenue	100,172	86,752	15.5
Operating costs	50,750	45,829	10.7
Depreciation	5,997	5,745	4.4
Other operating income/expenses	5,596	1,609	247.8
Operating income	49,021	36,787	33.2
Provisions	13,975	10,186	37.2
Associated companies income	(42)	(395)	(89.2)
Income before taxes	35,004	26,206	33.6

BNC ACQUISITION

Banco Popular

BNC's PROFILE

	2002	2001	% change
Customer funds Loans & discounts	2,892.6	2,638.2	9.9
As reported	2,868.6	2,652.4	8.2
Ex-securitization	3,099.9	2,652,4	16.9
No. of branches	111	107	
No. of employees	921	815	
Cost/income ratio	56.7%	59.4%	

BEST PERFORMING STOCK

Banco Popular

BANCO POPULAR
EUROBANKS Index



Banco Popular

Mortgage market view

MORTGAGE MARKET VIEW

Banco Popular

GENERAL STRATEGY

- 1. Gain market share
- 2. Maintain high credit quality standards
- 3. Systematically optimise cost/income ratio:
 - Keep profitability (spreads) high
 - Cost always proportional to income
- 4. High Tier 1 equity to keep low cost of funding
- 5. Maintain flexible balance sheet

Banco Popular

MORTGAGE MARKET VIEW: MAIN TRENDS ALONG 2003

REAL ESTATE DEMAND

- Home demand to stay high but slowing down
- Tourist housing for locals: moderately strong
- Some tourist real estate for foreigners: recession
- Overall office offer in excess of demand
- Industrial buildings demand beginning to slacken
- Retail premises: slightly increasing demand
- Major entertainment & commercial: stand-by

MORTGAGE MARKET VIEW: MAIN TRENDS ALONG 2003

REAL ESTATE VALUES (PRICES)

- Home prices up around 8 %
- Second housing for locals: prices up 3 to 10 %
- Tourist developments for foreigners: stagnant
- Office prices: 0 to 8 % down
- Industrial buildings: prices stabilizing
- Commercial real estate: flattish

MORTGAGE MARKET VIEW: MORTGAGE LOAN RISKS IN 2003

- Home mortgage loans: very low risk
- Second housing for locals: low risk
- Second housing for foreigners: medium to high risk
- Office developments: high risk in many locations
- Industrial buildings: increasing risk
- Commercial & Entertainment malls: high risk

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

IN RESIDENTIAL

Home demand is (will be) strong because...

- ▶ 12 month Euribor will stay low in 2003
- Unemployment is not going to grow much
- Sustained demographic pressure from 30ers
- Consolidation of low layer demand from immigrants
- Still high stock of old low quality housing

But growth will be lower and more selective

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

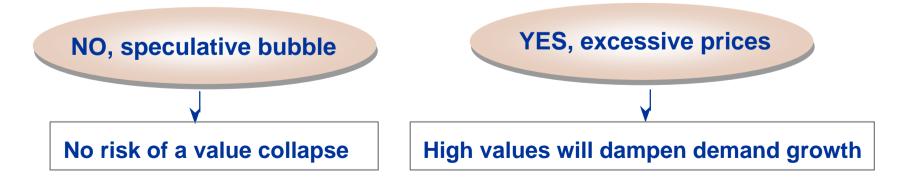
Residential prices grow 12 % p.a. during last three years

Land prices fast growth

→ Baby-boomers
 → Low interest rates
 → Longer loan maturities
 → Immigration
 → Foreigners

Shift from lease to purchase

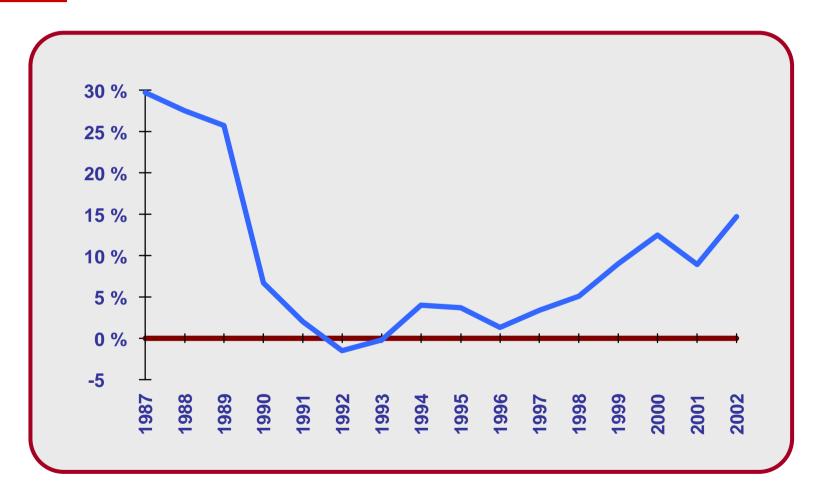
Revaluation expectations



Staying on the upbeat

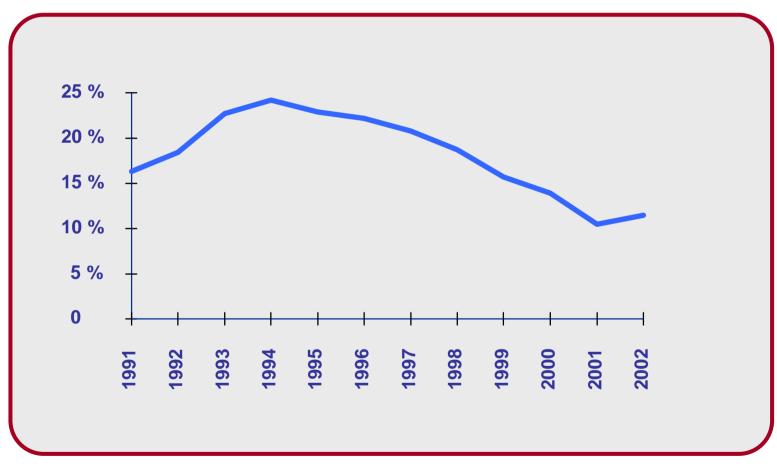
MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

YEARLY RESIDENTIAL PRICES



MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

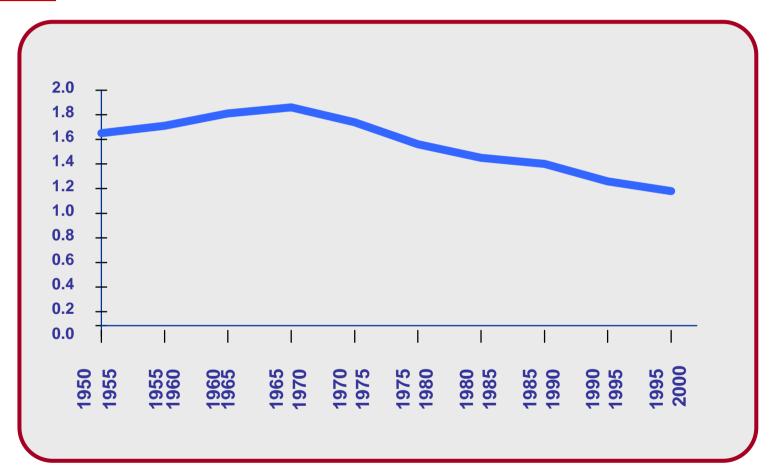
UNEMPLOYMENT RATE



Source: INE

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

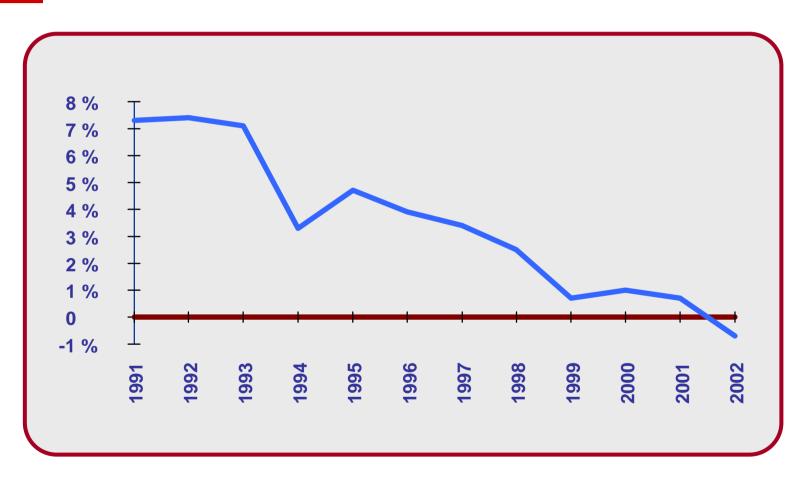
NET BIRTH RATES



Source: INE, ANUARIO ESTADISTICO DE ESPAÑA

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

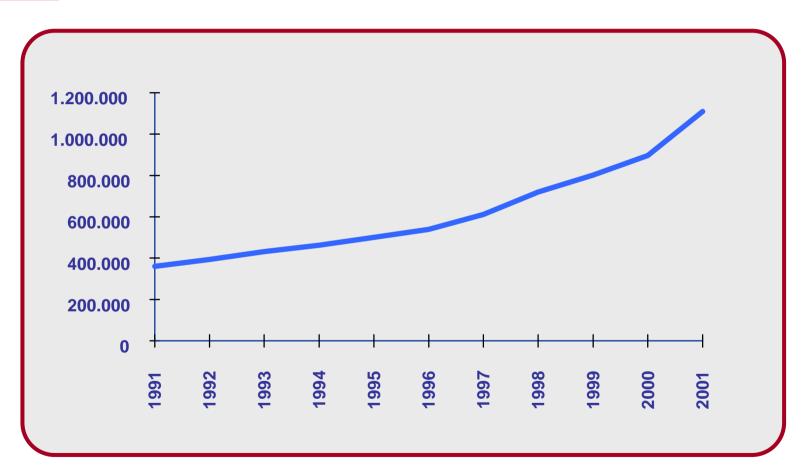
REAL INTEREST RATES



Source: INE, BANCO DE ESPAÑA

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

NON NATIONALS WITH RESIDENCE IN SPAIN

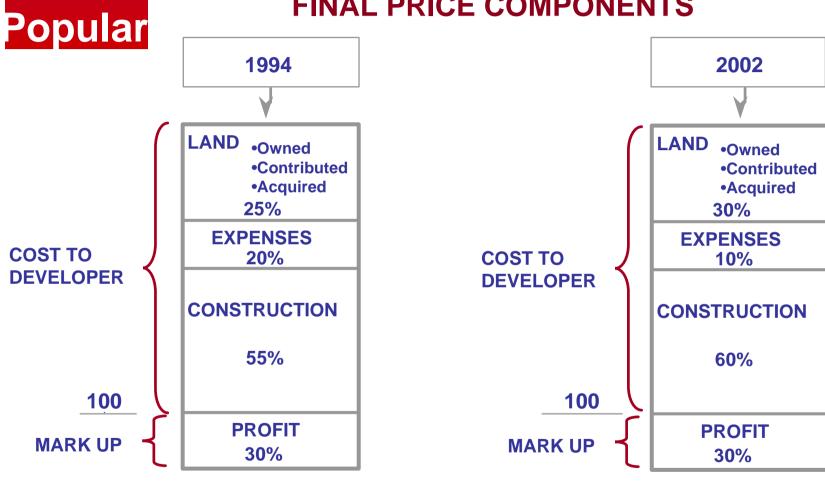


Source: INE, BOLETIN MENSUAL DE ESTADISTICA

MORTGAGE MARKET VIEW: Current Market **Conditions for Residential Real Estate Developers**

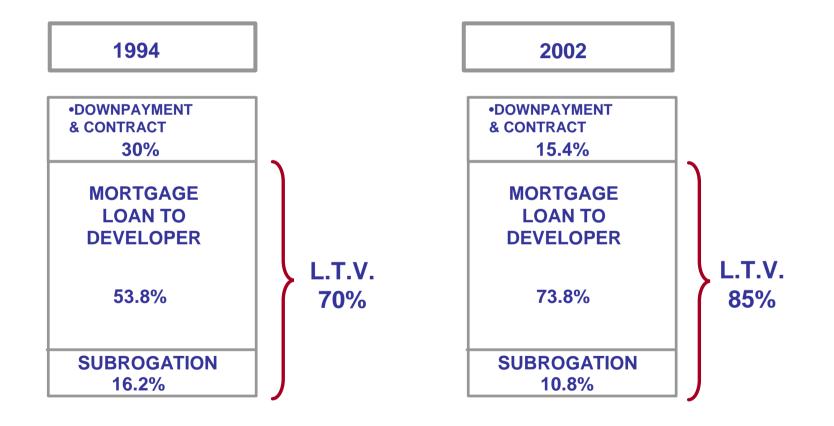


FINAL PRICE COMPONENTS



MORTGAGE MARKET VIEW: Current Market Conditions for Residential Real Estate Developers

FINAL PRICE FUNDING



MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

IN OTHER RESIDENTIAL PROPERTIES

Second residence demand for locals stays moderately firm...

- GDP/capita increasing
- Low interest rates
- Distrust of financial markets: cultural bias
- No interest in buying to lease

Tourist housing for foreigners with difficulties...

- Some areas affected by problems in Germany
- Lower tourist visitors and uncertainty
- Still demand for middle to high quality properties

MORTGAGE MARKET VIEW: CURRENT MARKET CONDITIONS

In Office buildings:

Progressive price corrections...

- **∠** Sharp price increases since 1998
- **∠** Fast development growth since 1996
- Lease rents already falling in non-prime locations
- Prices firm in prime locations

In Industrial buildings:

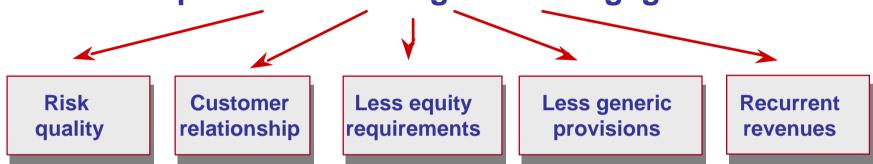
Period of transition...

- Depressed industrial activity has slowed down demand
- ∠ Developments did not go up as sharp as in other property
- Prices are still increasing in consolidated estates
- Demand will resume growth path after industrial recovery

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

Banco Popular

Comparative advantages of mortgage loans



But...they have some disadvantages...



MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

MORTGAGE LOAN GROWTH

High growth in order to...

- Help market share gain
- Increase customer loyalty (cross selling)
- Gain new customers
- Cater for current customer's requirements
- Feed net interest revenue growth

But...

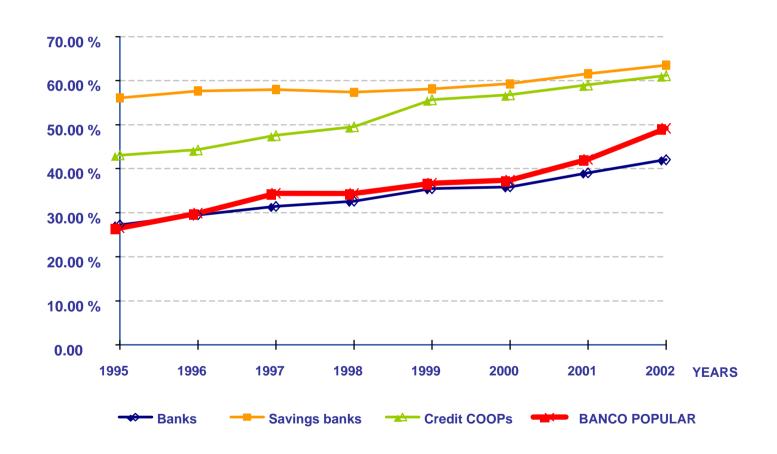
- ▶ 48% of Popular's loan book are mortgage loans
- And excessive mortgage weight reduces flexibility

So...

- We will shift growth to the corporate sector
- We might go for securitising mortgage loans

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

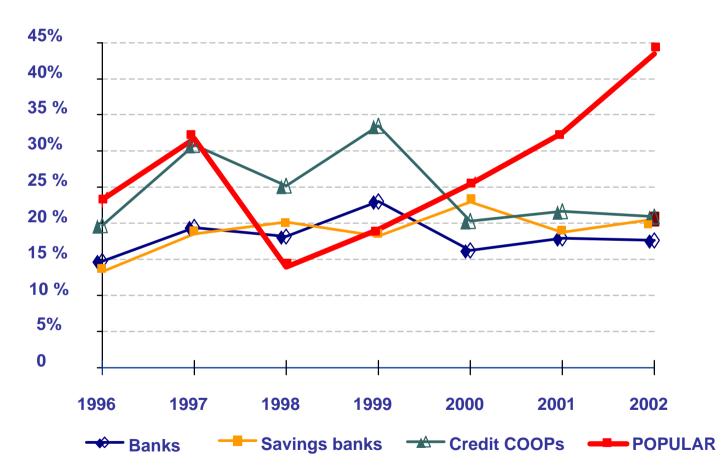
% MORTGAGE LOANS/TOTAL LOAN PORTFOLIO



Source: Bank of Spain / BOLETIN ESTADISTICO

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

ANNUAL GROWTH IN MORTGAGE LOANS

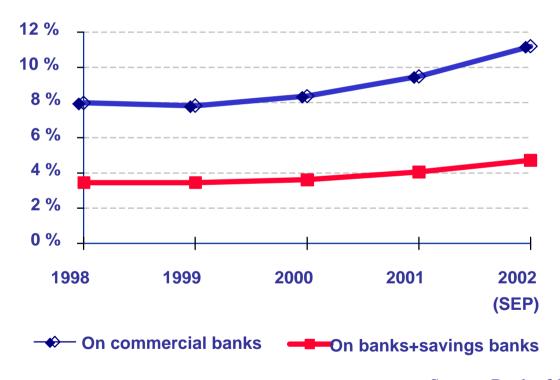


Source: BANK OF SPAIN

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

Banco Popular

Popular popular's market share in mortgage Loans *

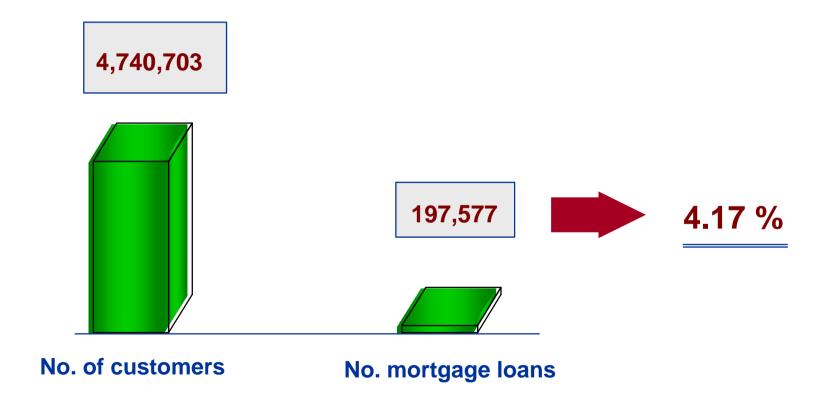


Source: Bank of Spain & BPE

^{*} As per Bank of Spain: Transactions with a tangible collateral

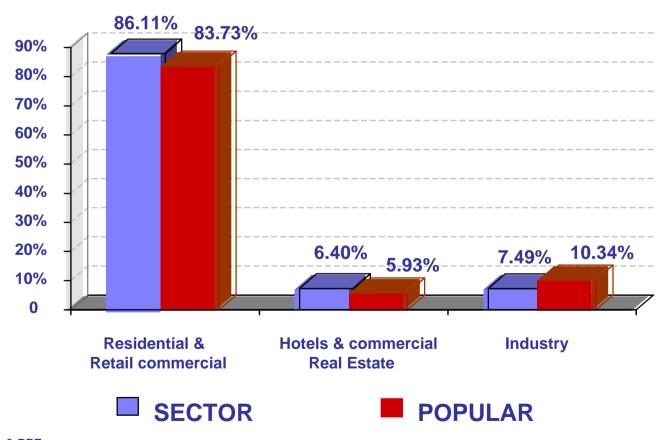
MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

GROWTH POTENTIAL WITH EXISTING CUSTOMERS



MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

BREAKDOWN OF MORTGAGE LOANS AS % OF AMOUNTS



Source: Bank of Spain & BPE

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

BREAKDOWN OF MORTGAGE LOANS BY SIZE

AVERAGE VALUE 112,259 € **NEW TRANSACTIONS (3 mo.) MATURITY IN PORTFOLIO 18.5 YEARS AVERAGE VALUE** 85,091 € **CURRENT PORTFOLIO MATURITY IN PORTFOLIO 13.9 YEARS AVERAGE VALUE** 123,698 € **PORTFOLIO AT INCEPTION MATURITY IN PORTFOLIO 16.5 YEARS**

Source: Banco Popular

Staying on the upbeat

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

FINAL PRICE FUNDING

MARKET 2002 POPULAR •DOWNPAYMENT •DOWNPAYMENT & CONTRACT & CONTRACT 15.4% 20% **MORTGAGE** MORTGAGE **LOAN TO LOAN TO DEVELOPER DEVELOPER** L.T.V. L.T.V. 73.8% 85% 64.6% 80% **SUBROGATION SUBROGATION** 10.8% 15.4%

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

LOANS TO DEVELOPERS: Additional requirements

Development project:

- Good location
- Price/quality balance
- Adequate size of houses
- Favourable market
- No competing projects

Sales:

- Minimum % of pre-loan sales
- Marketing strategy

Developer:

- Experience
- Financial soundness
- Additional guarantees
- Other developments
- Liquidity

Builder:

- Experience
- Closed price contract

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

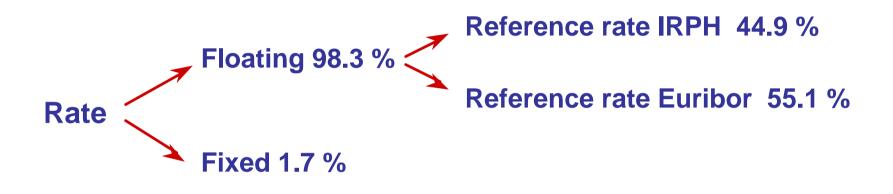
LOANS TO PRIVATE INDIVIDUALS

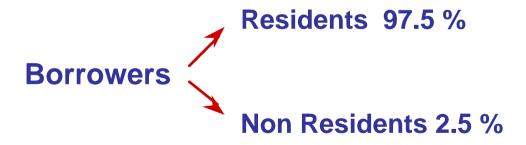
	Lending stance	L.T.V.	Other guarantees
Homes	High Priority	< 80 %	If > 35 % dispos. income
Local secondary	Selective locations	< 50 - 60 %	
Foreign secondary	Very restrictive	< 50 %	Lien on other assets
Office buildings	Virtually No		Pre-leased
Industrial buildings	Restrictive	< 50 %	High solvency
Commercial malls	NO	NO	NO

Staying on the upbeat

MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

Some features of Popular's mortgage loans to private individuals

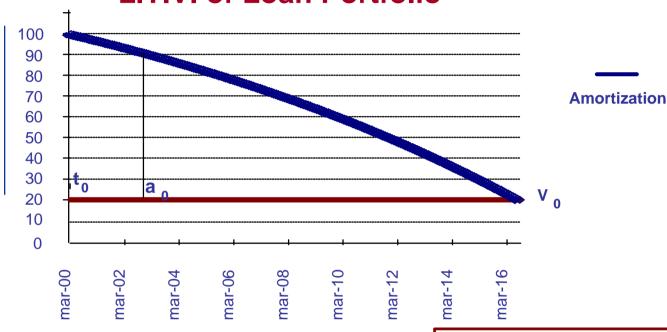




MORTGAGE MARKET VIEW: BANCO POPULAR'S STRATEGY

Banco Popular

L.T.V. of Loan Portfolio



L.T.V.

Maximum Initial

Maturity at inception $V_0 - t_0 = 16.5 \text{ years}$

Maturity in portfolio $V_0 - a_0 = 13.9 \text{ years}$

Value increase of portfolio: 33%

Home mortgages maximum

L.T.V. 51.8 %

Overall portfolio

L.T.V. 48.4 %



BANCO POPULAR ESPAÑOL

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