ZARDOYA OTIS, S.A. Lorea García Jáuregui Secretary of the Board of Directors

Comisión Nacional del Mercado de Valores División del Área de Mercados Edison, 4 28006 Madrid

Madrid, February 28th, 2020

For the attention of the Director General of the Markets Area Division

ZARDOYA OTIS S.A. (the "Company"), pursuant to article 228 of the restated text of the Securities Market Law approved by the Royal Legislative Decree 4/2015, of 23 October and related provisions, we hereby inform the CNMV (*Comision Nacional del Mercado de Valores*) of the following

RELEVANT EVENT

The Board of Directors of the Company, subsequent to a prior report in favour from the Nominating and Compensation Commission, recorded the appointment of Mr. Toby Smith as the new personal representative of OTIS ELEVATOR COMPANY as a Director of the Company.

This information is provided to you for the appropriate purposes.

Yours sincerely,

Lorea García Jáuregui Secretary of the Board of Directors