Liberbank

Earnings presentation 1Q20

May 4th 2020

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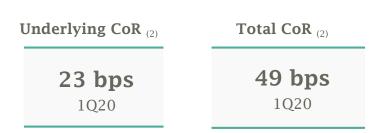
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1Q 2020 - Highlights

Strong core business

Recurrent NII	Fee Income
+8%	+10%
YoY	YoY

Conservative loan book



€ 23m of Covid19 provisions:

€ 16m Loans + € 7m REOs

Rigorous cost policy

OPEX	Efficiency (1)
-4.5%	64% 58%
YoY	1Q19 1Q20

Resilient Capital

CET1 FL	CET1 FL buffer	MDA buffer
13.0%	€791m	275 bps

Caser₍₃₎
+17 bps (CET1) & 37bps (Total)

3 Liberbank

1Q 2020 - Highlights

Commercial activity

- → Steady growth in volumes with limited effects from Covid-19 in the quarter.
 - Total performing book increased +6.8% YoY and +0.7% QoQ driven by mortgages (+1.2% QoQ) while corporates fell 1.9% QoQ due to the amortization of some large tickets.
 - Customer funds increased +3.3% YoY and +0.3% QoQ.
 - On balance sheet increased +1.4% QoQ.
 - Mutual funds fell 4.6% outperforming the sector by c.6 percentage points. Net inflows in the quarter are €126m, (+56% vs 1Q19).
 - Strengthening remote and digital capabilities. High convenience offered to clients with total availability of services.

Profitability

- → Recurrent NII increased +8% YoY and +2% QoQ supported by lower funding cost and lending growth that more than offset the 1Q seasonality and lower contribution from the fixed income portfolio.
- → Recurrent fees increased +10% YoY and +1% QoQ supported by off balance sheet products and increased banking activity.
- → Opex down 4.5% YoY while reinforcing digital channels.
- → Underlying cost of risk is 23bp (49bp incl. Covid) in the quarter.
- → The bank booked **generic provisions of € 23m** (€16m loans and €7m REOs) as precautionary measures.

1Q 2020 - Highlights

Asset Quality

- → NPA ratio drops from 8.6% to 8.2% QoQ. Texas ratio drops to 52%.
- → NPL ratio falls from 3.3% to 3.2% in the quarter.
- **→ Gross real estate asset outflows** of € 100m, of which 61% is land.

Solvency & Liquidity

- → CET1 ratio fully-loaded(1) stands at 13.0%, +52bp YoY and flat QoQ, as market impact and lending growth are offset by organic generation, NPAs reduction and 2019 dividend added back to capital.
- → Caser transaction is not included in the capital ratios reported. Positive impact of +17bps and +37bps in CET1 and total capital fully loaded respectively. Additionally, Liberbank will receive a € 43m cash payment maintaining the current commissions scheme for distribution (2).
- **→ TBVps increased by € 0.06 to € 0.99, +7% YoY** (incl. share buy back programme).
- → Strong liquidity position. LCR ratio stands at 248%, NSFR at 112% and LtD at 99%.

1. Covid-19 response

- Agenda 2. Commercial Activity
 - 3. Results analysis
 - 4. Asset Quality
 - 5. Solvency
 - 6. Liquidity and Fixed Income portfolio
 - 7. Appendix

COVID-19 Liberbank's reponse (I/II)

Employees

Remote work for 90% of HQ and c.50% branch network.

Liberbank's employees are contributing to the pandemic through different personal initiatives.

Clients

Branch attention under appointment.

Pension payments advancements.

Actively contacted business clients to understand their needs and facilitate specific products like the ICO Lines.

Business

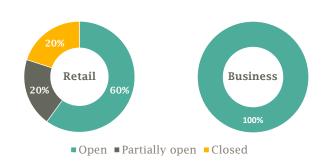
Robust technology allows the bank to serve our customers remotely.

Strengthened IT security.

100% of branch ATMs available.

Contactless ATM withdrawal enabled.

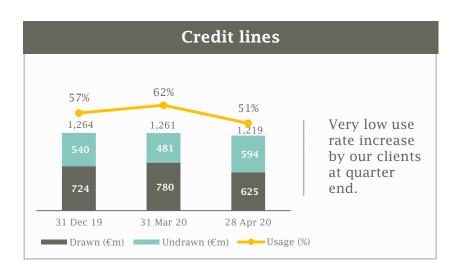
Branch Management



Contact center. Avg weekly queries



COVID-19 Liberbank's reponse (II/II)



	Activity (1)	
Residential mortgage	€ 114 m	April origination
Mutual funds	€ 14 m April net Inflows	+3% AuMs vs end - March 2020

State guaranteed lines - ICO ...

- Two tranches approved so far, worth €40 bn.
- Take up for Liberbank is €719m, 1.7% mkt share.
- It could add up to c. €958m of total lending, 17% of corporates loan book.

1st tranche use - 100%

2nd tranche use - **68%**

Moratorium on

Liberbank offers relief measures to support households via "public moratorium" and "private moratorium".



Residential mortgage

€290m requested c.2% of the book



€6m requested < 1% of the book

1. Covid-19 response

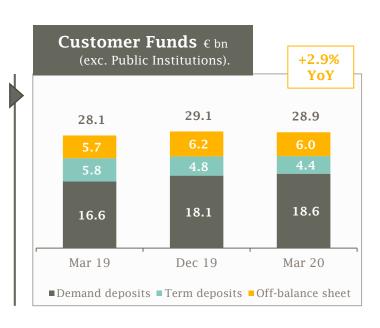
Agenda 2. Commercial Activity

- 3. Results analysis
- 4. Asset Quality
- 5. Solvency
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- 7. Appendix

Customer funds

Total Customer Funds breakdown. € m

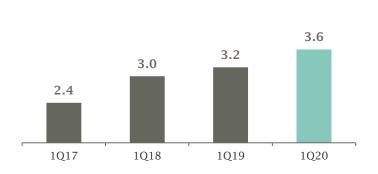
€m	1Q19	4Q19	1Q20	QoQ	YoY
Customer Funds	29,988	30,900	30,990	0.3%	3.3%
Customer Funds on Balance Sheet	24,313	24,675	25,018	1.4%	2.9%
Public Institutions	1,904	1,826	2,096	14.8%	10.1%
Retail Customer	22,409	22,849	22,923	0.3%	2.3%
Demand deposits	16,629	18,066	18,559	2.7%	11.6%
Term deposits	5,778	4,783	4,363	-8.8%	-24.5%
Other	1	0	0	na	na
Off-balance sheet	5,675	6,225	5,972	-4.1%	5.2%
Mutual funds	3,239	3,772	3,597	-4.6%	11.0%
Pension Plans	1,460	1,481	1,420	-4.1%	-2.7%
Insurance Funds	976	972	955	-1.7%	-2.1%
Number of branches	644	582	579	-0.5%	-10.1%
Customer funds per branch (€ m)(1)	43	49	49	0.8%	14.1%

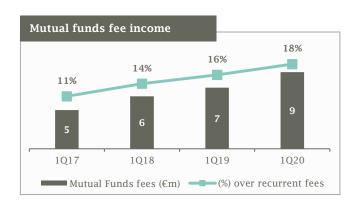


- → Customer funds on balance sheet remain strong with customer deposits paying almost zero across the client base.
- → Mutual funds' assets under management outperformed the sector by c.6 percentage points in the quarter.

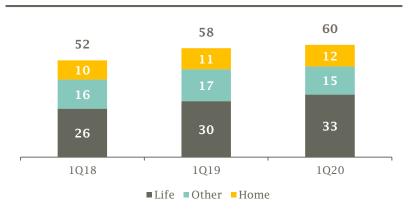
Off balance sheet products

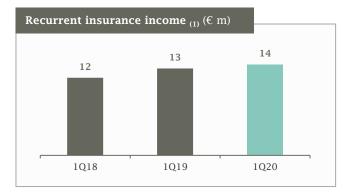
Mutual funds AuMs. € bn.





Insurance premiums. € m.





- → Mutual funds fees represent 18% of total recurrent fees in the 1st quarter, up 7 pp since 2017.
- Net inflows in the guarter are €126m, up 56% versus same guarter last year.
- → Insurance premiums are up 5% YoY, lead by strong performance in life and home insurance which are up 12% and 3% respectively.

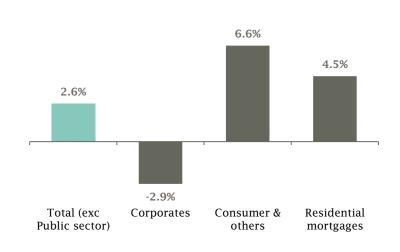
(1) Excludes dividend received in 1Q19 11 Liberbank

Lending

Performing loan book breakdown. Gross € m

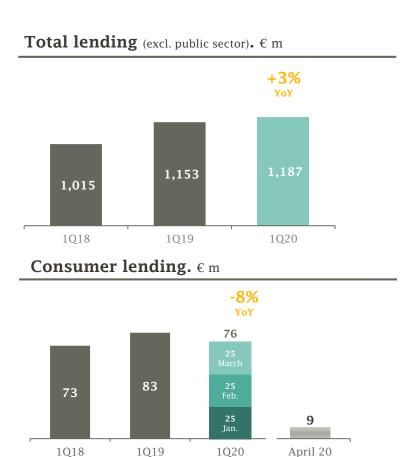
Performing loan book growth. YoY

€m	1Q19	4Q19	1Q20	QoQ	YoY
Public sector	2,280	3,174	3,307	4.2%	45%
Loans to businesses	5,745	5,690	5,581	-1.9%	-2.9%
Real Estate Developers	321	300	341	13.8%	6.3%
Other Corporates	5,424	5,390	5,240	-2.8%	-3.4%
Loan to individuals	14,462	14,972	15,130	1.1%	4.6%
Residential mortgages	13,640	14,091	14,254	1.2%	4.5%
Consumer and others	822	881	876	-0.6%	6.6%
Other loans	325	351	346	-1.6%	6.3%
Total performing book	22,812	24,186	24,364	0.7%	6.8%
Total performing book (exc Public sector)	20,532	21,013	21,056	0.2%	2.6%

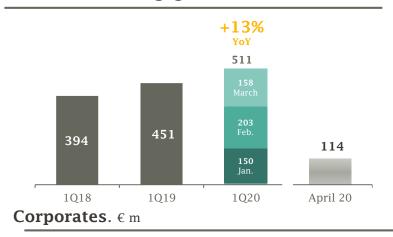


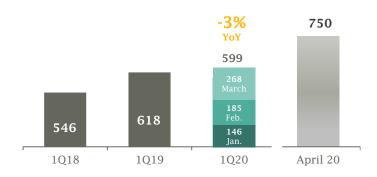
- → Good commercial momentum leads to +6.8% YoY growth (+2.6% excl. public institutions).
- → Mortgage book maintains the good pace with +4.5% YoY growth while "consumer and others" grows at +6.6% YoY.
- → Corporate book falls in the quarter due to the amortization of some large tickets.

Lending: new production









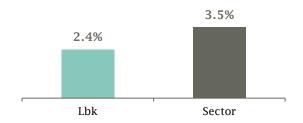
- → **Total new origination excluding public** sector is +3% YoY, with no ICO lines signed in the quarter.
- → Activity continues in April, corporates origination boosted by ICO credit lines.

Mortgage portfolio

Total book. Key metrics

- 15% of the book comes from public employees.
- 27% affordability* ratio in the portfolio.
- 93% is first home and 95% are domestic customers.
- 4% of the book has LTV > 80% versus 15% in the sector.
- Average LTV in the book is 51%.

Mortgage NPL Ratio



Geographic breakdown



2018 - 2020 new origination.

- At least one of the borrowers has a **permanent job in 99% of the** contracts.
- 69% of mortgage contracts have two or more borrowers.
- All risk assessment and management processes are performed by bank staff independently of the origination channel.

Metrics at origination







Loan to value Affordability*

Fixed rate

Performing loan book

Performing book breakdown



Low risk business portfolio is well diversified:

Sector	Weight (%)
Industry & manufacturing	3.2%
Wholesalers & retail	3.0%
Food industry	2.8%
Services & education	2.2%
Utilities	1.8%
Real Estate	1.6%
Logistics	1.5%
Financial activities	1.4%
Tourism, hotels & restaurants	1.4%
Healthcare	0.9%
Other	3.1%

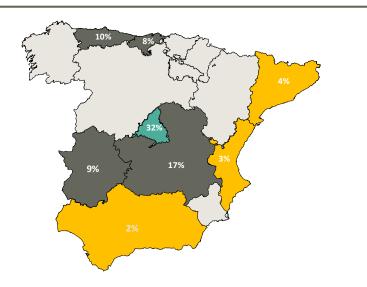
- Negligible exposure to Oil & Gas and airlines industries, €6 m total.
- Hotels, restaurants and tourism account for 1.4% of the loan book.

Liberbank has a very conservative consumer loan book:

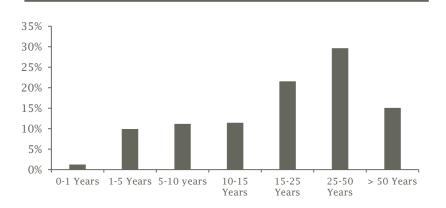
- Pure consumer loans amount to € 620m, 2.5% of the book.
- 1.15% market share, well bellow natural market share.
- No open market agreements for direct lending.
- Negligible revolving credit, € 23m.
- Average yield of 6.5%, portfolio is composed of mostly pre approved loans to existing clients.

Business portfolio

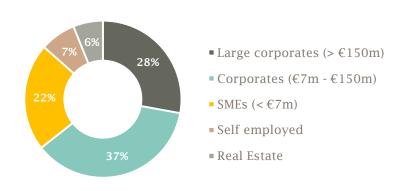
Geographic breakdown



Businesses age distribution



Business book breakdown (1)



- 76% of the book comes from home regions and Madrid.
- Low volume of restructured loans (€ 381m), 1.5% of the loan book, out of which 65% are NPLs.

Digital transformation

			Consumer loans	Mortgage	Stocks	
	Digital Sales/total	1 Q20 1Q19	20% 14%	7% 2%	56% 46%	Notable growth wary CAPEX
			Active Digital	New digital clients	Wallet / Bizum	
	Clients	1 Q20 1Q19	43% 38%	c. 10,000 in 1q20	>50,000 clients	Multichannel client acquisition
			Wires	Queries	Payments (transactions)	
(Activity	1 Q20 1Q19	78% 73%	85% 82%	1 Million	Increased efficiency & service



Remote managers

- Capabilities to sell all retail products remotely.
- ✓ Increased efficiency both in terms of sales and costs.
- ✓ Improved NPS and customer support of the service.



Online sales capabilities

- ✓ Well advanced remote mortgage origination platform. Launch expected in Q3.
- ✓ Consumer loan, credit card and accounts 100% online in place.
- ✓ Off balance sheet products.

1. Covid-19 response

Agenda 2. Commercial Activity

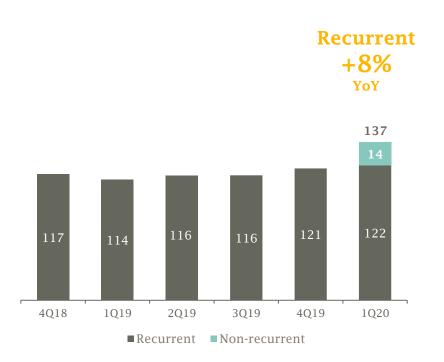
3. Results analysis

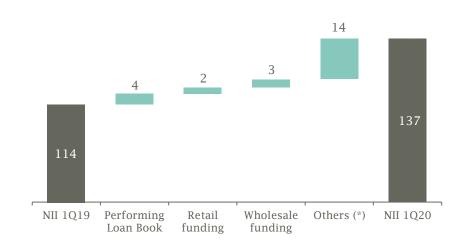
- 4. Asset Quality
- 5. Solvency
- 6. Liquidity and Fixed Income portfolio
- 7. Appendix

Net Interest Income

NII performance. € m

NII YoY evolution. € m



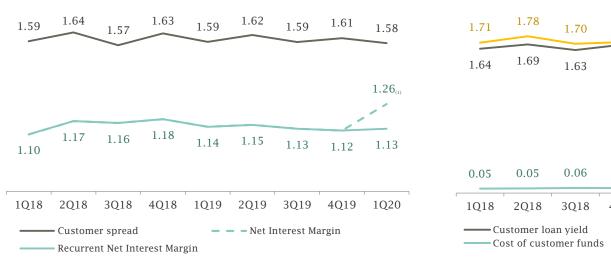


- → Recurrent NII increased +8% YoY supported by loan book and lower wholesale and retail funding cost. Quarterly comparison (+2% QoQ) is affected by the 1Q seasonality and lower contribution from the fixed income portfolio that is more than offset by lower funding costs and performing loan book.
- → Good commercial activity in the 1st quarter, increasing Euribor, lower cost of wholesale funding and a stable loan book allow for a supportive net interest income in 2020.

Net Interest Income: Margins

Margin performance (%)

Customer loan yield and cost funds (%)



1.71	1.78	1.70	1.72	1.69	1.71	1.68	1.66	1.64
1.64	1.69	1.63	1.69	1.65	1.68	1.64	1.63	1.61
0.05	0.05	0.06	0.06	0.06	0.06	0.05	0.04	0.02
1Q18	2Q18	3Q18	4Q18	1Q19	2Q19	3Q19	4Q19	1Q20
	Customer loan yield — Customer loan yield (performing) Cost of customer funds							

[→] Liberbank has been able to maintain stable margins despite lower reference rates.

Net Interest Income: Asset yields

Quarterly yields on lending. Basis points (1)

Yield (bps)	1Q19	2Q19	3Q19	4Q19	1Q20
Total Book (Back book)	169	171	168	166	164
Back book (Exc. Public sector)	173	176	175	177	174
Front Book	149	149	124	190	186
Front Book (Exc. Public sector)	234	246	242	217	220
Mortgages (Back book)	128	133	136	135	133
Front Book	195	199	199	173	163
SMEs (Back book)	233	238	232	231	226
Front Book	260	271	254	263	266

March mortgage front book stood at 171bps

⁽¹⁾ The above rates refer to the drawn amounts and reflect actual contribution to NII

[→] Front book yields (excl. Public sector) stand 46 bp above back book.

Net Interest Income: Cost of funding

Term deposit cost performance (%) (1)



Maturities of the quarter:

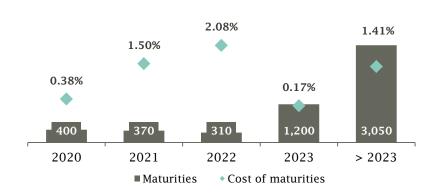
€ 1.7bn of term deposits at 8 bps.

€ 88m covered bonds at 118 bps.

Term Deposits. Maturity, cost and volume



Capital Markets Maturities (€ m)



Fee Income

Fee income performance (€ m)

Recurrent +10% YoY 55 50 45 45 45 50 49 45 45 45 1Q19 2Q19 3Q19 4Q19 1Q20 ■Recurrent fee income ■Extraordinaries

Fee income breakdown

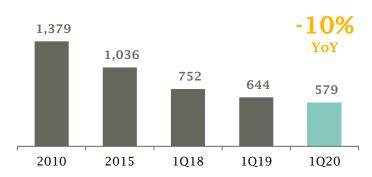
€ m	1Q19	4Q19	1Q20	QoQ (%)	YoY (%)
Total Fees	45	55	50	-9.6%	9.6%
Recurrent net fees	45	49	50	1.0%	9.6%
Banking fees	27	29	29	-2.3%	6.8%
Non-banking fees	19	20	21	5.7%	13.6%
Mututal Funds	7	9	9	2.7%	25.9%
Insurance	10	10	10	3.2%	0.0%
Others*	2	2	2	32.9%	42.2%
Non recurrent fees	0	6	0	na	na

Note: Others include brokerage and pension funds among others

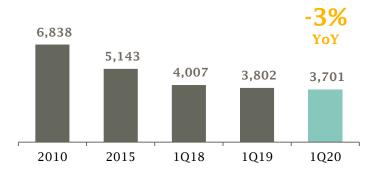
- → Recurrent fees increase +10% in 1Q20 vs 1Q19.
 - Non-banking fees increase +14% in 1Q20 vs 1Q19, supported by mutual funds +26%.
 - Banking fees show a positive trend mainly explained by increased activity.

Costs

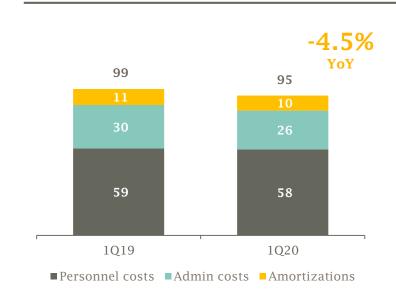
Number of branches



Number of employee



Costs performance. € m



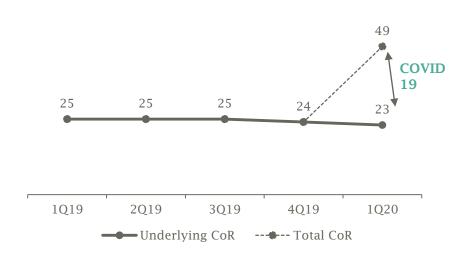
Efficiency (%) (1)	1Q19	1Q20
Cost to Income	64%	58%
Cost to Income (exc. Trading)	66%	60%

- → Operating expenses fall by 4.5% YoY supported by administrative expenses and personnel costs.
- → Cost to income ratio keeps improving.
- → Liberbank keeps investing in restructuring the branch network and in digital transformation of the bank.

Impairments

Quarterly Cost of Risk (1)

Quarterly loan loss provisions





→ Liberbank booked a € 16m generic credit provision, as a precautionary measure.

P&L

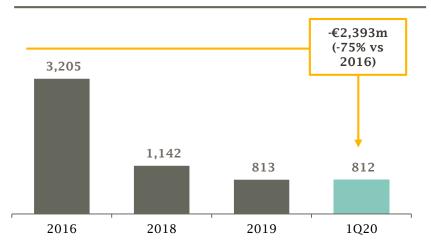
						Var. QoQ		Var. YoY	
€m	1Q19	2Q19	3Q19	4Q19	1Q20	€m	%	€m	%
Interest Income	134	138	137	140	154	13	10%	20	15%
Interest Cost	-20	-21	-20	-20	-17	3	-13%	3	-15%
NET INTEREST INCOME	114	116	116	121	137	16	13%	23	20%
Dividends	5	0	0	2	0	-2	-89%	-5	-96%
Results from equity method stakes	2	21	3	4	0	-4	-95%	-2	-89%
Net fees	45	45	45	55	50	-5	-10%	4	10%
Gains on financial assets & others	5	12	5	2	6	4	231%	1	16%
Other operating revenues/(expenses)	-21	-5	-11	-41	-15	26	-63%	6	-27%
GROSS INCOME	150	188	159	142	177	35	25%	27	18%
Administrative expenses	-89	-85	-88	-79	-85	-6	8%	4	-4%
Staff expenses	-59	-59	-60	-58	-58	0	0%	0	-1%
General expenses	-30	-26	-27	-20	-26	-6	30%	3	-11%
Amortizations	-11	-11	-11	-11	-10	0	-3%	1	-6%
PRE PROVISION PROFIT	51	93	60	53	82	29	55%	31	61%
Provisions	-6	-7	-5	-7	-4	3	-44%	2	-30%
Impairment on financial assets	-14	-16	-16	-15	-31	-15	101%	-17	126%
Impairment losses on other assets	0	-2	-2	-1	-2	-1	197%	-2	nm
Other profits or losses	-3	-6	-5	-18	-17	1	-5%	-14	nm
Discontinued operations (net)	0	0	0	0	0	0	-150%	0	nm
PROFIT BEFORE TAXES	28	62	32	11	27	16	138%	-1	-3%
Taxes	-7	-10	-8	3	-8	-11	nm	-1	7%
NET INCOME ATTRIBUTABLE	21	52	24	15	19	5	34%	-2	-8%

1. Covid-19 response

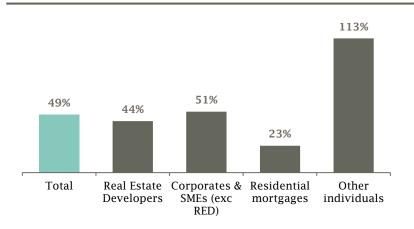
- Agenda 2. Commercial Activity
 - 3. Results analysis
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 - 5. Solvency
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 - 7. Appendix

NPLs

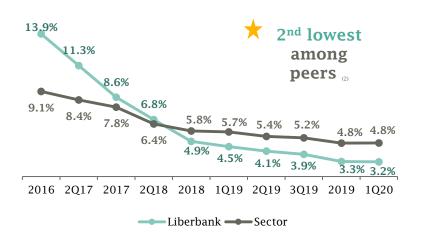
NPL evolution. € m



NPLs coverage.



NPL ratio market evolution (1)

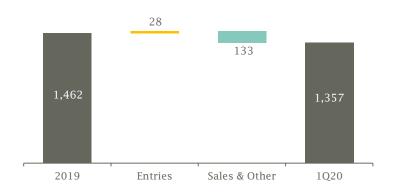


NPLs Mix



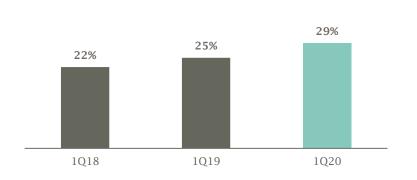
Foreclosed assets

Foreclosed assets evolution (gross book value € m) (1)

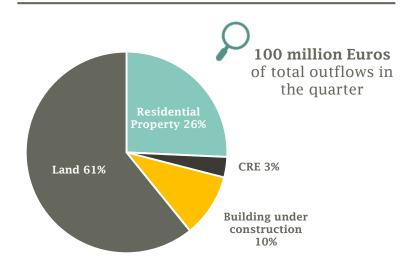


Foreclosed assets breakdown (€ m)	Gross Debt	NBV	NBV Mix	Coverage
Residential	373	209	29%	44%
Commercial RE	185	121	17%	35%
Building under construction	254	133	19%	48%
Land	545	255	35%	53%
Total	1,357	718	100%	47%

Turnover rate (1), (2)



Outflows mix. 1Q20 (1)



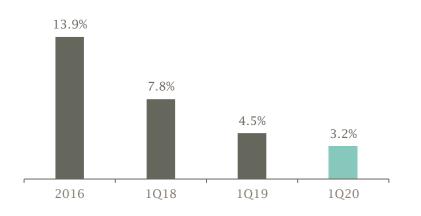
⁽¹⁾ Gross debt excluding investment properties

NPAs. Summary

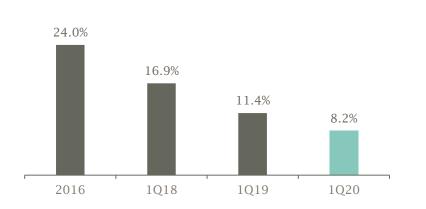
Gross NPA. € bn



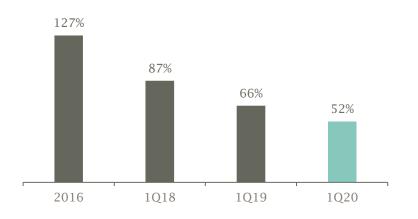
NPL ratio



$\boldsymbol{NPA}\ \boldsymbol{ratio}_{(1)}$



Texas ratio(2)



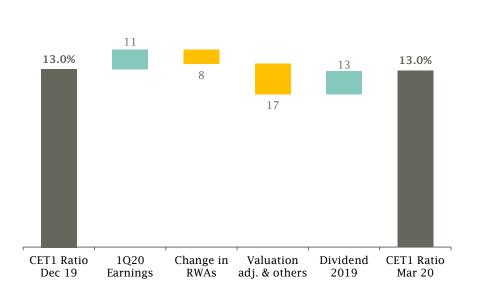
1. Covid-19 response

- Agenda 2. Commercial Activity
 - 3. Results analysis
 - 4. Asset Quality
 - 5. Solvency
 - 6. Liquidity and Fixed Income portfolio
 - 7. Appendix

Solvency

CET1 fully-loaded performance (1) (2)

Upside to CET1 and total capital fully-loaded



- Caser transaction: +17bps and +37bps in CET1 and total capital fully loaded.(3)
- Market valuation as of 30th April (EDP and fixed income portfolio) +12bps.
- **EC package**, pending details and impact calculation:
 - **Software-intangible** current deduction of € 123m (71pb).
 - SME and infrastructure supporting factor: +3bps.
- 2020 Organic capital generation.
- IRB models approval.
- **IFRS9**. CET1-FL incorporates the full impact (28pb).

- → CET1 ratio fully-loaded stands at 13.0%, +52bp YoY and flat QoQ, as market impact and lending growth are offset by organic generation, NPAs reduction and 2019 dividend added back to capital ratios.
- → We expect potential upside to our CET1 due to Caser transaction, market evolution, recent legislative initiatives and organic generation among others.

⁽¹⁾ CET1 FL incorporates the full impact of IFRS-9. It includes full net profit 2019 and 1Q20. It fully deducts €123m of intangibles from software.

⁽²⁾ The solvency ratios deduct 61.6 million treasury shares acquired under the share repurchase program approved in December19.

⁽³⁾ Caser, subject to final regulatory approval.

Solvency

Capital buffers (1) (2)

13.0%

2.5%

4.5%

2020 SREP

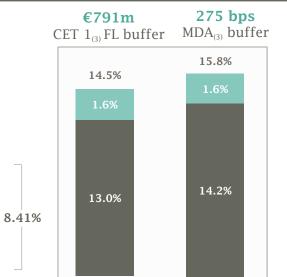
Requirement

■ CET 1 Pillar 1 ■ CET 1 CCB

AT1

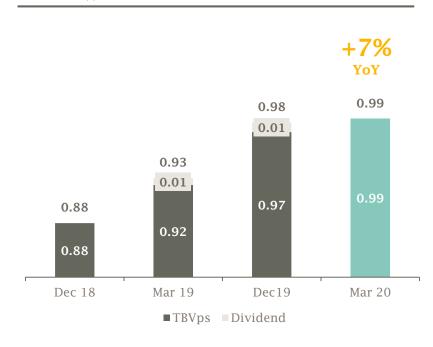
■ CET 1 P2R

■T2



Fully Loaded

TBVps (4)



→ As of March20, Liberbank has a 457 bp (€ 791m) buffer over the SREP-CET1 requirement₍₃₎ and 275bp MDA buffer₍₃₎.

Phased In

→ The Board has established that the new proposed application of 2019 results, which will be submitted for approval by a new general shareholders meeting to be held within the legal term prescribed, is to apply the 2019 results in full to voluntary reserves, which means the cancellation of the dividend of € 22m against 2019 results, without prejudice to the possibility of eventually deciding to propose to such general shareholders meeting a distribution following a reevaluation of the situation when the uncertainties caused by the COVID-19 crisis disappear.

⁽¹⁾ CET1 FL incorporates the full impact of IFRS-9. It includes full net profit 2019 and 1Q20. It fully deducts €123m of intangibles from software.

⁽²⁾ The solvency ratios deduct 61.6 million treasury shares acquired under the share repurchase program approved in December19.

⁽³⁾ Applying P2R (CRD-V) flexibility. Maximum distributable amount calculated as total capital phased in minus total SREP requirement.

⁽⁴⁾ TBVPs deducst 61.6 million treasury shares that are intended to be cancelled.

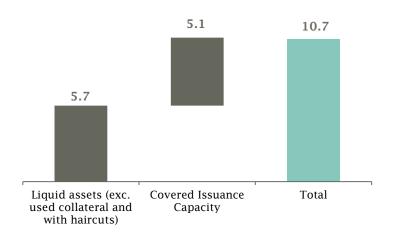
1. Covid-19 response

- Agenda 2. Commercial Activity
 - 3. Results analysis
 - 4. Asset Quality
 - 5. Solvency
 - 6. Liquidity and Fixed Income portfolio
 - 7. Appendix

Liquidity position

Liquidity position. € bn

Liquidity ratios

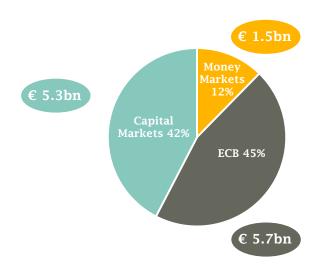


Ratio	1Q19	4Q19	1Q20
LtD	95%	100%	99%
LCR	265%	221%	248%
NSFR	123%	113%	112%

Wholesale funding

Wholesale funding. Breakdown (€ bn)

Wholesale Funding. Price Evolution (%)(1)

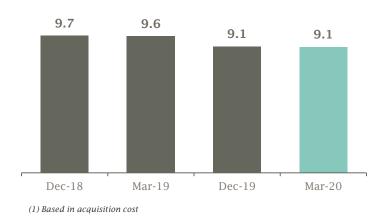




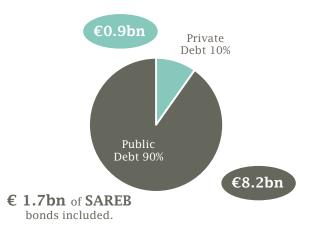


Fixed Income portfolio

Fixed income portfolio. Evolution (€ bn) (1)



Fixed income portfolio. Issuer breakdown



Fixed income portfolio. Breakdown (2)

Portfolio	Amount (€ bn)	Yield	Duration
Fair value through OCI	0.4	1.13%	0.53
Amortised cost	8.7	1.33%	3.14
Total	9.1	1.32%	3.04

(2) Weighted average duration in years. Yields EOP.

1. Covid-19 response

- Agenda 2. Commercial Activity
 - 3. Results analysis
 - 4. Asset Quality
 - 5. Solvency
 - 6. Liquidity and Fixed Income portfolio
 - 7. Appendix

Policy support

Spanish Government

- Government guarantees ("ICO Lines): Up to €100bn government backed loans for Corporates and SMEs, €40bn have already been approved. Coverage by the State stands between 60% and 80%. The full €100bn would represent c.25% of current business loan book in Spain and c.10% of GDP.
- Payment holidays: for customers in need for mortgages, consumer loans and SMEs.
- **ERTEs**: Facilitation of temporary layoffs or working hours reduction, remunerated by the state, up to 70% of the salary with certain limitations.
- Salary support: Mainly aimed at unemployed, self-employed and house workers.
- Tax payment delays: Mainly aimed at SMEs and self employed. Maximum of 6 months as of now.

European Union

- Corona response: € 37bn investment supporting SMEs and health sector.
- European investment bank: € 25bn guarantees program for viable but vulnerable companies.
- Working capital. € 8bn of liquidity lines for c. 100k SMEs across Europe.
- SURE Project: € 100bn fund to help affected companies and employees across Europe, under discussion.



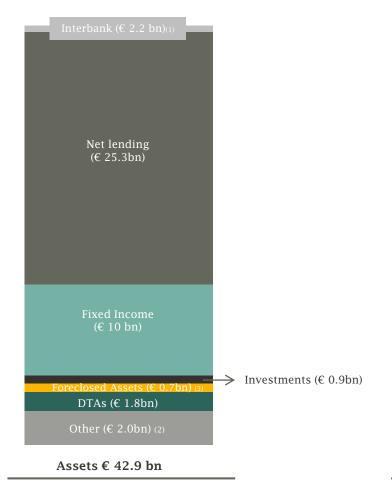
Regulators

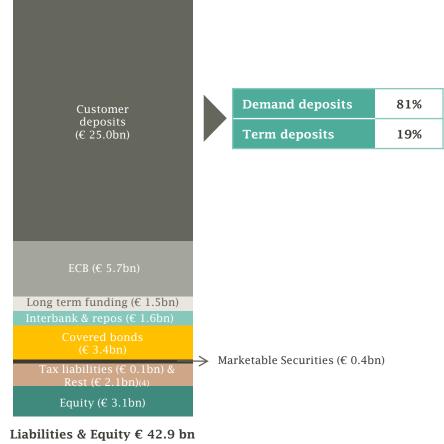
- Pandemic Emergency Purchase Program: Envelope of €750 bn until the end of 2020 with additional assets included and capital key flexibility.
- TLTRO III: Increased eligible amount, 50bps cost decrease for one year & relaxed collateral requirements.
- Liquidity and solvency relaxation: LCR allowed to drop below 100%, Banks allowed to operate bellow P2G, AT1 and T2 allowed to cover P2R.
- ECB has given flexibility in prudential treatment of loans backed by Covid-19 measures, and has asked not to apply excessive procyclical measures when applying IFRS 9.
- Stress tests and NPE strategy: Both postponed, NPE strategy until further notice and Stress test until 2021.





Balance Sheet





⁽¹⁾ Interbank include cash and interbank deposits

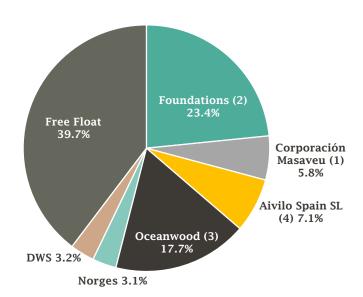
⁽²⁾ Rest of assets include tangible and intangible assets and derivative hedging among others

⁽³⁾ Assets currently held for sale

⁽⁴⁾ Rest of liabilities include provisions, accrued interests and micro-hedging among others

Shareholders and Book value

Shareholder base



(1)Includes Flicka Forestal, Corporación Masaveu and Fundación María Cristina Masaveu (2)Includes Fundación Caja Asturias, Fundación Caja Extremadura and Fundación Caja Cantabria (3)Includes stake through derivatives

Source: CNMV as of March 31st 2020

Share, Book value and Tangible Book Value(1)

	4Q19	1Q20
Share and liquidity:		
# O/S shares (m) (2)	3,041	2,979
Last price (€)	0.34	0.14
Max price (€)	0.34	0.35
Min price (€)	0.27	0.12
Avg. traded volume (#shares m)	4.4	6.2
Avg. traded volume (€ m)	1.34	1.66
Market Capitalization (€ m)	1,019	415
Book Value:		
BV. (€ m)	3,114	3,098
TBV. (€ m)	2,964	2,946
Ratios:		
BVps (€)	1.02	1.04
TBVps (€) (2)	0.98	0.99

⁽¹⁾ Book value deducting intangible assets

⁽⁴⁾Includes Inmosan SA

^{(2) 1}Q20 deducts 61.6 million of treasury shares planned to be cancelled.

Liberbank

Institutional Investors & Analysts Contact

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