

Second Quarter 2021 Results Presentation.

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United States: The hidden costs of payment apps.

"A new report by U.S. Public Interest Research Group, finds that complaints submitted to the Consumer Financial Protection Bureau about payment apps, such as PayPal, Venmo and Square, surged during the pandemic".

Source: Consumer Financial Protection Bureau

U.K. retailers, consumers, and banks commit to access to cash.

"Sarah John, Bank of England's chief cashier, said that by signing up to this pledge, businesses are helping to ensure that everyone in the UK is able to use the form of payment that best meets their needs".

Source: Which?

Walmart enables shoppers to pay bills in cash.

"U.S. retail giant Walmart has partnered with fintechs PayNearMe and Green Dot to provide its customers with a new way to pay their bills in cash at its 4,000 stores starting in August.".

Source: Walmart

The fall of Fastly highlights the fragility of electronic payment methods.

"After these new incidents, experts point out the importance of maintaining hybrid systems that combine physical and virtual capabilities without giving predominance to either of them due to the high impact they can have in areas such as finance".

Source: Expansion



Highlights of the Period





Perform & Transform



Resilience and Efficiency

- **Local growth⁽¹⁾ gradually improves** reaching 3.1% in 6M 2021.
- The EBITA margin for the period reached 13.1%. The underlying EBITA margin continues to advance to 10.2%.



Transformation

- New Products increased and accounted for **21.4% of sales** (18.2% in 6M 2020).
- Strategic alliance with Euronet to develop ATMs in Ibero-America and acquisition of a CORBAN in Uruguay.

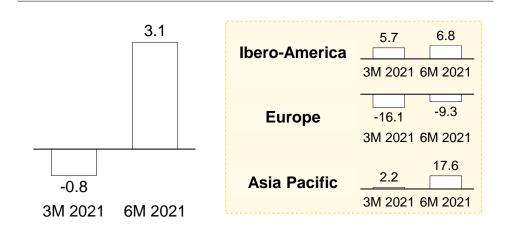


Cash Management

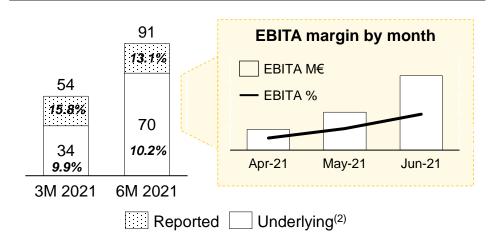
- Solid operating cash flow generation (65 M€ FCF) with a conversion ratio of 79%.
- Stable leverage ratio despite inorganic activity in que quarter.



Accumulated local growth⁽¹⁾ (%)



Accumulated EBITA margin (M€, %)



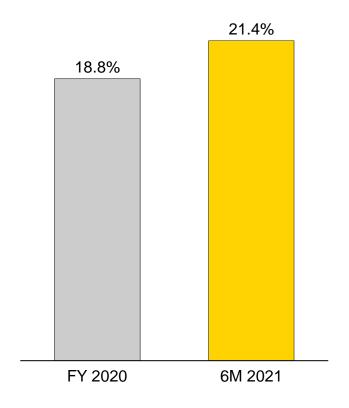
 Local currency growth improved in all our geographies during the second quarter of the year.

 Underlying margins expanded during the quarter and the year.

Going forward, we should benefit from lower restrictions in Europe and the vaccination campaign progress in LatAm.



New Products (% of sales)⁽¹⁾



- Positive growth dynamics in all geographies.
- Penetration of new solutions continues to increase and reached 21.4% in 6M 2021, despite the deconsolidation of AVOS.
- RedPagos acquisition to replace the AVOS divested business.
- Digital Transformation disbursement amounted to
 10 M€ (+28% vs 6M 2020) and we expect it to increase significantly throughout the year.



ATM Network management: Alliance with Euronet





Joint Venture to provide comprehensive ATM outsourcing services to Ibero-America

May 2021

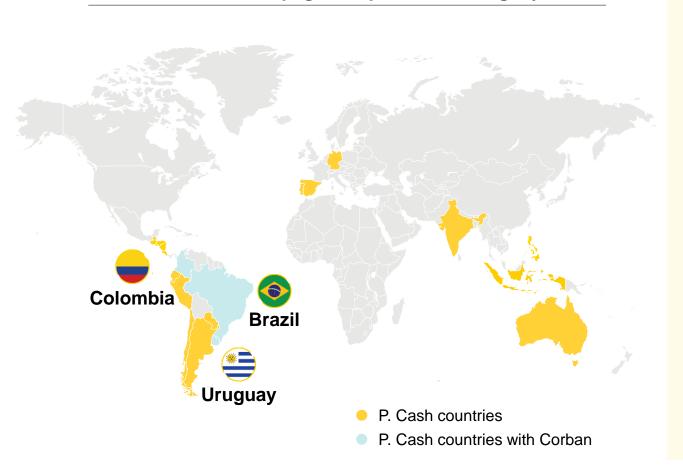
• We are expanding our presence in Latin America to become a relevant player in the ATM network management arena.

Our aim is to own, deploy and manage independent ATM networks, as well as to provide services to outsourced ATMs of financial institutions.

 Unbeatable position to benefit from the ATM outsourcing trend in a regional market with more than 300,000 ATMs.



CORBAN: Redpagos acquisition in Uruguay



 This acquisition complements our existing operations and strengthens the New Products area in the region .

In addition, it allows us to **keep evolving in the transformation strategy** of our services.

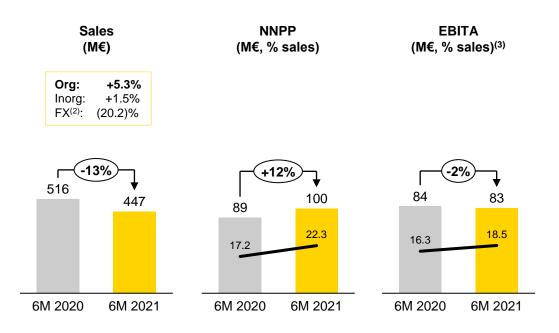
Redpagos posted 55 M€ of sales in FY 2020 and has a wide network of almost 500 offices across the country, mainly oriented to the management of collections and payments.



Regional Dynamics



Represents 65% of the group's sales

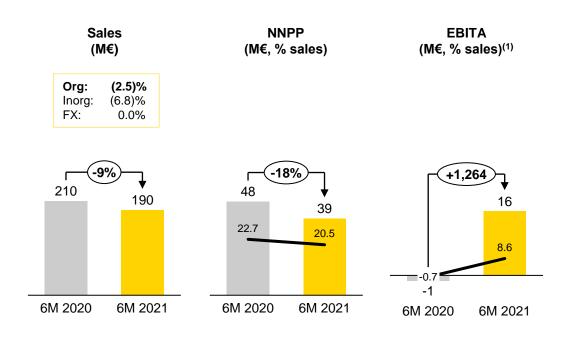


 Organic growth acceleration in the second quarter (+ 4.7% in 1Q 2021) despite the tough comparable base versus the previous year.

New Products, that incorporate RedPagos since June,
 reached 22.3% of sales.

 Profitability still affected by currency depreciation, lockdowns and the different mix of services.

Represents 27% of the group's sales

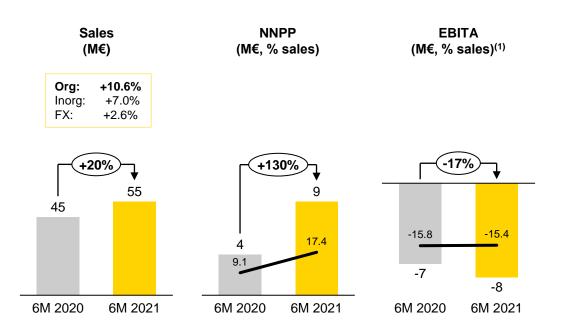


 Organic growth improved in the second quarter (-16.5% in 1Q 2021) due to the severe confinements implemented in the same period of 2020.

New Products, that exclude AVOS since the end of 1Q, continued to grow in the rest of services and represented 20.5% of sales.

Profitability ex-AVOS reflected a lower level of activity during the first quarter of 2021.

Represents 8% of the group's sales



 Organic growth raised in the second quarter (-10.2% in 1Q 2021) due to commercial efforts and a milder comparable base in 2020.

New Products favorable trend remained, allowing them to double and reach 17.4% of sales.

Profitability impacted by the lower level of activity during the first quarter of 2021 and the termination of the "Job Keeper" Program in Australia.

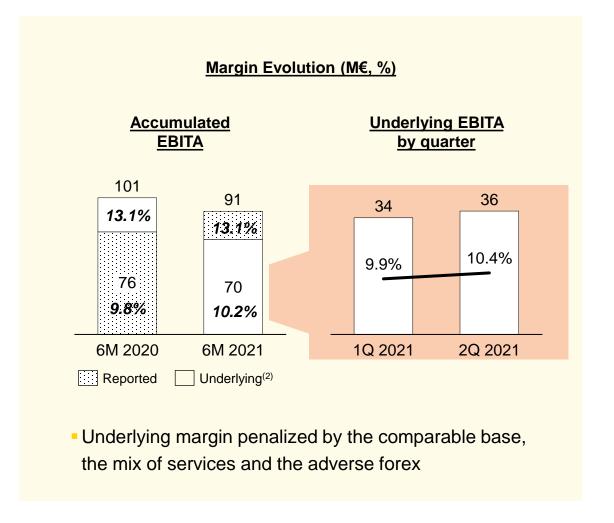


Financial Results



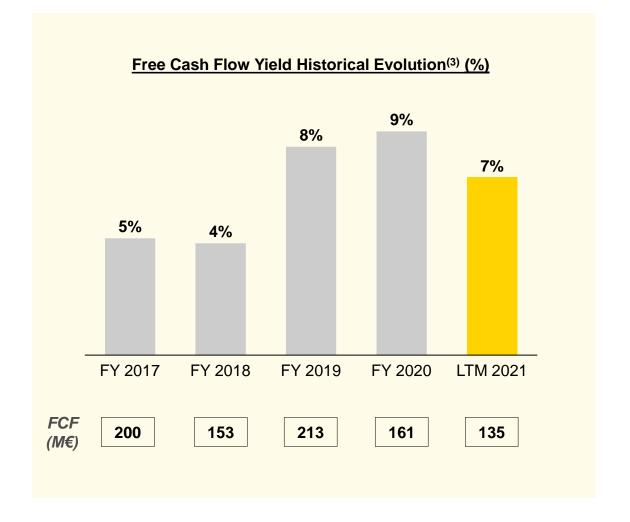
Profit and Loss Account(1)

Million Euros		6M 2020	6M 2021	VAR %
Sales		772	692	(10.3)%
EBITDA		120	137	14.2%
	Margin	15.5%	19.7%	
Depreciation		(44)	(46)	
EBITA		76	91	19.5%
	Margin	9.8%	13.1%	
Amortization of intangibles		(10)	(10)	
EBIT		66	81	23.1%
	Margin	8.5%	11.7%	
Financial result		(23)	(19)	
EBT		42	61	45.1%
	Margin	5.5%	8.9%	
Taxes		(21)	(31)	
	Tax rate	49.4%	50.3%	
Net Consolidated Profit		22	31	41.3%
	Margin	2.8%	4.4%	





Million Euros	6M 2020		6M 2021
EBITDA	120		137
Provisions and other items	47		2
Income tax	(43)		(24)
Acquisition of PP&E	(30)		(29)
Changes in working capital	(2)		(21)
Free Cash Flow	91		65
% Conversion ⁽²⁾	75%		79%
Interest payments	(11)		(11)
M&A payments	(81)		(3)
Dividend & Treasury stock	(29)		(40)
Others	(38)		(20)
Total Net Cash Flow	(69)		(8)



Leverage and Total Net Debt 2.2x 2.3x 2.5x 2.3x 2.3x 737 714 680 672 87 73 629 86 72 91 89 84 562 562 542 538 521 -10-<mark>-</mark>-19 -23 ⁻-32 6M 2020 9M 2020 FY 2020 3M 2021 6M 2021 Deferred Payments Treasury Stock

Net Financial Position

IFRS 16 Debt

 Net Debt increased mainly due to inorganic activity carried out during the quarter.

Leverage ratio remained stable vs the previous quarter and improved vs. FY 2020.

 No relevant changes in our debt profile, which does not have significant maturities until 2026.



Final Remarks





New Director Plan on Sustainability 2021 - 2023

Ethics, Transparency and Governance

- Corporate Governance
- Sustainability Committee
- Non-financial information Internal Control
- Exemplary Behaviour
- Normative Compliance

Environment

- Carbon Neutral
- Circular Economy
- Renewable Energy Sources
- Sustainable Mobility
- Energy Efficiency

People

- Training
- Social Inclusion
- Diversity
- Human Rights
- Social Action through our Foundation

Safe Workplace

- Zero Serious Work Accidents
- Wellness
- Innovation
- Regular & Specific Health and Safety Committees

Direct Application































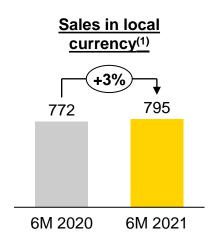


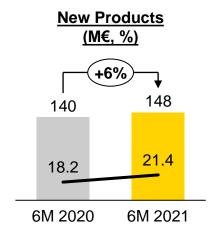
Business resilience. Lockdowns are beginning to ease in some countries.

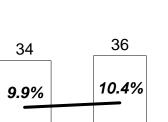
Excellent evolution of our new solutions, which keep gaining weight within our sales.

Progressive improvement in the underlying EBITA margin, which should carry on during the next quarters.

Financial discipline. Focus on cash generation and net debt reduction.

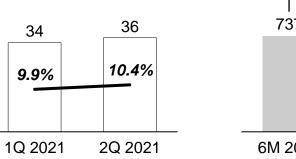


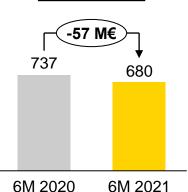




Underlying EBITA(2)

(M€, %)





Total Net Debt



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Q&A





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