

Línea Directa Aseguradora, S.A., Compañía de Seguros y Reaseguros (the "Company"), pursuant to legislation regulating the securities market, announces the following:

OTHER RELEVANT INFORMATION

Please find attached the Company's fourth quarter 2021 results presentation for analysts and investors, which will be presented during today's webcast.

Madrid, 21 February 2022





12M 2021 Results

Presentation for analysts and investors

21 February 2022



Agenda

Highlights for the period

Context

12M 2021 Results

Other topics to highlight

Q&A 5

Legal notice



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Highlights for the period

12M 2021 Results



We continue to grow, with excellent margins



+4.0% PORTFOLIO OF **POLICYHOLDERS**

+1.0%**PREMILIMS**

- Superb year for Home
- Competitive environment in Motor



Profitability

88.3%

COMBINED **RATIO**

- Loss ratio at 2019 levels
- Expense ratio continuously improving

30.4% RETURN ON FQUITY¹

Shareholder remuneration

77.6MN INTERIM DIVIDENDS 1Q, 2Q, 3Q

21.5_{MN}

PROPOSED FINAL DIVIDEND - MARCH '22

99.1_{MN} 90% **PAYOUT** TOTAL DIVIDENDS -2021

5.7% DIVIDEND YIELD PROFIT AFTER TAX

Financial strength

196%

SOLVENCY II RATIO Includes 3Q dividend

186%

SOLVENCY II RATIO

Counting the proposed final dividend

Equity as at December 2020 includes the dividend of €120 million paid to Bankinter prior to the Company's listing.

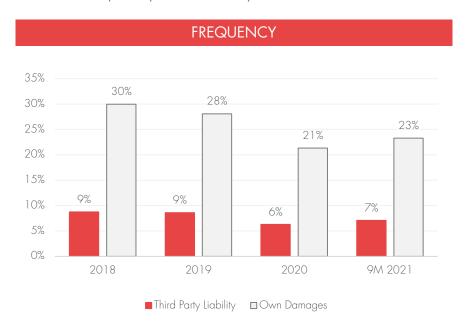


Context

Motor Segment |



Trend in frequency and severity







Serious accidents up 15% on 2020

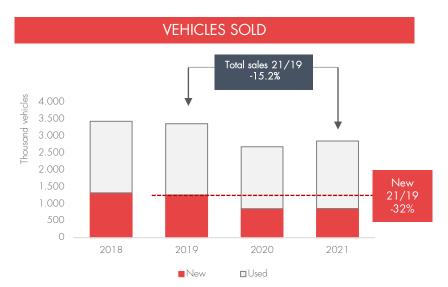
[.] Source: ICEA (latest figures available at September 2021) 2. Source: Spanish Directorate General for Traffic (DGT)

Motor Segment |



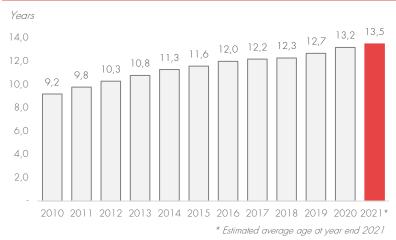


Lower sales of new cars cause the vehicle population to age



- The hardest hit segment is sales to private individuals, which fell by 13% compared to 2020.
- Second-hand vehicles become an excellent substitute
- Uncertainty about the car type of tomorrow

AVERAGE AGE OF THE VEHICLE POPULATION



- 2/3 of insured vehicles are more than 10 years-old
- The ageing of the vehicle population also affects average premiums: influencing the type of product arranged (most basic) and the premium payable

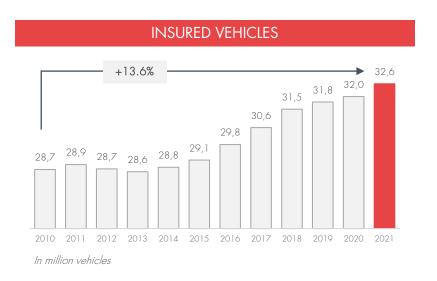
Sources: Faconauto, MSI

Motor Segment |

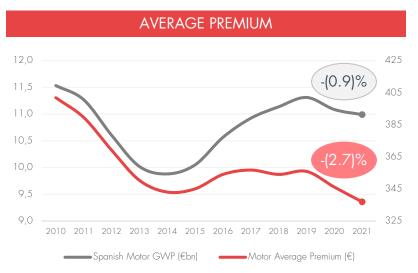




Insured cars continue to grow, with the average premium at an all-time low



• Vehicle growth slowed amid the COVID-19 crisis, though without any population loss



• Average premium at the lowest level in the time series

Sources: FIVA, ICEA (latest figures available at December 2021). Internal calculations on the average premium in the sector by dividing revenues by insured vehicles

Home Segment | 🏟



230

225

220

215

205 200

195

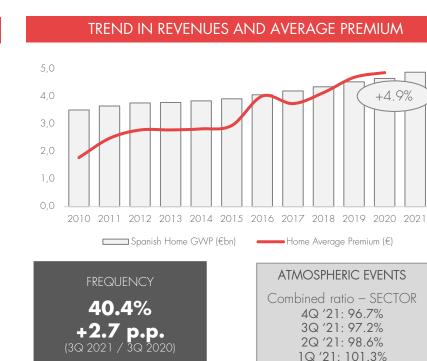
190

185

180

Home sales pick up pace and Home insurance sees further growth in premiums

HOUSE SALES UP 34.6% 55.000 50.000 45.000 40.000 30.000 25.000 20.000 15.000 ___ 2018 ___ 2019 HOMES UNINSURED HOMES INSURED 5.3 M¹ 26.0 M¹ 20% of the +0.3% (Dec 21 / Dec 20) total



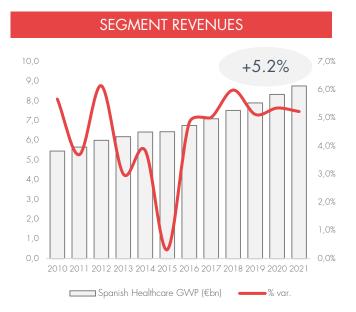
Sources: INE, ICEA (latest figures available at September 2021), Ministry of Transport, Mobility and Urban Agenda 1. Total estimated housing stock at year-end 2021, considering an average increase over the last five years.

Health Segment





Health retains remarkable growth in premiums and policyholders in a context of increased awareness of the need for health care insurance





In millions of policyholders

HIGHLIGHTS

- Recovery of health activity, which ground to a halt during the crisis
- Rising health care costs
- Increase in hospital tariffs ("baremo")

Source: ICEA (Healthcare, latest figures available at December 2021)

Source: ICEA (Healthcare, latest figures available at September 2021)



12M 2021 Results

Group results



We continue to grow in policies and have a combined ratio much lower than our peers

Thousand euro	12M 2021	12M 2020	% var. 21/20	12M 2019	% var. 21/19
Gross written premiums (GWP)	907,189	898,614	1.0%	891,295	1.8%
Earned premiums, net of reinsurance	882,728	878,177	0.5%	854,762	3.3%
Technical result	103,635	145,939	-29.0%	103,650	0.0%
Financial result	34,661	29,253	18.5%	31,570	9.8%
Profit/(loss) before tax	145,180	179,624	-19.2%	142,837	1.6%
Profit/(loss) after tax	110,137	134,846	-18.3%	107,295	2.6%
Loss ratio	67.7%	61.5%	6.2 p.p	68.0%	-0.2 р.р
Expense ratio	20.5%	21.9%	-1.3 p.p	19.9%	0.6 р.р
Combined ratio	88.3%	83.4%	4.9 p.p	87.9%	0.4 р.р
Clients (thousands)	3,345	3,215	4.0%	3,112	7.5%

PREMIUMS

We continue to grow in clients (+4.0%) while price pressures persist in the Motor segment

TECHNICAL RESULT

Loss ratio at 2019 levels... ... and superb performance in expenses

FINANCIAL RESULT

Up 18.5% including capital gains realised (adjusted for that effect: -8.8%)

PROFIT AFTER TAX

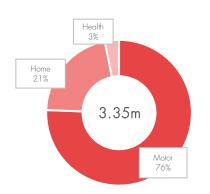
+2.6% vs 2019 -18.3% vs 2020

Premiums and policyholders



Steady increase in the weight of the Home segment

POLICYHOLDERS



- Portfolio of over 3.35 million policyholders, up 4.0%
- Considerable growth across all the main lines of business

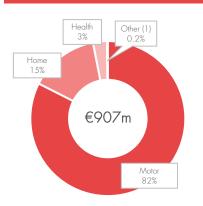
Policyholders

Thousands	12M 2021	12M 2020	% var.
Motor	2,528	2,463	2.6%
Home	712	662	7.5%
Health	105	89	17.5%
Total	3,345	3,215	4.0%

41.99% NPS MOTOR

42.87%
TOTAL NSS
37.94%
TOTAL NPS

PREMIUMS



- Moderate premium growth, with the Home and Health segments outperforming
- Further pressure on new business and renewal premiums in the Motor segment

Gross written premiums

		ı	
Thousand euro	12M 2021	12M 2020	% var.
Motor	748,100	754,656	-0.9%
Home	131,243	120,654	8.8%
Health	26,449	21,826	21.2%
Other	1,397	1,478	-5.5%
Total	907,189	898,614	1.0%

^{1.} Customers in the "Other" segment amount to 5 and 9 thousand at December 2021 and 2020, respectively. Including the customers of these run-off businesses, the number of customers would be up 3,9%

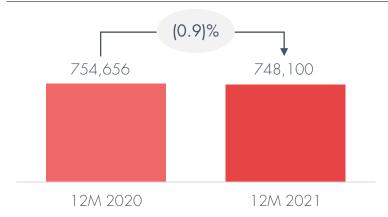
Motor Segment | 😂





Competitive price environment

PRFMIUMS



- Solid portfolio growth within a highly competitive market environment in customer retention
- Premium performance in line with the market $(-0.9\%)^{1}$

1. The Motor segment for the market as a whole was down 0.9% Source: ICEA, as of December 2021 2. Source: ICEA, as of December 2021

COMBINED RATIO



- Combined ratio 7.1 p.p. below the sector (94.1%)²
- Outstanding expense ratio
- Same loss ratio as in 2019
- Rising frequency, increased severity in 4Q 2021 and prudence in updating the injury scale

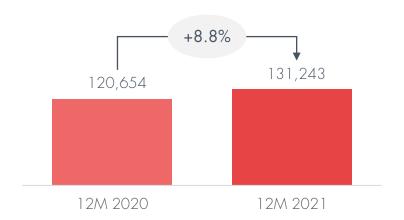
Home Segment





Excellent performance during the year in the Home segment

PREMIUMS



- Growth 3.9 p.p. above the market (4.9%)1
- Excellent performance in new policy origination and retention at higher average premiums

COMBINED RATIO



- Combined ratio 7.8 p.p. below the market (96.7%)²
- Atmospheric events totalling €4.4 mn (€5.5 mn in 2020)
- Notable improvement -(3.4) p.p. in the expense ratio

^{1.} Growth of the Home segment: 4.9%. Source: ICEA, as of December 2021

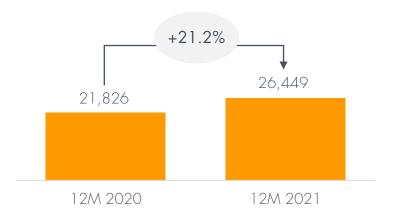
^{2.} Source: ICEA, as of December 2021

Health Segment | (5)



Health remains on track

PREMIUMS



- Policyholders up by 15,590 (+17.5%)
- Growth 16.0 p.p. above the market (5.2%)1

COMBINED RATIO



- Strict risk selection
- Further reductions in the loss and expense ratio

1. Growth in the Health segment: 5.2% Source: ICEA (latest figures available at December 2021)

Management ratios



		Loss ratio			Expense ratio)		Combined rati	0
	12M 2021	12M 2020	p.p. var.	12M 2021	12M 2020	p.p. var.	12M 2021	12M 2020	p.p. var.
Motor	69.4%	61.8%	7.6 p.p	17.6%	18.7%	-1.1 p.p	87.0%	80.5%	6.5 p.p
Home	55.4%	57.1%	-1.7 p.p	33.5%	36.9%	-3.4 p.p	88.9%	94.0%	-5.1 p.p
Health	86.4%	89.1%	-2.7 p.p	61.7%	76.5%	-14.8 p.p	148.1%	165.6%	-17.5 p.p
Other	0.0%	14.6%	-14.6 p.p	50.9%	52.3%	-1.4 p.p	50.9%	66.9%	-16.0 p.p
Total	67.7%	61.5%	6.2 p.p	20.5%	21.9%	-1.4 p.p	88.3%	83.4%	4.9 p.p

Loss ratio

- Motor: loss ratio as in 2019 Frequency rising, severity and prudence in updating the injury scale
- Excellent performance across the remaining segments

Expense ratio

Operational excellence protecting technical performance

Combined ratio

• Solid combined ratio, showing the strict ongoing control of risk underwriting and expenses

Combined ratio: loss ratio

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Turn to the normal levels seen in 2019



% over earned premiums net of reinsurance	12M 2021	12M 2020	var.
Claims incurred in the year (exatmospherics)	(593,386)	(534,675)	11.0%
Atmospherics	(4,434)	(5,389)	-17.7%
Claims incurred for the year	(597,820)	(540,064)	10.7%
LOSS RATIO	67.7%	61.5%	6.2 p.p

Thousand euro	12M 2021	12M 2020	var.
Direct	(6,625)	(7,419)	(794)
Reinsurance	2,191	2,030	(161)
NET ATMOSPHERICS	(4,434)	(5,389)	(955)

+4%

PORTFOLIO INCREASE

With price pressure in Motor

CLAIM FREQUENCY ON THE RISE

Mobility returns

SEVERITY IN 4Q

Higher number of serious accidents in 4Q

PRUDENCE in the INJURY SCALE

We are beginning to anticipate the impact on the portfolio

^{1.} Storm Filomena 2.1 mn (0.3 net of reinsurance)

Combined ratio: expenses

linea directa

Operational excellence protecting technical performance



% over earned premiums net of reinsurance	12M 2021	12M 2020	% var
Net operating expenses	(203,458)	(209,603)	-2.9%
Acquisition expenses	(181,972)	(186,745)	-2.6%
Administrative expenses	(26,510)	(26,690)	-0.7%
Reinsurance commissions and profit participation	5,024	3,832	31.1%
Profit sharing	(594)	(708)	-16.1%
Other technical revenue and expenses	22,779	18,13 <i>7</i>	25.6%
EXPENSE RATIO	20.5%	21.9%	-1.4 p.p

LOWER ACQUISITION **COSTS**

Negotiation campaigns

Personnel outsourced (digitalisation)

Technology and telecoms

OTHER TECHNICAL REVENUE AND EXPENSES

Mainly includes the settlement of claims agreements

RECURRING COSTS AS A LISTED COMPANY

Governing bodies and back office

Financial result



Lower reinvestment rates into fixed income and increased exposure to equities

FINANCIAL RESULT

Thousand euro	12M 2021	12M 2020	% var.
Investment income	57,904	76,613	-24.4%
Investment expenses	(23,243)	(47,360)	-50.9%
Financial result	34,661	29,253	18.5%
of which realised gains (losses):	6,715	(1,373)	n.m.
Fixed income	(1,093)	(187)	-484.6%
Equity instruments	7,808	(1,186)	n.m.
Impairments		repurc Ventur	y due to HASE OF E CAPITA ARES

Income FIXED INCOME²

18.8_{MN} -(11.4%)

Income EQUITIES³

 2.4_{MN} +44.3%

Income **PROPERTIES** EARNING INCOME

+2.0%

The financial result (+18.5%) includes net realised capital gains of $\in 6.7$ million ($\in 1.4$ million at December 2020).

Adjusted for this effect, the financial result is down 8.8%

^{1.} The interest rate swap and the underlying government bonds with a nominal value of €75 million are recognised under income and expense on investments, with opposite sign, and are netted against each other

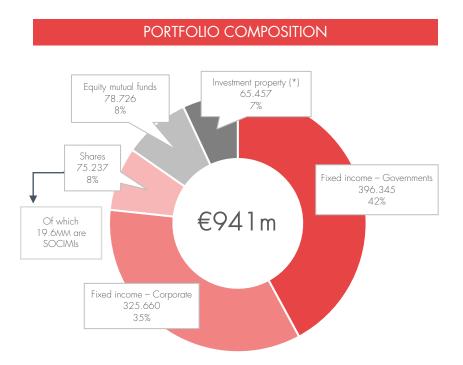
^{2.} Does not include fixed income accruals and swaps

^{3.} Does not include Economic Interest Groupings

Investment portfolio

Low risk profile





PROFITABILITY ¹						
(%)	12M 2021	12M 2020	var. p.p			
Fixed income	2.45%	2.62%	-0.17 p.p			
Equity instruments	6.62%	0.37%	+6.25 p.p			
Investment property	6.42%	6.25%	+0.17 p.p			
Total average return	3.41%	2.58%	+0.83 p.p			

OTHER METRICS					
	12M 2021	12M 2020			
Fixed income duration	4.14	3.13			
Fixed income modified duration	4.87%	3.26%			

OTHER METRICS

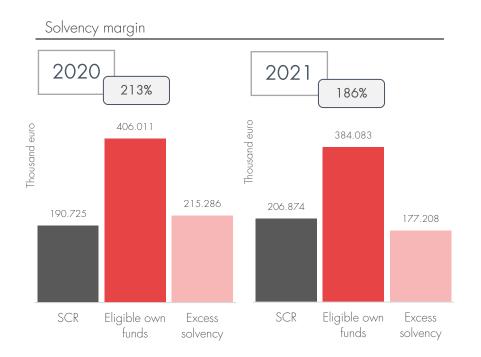
^{1.} Income recognised in the statement of profit or loss during the period divided by assets under management (fixed income and equity portfolios and investment property). Includes capital gains and losses realised and impairment losses.

^(*) Off-balance sheet capital gains on investment property and property for own use amount to €21.2 million before tax.

Solvency II



The solvency ratio includes the final dividend proposal for March



Solvency own funds walk - 2000-2021



^{1.} Solvency ratio and eligible own funds refer to Línea Directa Aseguradora stand-alone

Solvency II



Breakdown of required capital – SCR

	2021	2020
SCR Market	132,271	113,510
SCR Counterparty	13,086	15,291
SCR Health	3,134	2,778
SCR Non-Life	171,657	161,004
BSCR	248,666	227,365
SCR Operational	27,166	26,935
Deferred tax adjustment	(68,958)	(63,575)
SCR	206,874	190,725
		,
Eligible own funds Solvency II	384,082	406,011
INCLUDES FINAL DIVIDEND proposed to the March AGM		Thousand euro
Solvency II ratio	186%	213%

HIGHLIGHTS

SCR **MARKET** Mainly explained by (i) higher exposure to equities (PE, infrastructure and listed equities +28 Mn) and (ii) symmetric adjustment (6.88% at December 2021 vs -0.48% at December 2020)

SCR COUNTERPARTY

Reduction in exposure to cash

SCR HEALTH

In line with business performance

SCR **NON LIFE**

- (+) Adjustment of the specific parameter (-) increase in the BEL for reserves

SCR **OPERATIONAL**

In line

^{1.} Solvency ratio and eligible own funds refer to Línea Directa Aseguradora stand-alone



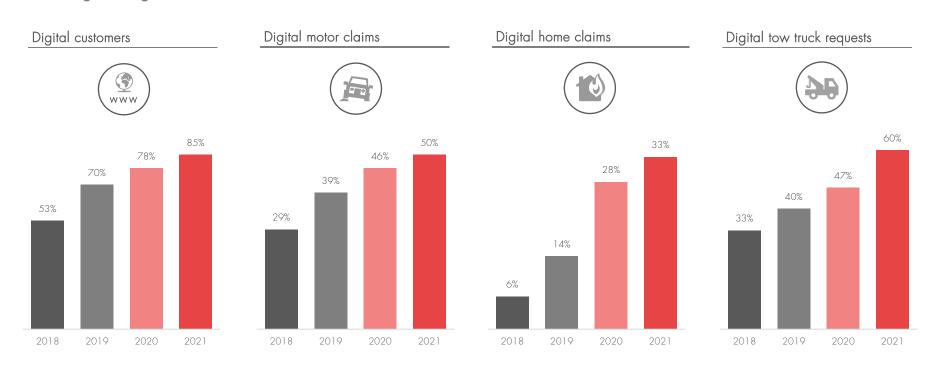


Other topics to highlight

Further progress towards strategic initiatives



Focusing on digital transformation



New advertising campaign and strategy

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We showcase what we stand for:

A LARGE MULTI-LINE INSURANCE GROUP

DIRECT **BUSINESS MODEL**

THE **CUSTOMER** IS IN CHARGE

The most complete coverage and services at competitive prices

Matías Prats ends his time as the face of the brand after ten years

> NUMBER OF CUSTOMERS **SINCE 2012**

> > +69% +1.4 million

ADVERTISING AWARENESS

Largest Spanish insurer

TNS Tracking IOPE (Kantar Media)











We are once again innovating in relation to advertising in Spain: for the first time, it is the ambassador who begins the search for his successor in the advertisements.

Hámalo X "You name it"



First fully comprehensive insurance with car included.

September February April 2021 2022 2020 250 550 **VEHICLES VEHICLES VEHICLES**

1,000 Llámalo X policies expected throughout 2022

The product includes a fully comprehensive insurance plus, in a single pack, the latest generation of vehicles, ranging from the most popular SUVs to premium branded compacts and hybrid engines. The pack also includes vehicle servicing and taxes

Hugely popular among drivers, with each launch selling out within a few days

Llámalo X generates a saving of over 31% when compared with buying a car



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Thank you





Appendices

Consolidated balance sheet



Assets

Thousand euro			
Assets	12M 2021	12M 2020	% var.
Cash and cash equivalents	115,788	162,500	-28.7%
Available-for-sale financial assets	864,978	917,074	-5.7%
Equity instruments	153,963	125,855	22.3%
Debt securities	711,015	<i>7</i> 91,219	-10.1%
Loans and receivables	120,615	110,373	9.3%
Reinsurers' share of technical provisions	20,153	12,477	61.5%
Property, plant and equipment and investment property	110,721	111,282	-0.5%
Investment property	65,457	65,948	-0.7%
Property, plant and equipment	45,264	45,334	-0.2%
Intangible assets	14,121	12,688	11.3%
Other assets	122,102	110,139	10.9%
Total assets	1,368,478	1,436,533	-4.7%

Liabilities and Equity

Thousand euro			
Liabilities and Equity	12M 2021	12M 2020	% var.
Debt and accounts payable	175,406	174,445	0.6%
Hedging derivatives	9,447	15,167	-37.7%
Technical provisions	<i>7</i> 38,158	716,491	3.0%
Provision for unearned premiums	449,740	446,423	0.7%
Provision for unexpired risks	3,280	4,622	-29.0%
Provision for claims	285,138	265,446	7.4%
Nontechnical provisions	22,133	16,849	31.4%
Other liabilities	45,059	46,222	-2.5%
Total liabilities	990,203	969,174	2.2%
Equity	334,909	422,727	-20.8%
Valuation adjustments	43,366	44,632	-2.8%
Total equity	378,275	467,359	-19.1%

Statement of profit or loss by segment



Statement of profit or loss – Motor Segment



Thousand euro	12M 2021	12M 2020	% var.
Gross written premiums (GWP)	748,100	754,656	-0.9%
Premiums earned, net of reinsurance	747,292	752,605	-0.7%
Claims incurred, net of reinsurance	(518,866)	(465,382)	11.5%
Net operating expenses	(154,310)	(159,468)	-3.2%
Other technical expenses and income	22,877	18,726	22.2%
Technical result	96,993	146,481	-33.8%

	12M 2021	12M 2020	p.p. var.
Loss ratio	69.4%	61.8%	7.6 p.p
Expense ratio	17.6%	18.7%	-1.1 p.p
Combined ratio	87.0%	80.5%	6.5 p.p
Clients (thousands)	2,528	2,463	65

Statement of profit or loss – Home Segment



Thousand euro	12M 2021	12M 2020	% var.
Gross written premiums (GWP)	131,243	120,654	8.8%
Premiums earned, net of reinsurance	119,067	111,546	6.7%
Claims incurred, net of reinsurance	(66,003)	(63,678)	3.7%
Net operating expenses	(39,888)	(40,873)	-2.4%
Other technical expenses and income	(5)	(311)	-98.4%
Technical result	13,171	6,684	97.1%

	12M 2021	12M 2020	p.p. var.
Loss ratio	55.4%	57.1%	-1.7 p.p
Expense ratio	33.5%	36.9%	-3.4 p.p
Combined ratio	88.9%	94.0%	-5.1 p.p
Clients (thousands)	712	662	50

Statement of profit or loss by segment



Statement of profit or loss - Health Segment



Thousand euro	12M 2021	12M 2020	% var.
Gross written premiums (GWP)	26,449	21,826	21.2%
Premiums earned, net of reinsurance	14,981	12,020	24.6%
Claims incurred, net of reinsurance	(12,951)	(10,712)	20.9%
Net operating expenses	(9,147)	(8,920)	2.5%
Other technical expenses and income	(93)	(278)	-66.5%
Technical result	(7,210)	(7,890)	-8.6%

	12M 2021	12M 2020	p.p. var.
Loss ratio	86.4%	89.1%	-2.7 p.p
Expense ratio	61.7%	76.5%	-14.8 p.p
Combined ratio	148.1%	165.6%	-17.5 p.p
Clients (thousands)	105	89	16

Statement of profit or loss – Other Insurance Businesses¹

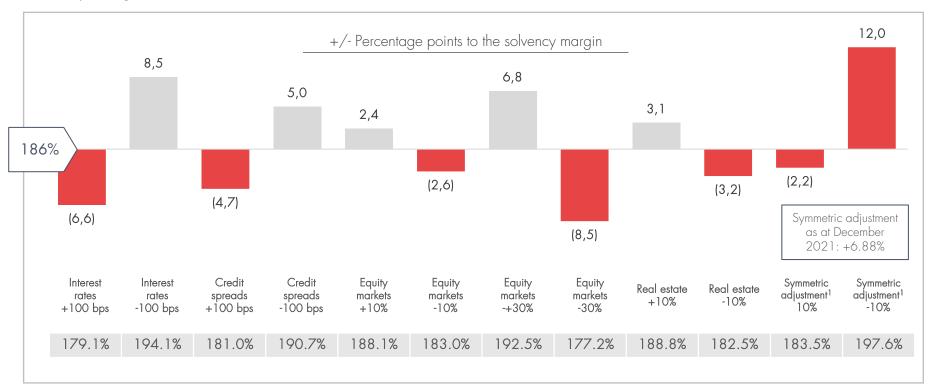
Thousand euro	12M 20021	12M 2020	% var.
Gross written premiums (GWP)	1,397	1,478	-5.5%
Premiums earned, net of reinsurance	1,388	2,006	-30.8%
Claims incurred, net of reinsurance	0	(292)	-100.0%
Profit sharing and premiums refunds	(594)	(708)	-16.1%
Net operating expenses	(113)	(342)	-67.0%
Other technical revenues and expenses	-	-	-
Technical result	681	664	2.6%
	12M 2021	12M 2020	p.p. var.
Loss ratio	0.0%	14.6%	-14.6 p.p
Expense ratio	50.9%	52.3%	-1.4 p.p
Combined ratio	50.9%	66.9%	-16.0 p.p
Clients (thousands)	5	9	(5)

^{1.} The Other insurance businesses segment mainly shows the travel insurance business for holders of Bankinter cards under 11 collective policies not included in the customer figure, as well as a payment protection policy in run-off

Solvency II

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Solvency margin sensitivities



^{1.} The symmetric adjustment does not take into account an estimate of the unrealised capital gains on equities

Market shares





5# in MOTOR1



12# in HOME¹





21# in HEALTH¹



Change 21/20



Change 21/20



Change 21/20



- Source: ICEA (latest figures available at December 2021 for the Motor and Home segments, and September 2021 for the Health segment)
- Caser Group companies are not shown