

Madrid, October 29, 2024

SPANISH SECURITIES AND EXCHANGE COMMISSION (CNMV)

In accordance with article 227 of Law 6/2023, of March 17, on the Securities Market and Investment Services, MAPFRE, S.A. (MAPFRE) hereby gives notice to the Spanish Securities and Exchange Commission of the following

OTHER RELEVANT INFORMATION

Please find attached the documentation to be presented to investors in upcoming meetings.

José Miguel Alcolea Cantos General Counsel

Activity Update Analyst & Investor presentation

9M 2024

October 29th 2024

DISCLAIMER

MAPFRE S.A. hereby informs that the figures and ratios in this activity report are presented under the accounting principles in force in each country, homogenized for comparison and aggregation between units and regions. As such, certain adjustments have been applied, the most relevant of which are the following: the elimination of the goodwill amortization in Spain and the elimination of catastrophic reserves in some Latin American countries. In Malta and Portugal, the applicable local accounting is IFRS 17 & 9. MAPFRE Group presents its financial statements under the international accounting standards in force (IFRS 9 and 17) applicable to listed companies on a half-year basis.

This document is for information purposes only and its aim is to show the development of the most relevant business indicators of MAPFRE's units in the period. Its content does not constitute, nor can it be interpreted as, an offer or an invitation to sell, exchange or buy, and it is not binding on the issuer in any way.

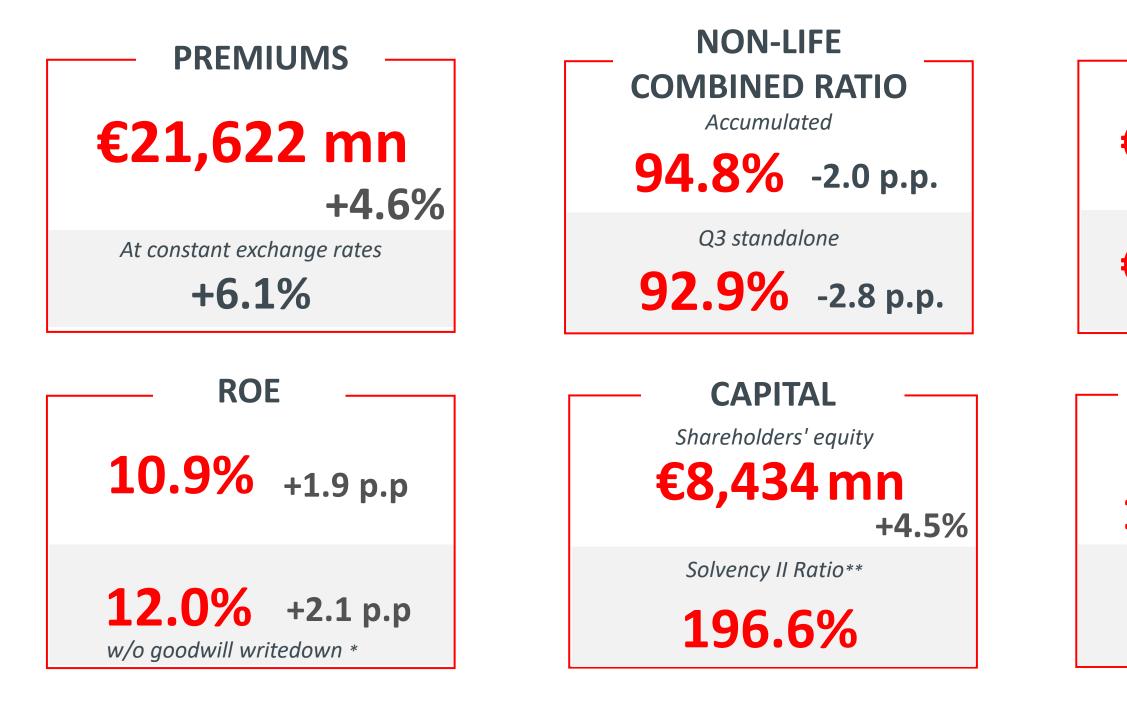
MAPFRE S.A. does not undertake to update or revise periodically the content of this document.

Certain numerical figures included in the presentation have been rounded. Therefore, discrepancies in tables between totals and the sums of the amounts listed may occur due to such rounding.



ACTIVITY UPDATE – 9M 2024

Interim dividend increased on the back of strong profitability



* Without partial goodwill writedowns of the United States insurance operations (€75 mn) in 2023 and of Verti Germany (€90 mn) in 2024

** Data at June 2024

*** Includes recently approved interim dividend to be paid on November 29th



- NET RESULT - **€654 mn** +38.9%

€744 mn +36.3%

w/o goodwill writedown *

COMMITMENT TO SHAREHOLDERS

Dividend paid 2024***

15.5 cents per share

Interim dividend

6.5 cents per share

ACTIVITY UPDATE – 9M 2024

Profitable growth strategy and diversified business model



NORTH AMERICA

Relevant improvement due to technical measures

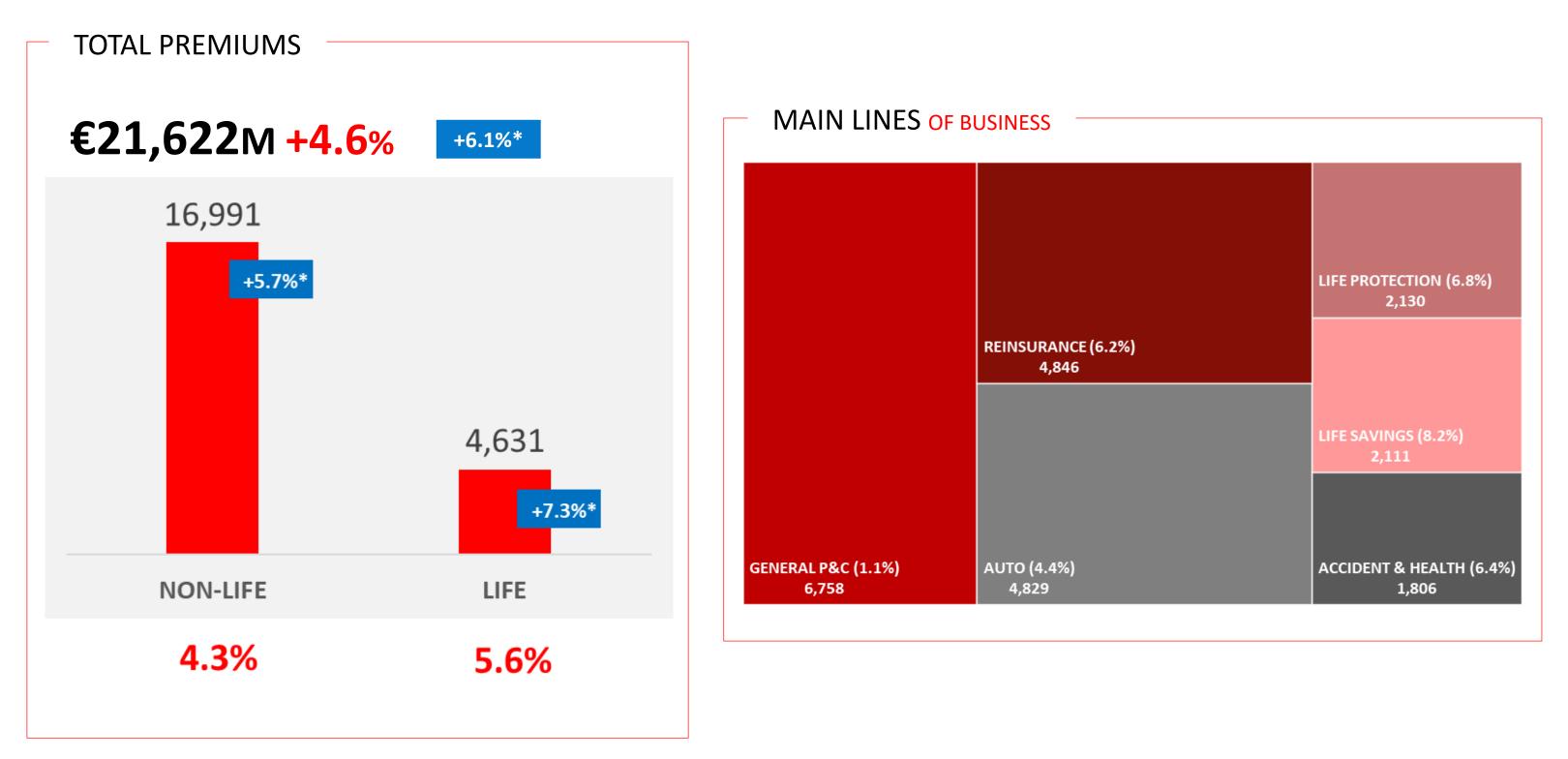
Result is up €89 mn

MAPFRE RE €207 mn (+9.3%) net result Solid technical performance and

balance sheet



ACTIVITY UPDATE – 9M 2024 PREMIUMS





ACTIVITY UPDATE – 9M 2024 **KEY FIGURES AND RATIOS**

KEY FIGURES BY REGIONS AND BUSINESS UNITS

| | Premiums | | Net res | ult | Non-Life Comb | oined ratio |
|------------------------------|-----------|-------|---------|--------|---------------|-------------|
| | 9M 2024 | Δ% | 9M 2024 | Δ% | 9M 2024 | Δ% |
| IBERIA | 7,159.4 | 6.2% | 283.4 | 15.5% | 98.4% | -0.1 p.p |
| BRAZIL | 3,740.9 | -5.4% | 187.7 | 3.3% | 74.1% | -3.9 p.p |
| OTHER LATAM | 3,996.6 | 9.1% | 117.8 | 15.7% | 99.0% | -2.9 p.p |
| TOTAL LATAM | 7,737.5 | 1.6% | 305.5 | 7.7% | 85.5% | -3.3 p.p |
| NORTH AMERICA | 2,125.7 | 3.0% | 70.6 | 475.3% | 98.5% | -8.3 p.p |
| EMEA | 1,090.3 | 8.1% | (18.6) | 40.1% | 113.2% | -2.6 p.p |
| TOTAL INSURANCE | 18,113.0 | 3.9% | 640.9 | 33.8% | 94.7% | -2.7 p.p |
| REINSURANCE | 4,845.7 | 6.2% | 178.8 | 6.9% | 96.1% | 0.6 p.p |
| GLOBAL RISKS | 1,442.1 | -4.4% | 28.4 | 27.7% | 88.2% | -1.3 p.p |
| TOTAL MAPFRE RE | 6,287.8 | 3.5% | 207.2 | 9.3% | 95.5% | 0.5 p.p |
| ASSISTANCE (MAWDY) | 156.5 | -5.8% | 4.9 | 102.0% | 94.0% | -4.5 p.p |
| Holding expenses and other | (2,934.8) | 1.9% | (199.5) | 0.5% | | |
| TOTAL | 21,622.4 | 4.6% | 653.5 | 38.9% | 94.8% | -2.0 p.p |
| TOTAL w/o goodwill writedown | | | 743.5 | 36.3% | | |

ROE

IBER BRAZ OTH MAP

Non-Li Non-Li Non-L Gener Auto Accide Life Pr



| E (main markets/units) | | | | |
|------------------------|---------|--|--|--|
| | 9M 2024 | | | |
| RIA | 13.1% | | | |
| ZIL | 24.0% | | | |
| ER LATAM | 12.6% | | | |
| PFRE RE | 11.7% | | | |
| | | | | |

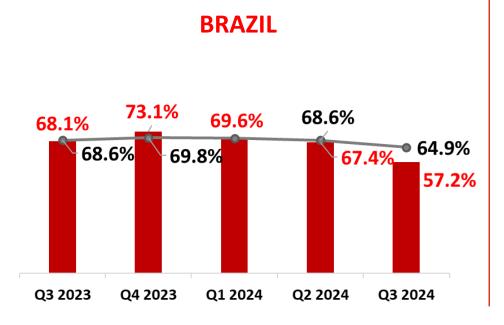
COMBINED RATIOS

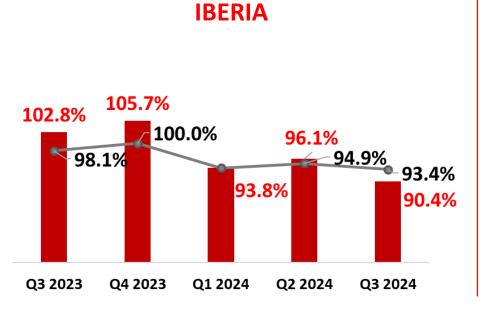
| | 9M 2024 | Δ% |
|--------------------------|---------|----------|
| ife Loss ratio | 67.4% | -2.1 p.p |
| ife Expense ratio | 27.4% | 0.1 p.p |
| Life Combined ratio | 94.8% | -2.0 p.p |
| ral P&C | 81.1% | -6.0 p.p |
| | 104.2% | -1.7 p.p |
| ent & Health | 99.8% | 1.8 p.p |
| rotection Combined ratio | 85.4% | 2.6 p.p |

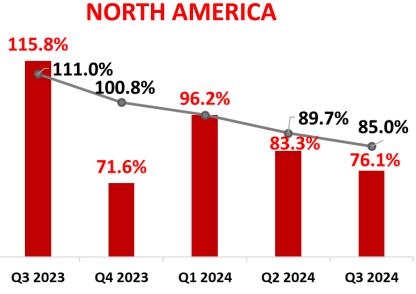
ACTIVITY UPDATE – 9M 2024 KEY FIGURES > GENERAL P&C

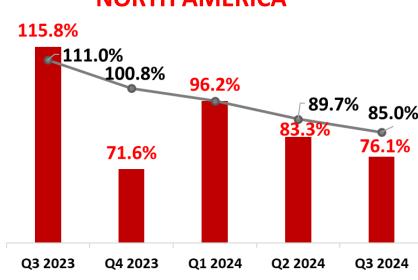
| | Premiums | | | Attributable result | | Combined ratio | |
|---------------|----------|---------|-------|---------------------|---------|----------------|---------|
| | 9M 2023 | 9M 2024 | Δ% | 9M 2023 | 9M 2024 | 9M 2023 | 9M 2024 |
| MAPFRE GROUP | 6,686 | 6,758 | 1.1% | 170.5 | 306.6 | 87.1% | 81.1% |
| BRAZIL | 2,299 | 2,142 | -6.8% | 109.7 | 116.5 | 68.6% | 64.9% |
| IBERIA | 1,954 | 2,084 | 6.6% | 56.3 | 120.7 | 98.1% | 93.4% |
| NORTH AMERICA | 687 | 687 | 0.1% | -0.6 | 37.3 | 111.0% | 85.0% |

Combined Ratio – main regions







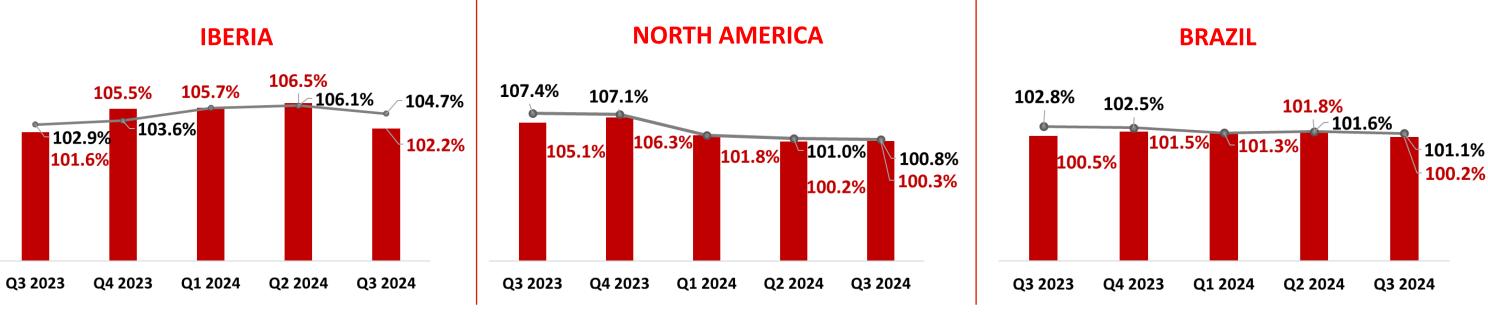




ACTIVITY UPDATE – 9M 2024 **KEY FIGURES > AUTO**

| | | Premiums | | Insured | d units | Attributa | ble result | Combin | ed Ratio |
|---------------|---------|----------|-------|---------------|---------|-----------|------------|---------|----------|
| | 9M 2023 | 9M 2024 | Δ% | Units (mn) | Δ% | 9M 2023 | 9M 2024 | 9M 2023 | 9M 2024 |
| MAPFRE GROUP | 4,625 | 4,829 | 4.4% | 12.97 | -6.7% | -42.3 | -16.8 | 105.9% | 104.2% |
| IBERIA | 1,757 | 1,860 | 5.9% | 5.97 | -3.2% | -6.1 | -30.6 | 102.9% | 104.7% |
| NORTH AMERICA | 1,176 | 1,246 | 5.9% | 1.31 | -5.5% | -24.3 | 27.9 | 107.4% | 100.8% |
| BRAZIL | 480 | 444 | -7.6% | 1.25 | -0.2% | 5.9 | 11.0 | 102.8% | 101.1% |

Combined Ratio – main regions



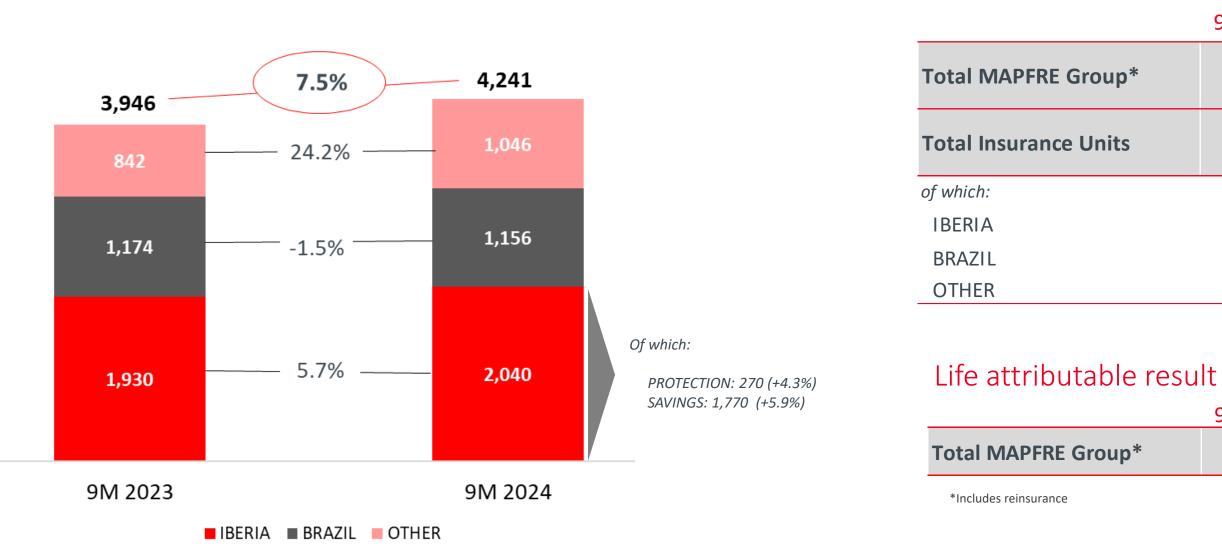
CoR quarterly CoR accumulated

Million euros





ACTIVITY UPDATE – 9M 2024 **KEY FIGURES > LIFE BUSINESS**



Premium growth > Insurance units

OTHER: Mainly OTHER LATAM AND EMEA (Malta)



Life technical-financial result

| 573.2 540.4 -5.7% 557.1 515.7 -7.4% 173.4 194.0 11.9% 302.5 246.6 -18.5% | 9M 2023 | 9M 2024 | Δ ΥοΥ |
|--|---------|---------|--------|
| 173.4 194.0 11.9% | 573.2 | 540.4 | -5.7% |
| | 557.1 | 515.7 | -7.4% |
| | | | |
| 302.5 246.6 -18.5% | 173.4 | 194.0 | 11.9% |
| | 302.5 | 246.6 | -18.5% |
| 81.1 75.1 -7.4% | 81.1 | 75.1 | -7.4% |

| | 9M 2023 | 9M 2024 | Δ ΥοΥ |
|---|---------|---------|-------|
| ; | 235.2 | 233.4 | -0.8% |

ACTIVITY UPDATE – 9M 2024 **CAPITAL POSITION & CREDIT METRICS**

Capital structure

| | 12.31.2023 | 09.30.2024 | %Δ YTD |
|-------------------|------------|------------|-----------|
| Total equity | 9,214 | 9,552 | 3.7% |
| Total debt | 2,701 | 2,727 | 1.0% |
| Senior debt | 864 | 861 | -0.3% |
| Subordinated debt | 1,628 | 1,614 | -0.9% |
| Bank financing | 208 | 252 | 20.9% |
| Leverage ratio | 22.7% | 22.2% | -0.5 p.p. |

Solvency II Ratio (%)

| | 12.31.2023 | 06.30.2024 |
|-------------------|------------|----------------|
| Solvency II ratio | 199.6% | 196.6 % |

These figures do not include the adjustment for transitional measures for technical provisions

Evolution of Shareholders' Equity

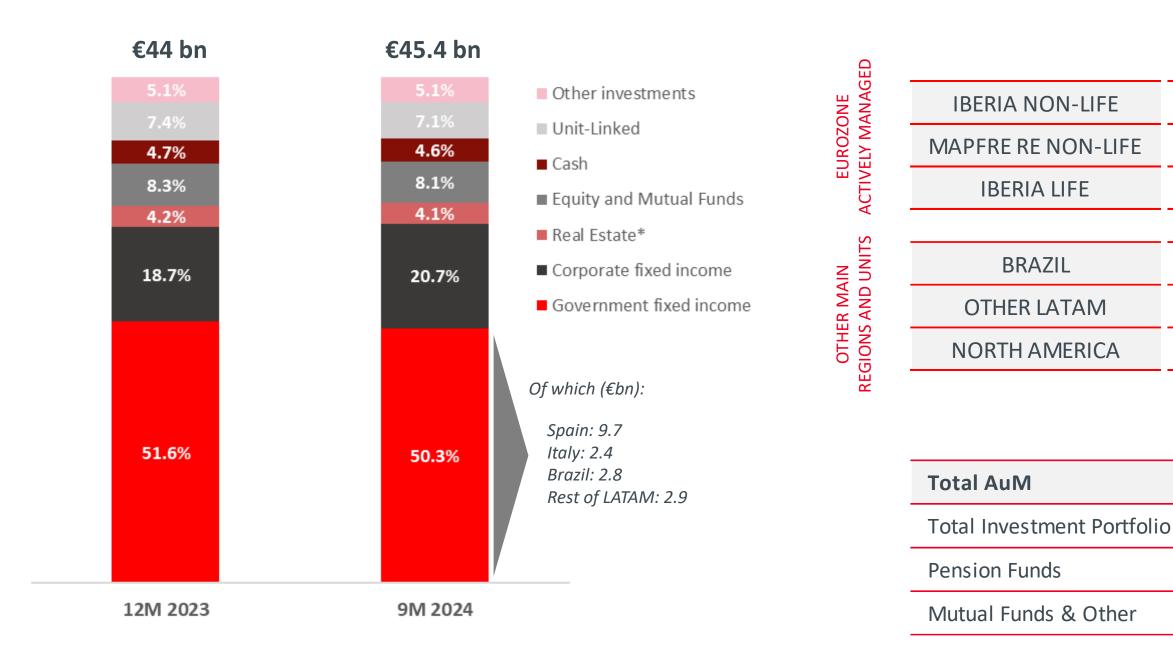
| Balance at 12.31.2023 | 8,071 | |
|--|-------|---|
| Result for the period | 654 | |
| Dividends | -277 | |
| Net unrealized capital gains of AFS portfolio* | 194 | Of which: |
| Currency conversion differences | -193 | Brazilian real: -121 Mexican peso: -60 |
| Other | -15 | US dollar: -28 |
| Balance at 09.30.2024 | 8,434 | |



ACTIVITY UPDATE – 9M 2024 ASSETS UNDER MANAGEMENT

Investment portfolio





* Measured at net book value; includes real estate for own use

Other investments: includes interest rate swaps, investments in associates, accepted reinsurance deposits and others



| | Accounting Yield | | |
|-----------------------|------------------|-------|--|
| Market value (€bn) | % | ΔYTD | |
| 3.79 | 2.66 | 0.16 | |
| 4.48 | 2.81 | 0.27 | |
| 3.99 | 3.74 | 0.10 | |
| | | | |
| 2.72 | 9.27 | -0.87 | |
| 3.19 | 8.23 | 0.29 | |
| 1.83 | 2.95 | 0.13 | |
| | | | |

| Market value (€bn) | | | | |
|--------------------|-------|--|--|--|
| 09.30.2024 | Δ | | | |
| 58.7 | 3.2% | | | |
| 45.4 | 3.3% | | | |
| 6.9 | 7.2% | | | |
| 6.5 | -1.6% | | | |

ACTIVITY UPDATE – 9M 2024 FINANCIAL INCOME

Net Financial Income – Non-Life

9M 2023 9M 2024 Δ% IBERIA 103.3 118.0 14.2% BRAZIL 66.7 62.8 -5.8% OTHER LATAM 142.7 135.1 -5.3% NORTH AMERICA 71.0 2.4% 69.4 EMEA 78.6 66.8 -15.1% MAPFRE RE 97.0 18.2% 114.7 **ASSISTANCE - MAWDY** 0.7 0.8 24.3% CONS. ADJUST. & CORPORATE (82.8) 24.3% (66.6)AREAS TOTAL 491.8 486.4 -1.1% TOTAL w/o goodwill writedown 566.8 576.4 1.7%

Net realized gains and losses*

| | 9M 2023 | 9M 2024 |
|---------------|---------|---------|
| IBERIA | 9.9 | 34.9 |
| Non-Life | 8.3 | 3.8 |
| Life | 1.6 | 31.1 |
| NORTH AMERICA | 3.9 | 0.7 |
| MAPFRE RE | 8.4 | (0.5) |
| TOTAL | 22.3 | 35.1 |

*Realized gains and losses net of tax and minorities include provisions and gains from real estate



ACTIVITY UPDATE – 9M 2024 DIVIDENDS

PROVEN COMMITMENT

TO SHAREHOLDERS

| 2024 interim dividend | Dividends paid 2024* | Dividend |
|--------------------------|-----------------------------|----------|
| | 477 mn€ | |
| 6.5 cents per share | | ≈6.6%** |
| | 15.5 cents per share | |

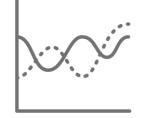
*Includes recently approved interim dividend to be paid on November 29th **2024 calculated with volume weighted average share price as at 09.30.2024



DIVIDENDS PAID



CLOSING REMARKS





Consolidating positive trends boosted by the new Strategic Plan **Balance sheet strengthening** and growing capital base



Dividend increase reflects our confidence in the future and commitment to our shareholders



INVESTOR RELATIONS CONTACTS

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| <u>clarkle@mapfre.com</u> | | |

Upcoming events*:

- 5 Nov Post- 9M 2024 Activity Update analyst & investor meeting (Madrid)
- 11 Nov Post-9M 2024 Activity Update analyst & investor meeting (London)
- 12 Nov UBS European Conference (London)
- 20 Nov Foro Latibex (Madrid)
- 21 Nov Santander FIG Debt Conference (Madrid)
- 25 Nov Bank of America European Credit Conference (London)

* Dates are subject to change



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ACTIVITY UPDATE – 9M 2024 INVESTMENT PORTFOLIO AND ASSETS UNDER MANAGEMENT (I/II)

| | Market | value |
|-----------------------------------|------------|--------|
| | 09.30.2024 | %Δ |
| Government fixed income | 22.8 | 0.7% |
| Spain | 9.7 | 0.6% |
| Italy | 2.4 | 4.2% |
| Rest of Europe | 2.0 | 7.2% |
| United States | 1.7 | -0.2% |
| Brazil | 2.8 | -15.1% |
| Rest of LATAM | 2.9 | 10.9% |
| Other | 1.2 | 7.9% |
| Corporate fixed income | 9.4 | 14.7% |
| Real Estate* | 1.9 | 2.1% |
| Equity and Mutual Funds | 3.7 | 1.7% |
| Cash | 2.1 | -0.5% |
| Unit-Linked | 3.2 | -1.0% |
| Other investments | 2.3 | 1.7% |
| Total Investment Portfolio | 45.4 | 3.3% |
| | | |
| Pension Funds | 6.9 | 7.2% |
| Mutual Funds & Other | 6.5 | -1.6% |
| Total AuM | 58.7 | 3.2% |
| | | |

* Measured at net book value; includes real estate for own use

Other investments: includes interest rate swaps, investments in associates, accepted reinsurance deposits and others

Billion euros





ACTIVITY UPDATE – 9M 2024 INVESTMENT PORTFOLIO AND ASSETS UNDER MANAGEMENT (II/II)

Eurozone – Fixed income portfolios – Active management

Other main regions and units – Fixed income portfolios

| | | Market value (€bn) | Accounting Yield (%) | Market yield (%) | Modified duration (%) | | | Market value (€bn) | Accounting Yield (%) | Market yield (%) | Modified duration (%) |
|------------------|------------------------------|-----------------------|-------------------------|---------------------|--------------------------|---------------|------------|-----------------------|-------------------------|---------------------|--------------------------|
| | 12.31.2023 | 3.48 | 2.50 | 3.28 | 7.80 | | 12.31.2023 | 3.07 | 10.14 | 9.78 | 1.33 |
| IBERIA NON-LIFE* | 03.31.2024 | 3.58 | 2.54 | 3.44 | 7.16 | | 03.31.2024 | 2.92 | 9.48 | 9.28 | 1.30 |
| | 06.30.2024 | 3.57 | 2.59 | 3.62 | 6.80 | BRAZIL** | 06.30.2024 | 2.63 | 8.97 | 9.98 | 1.93 |
| | 09.30.2024 | 3.79 | 2.66 | 3.08 | 6.61 | | 09.30.2024 | 2.72 | 9.27 | 10.27 | 1.99 |
| | 12.31.2023 | 4.16 | 2.54 | 3.80 | 3.40 | | 12.31.2023 | 3.03 | 7.94 | 8.41 | 5.04 |
| MAPFRE RE | PFRE RE 03.31.2024 4.26 2.56 | 2.56 | 3.91 | 2.93 | | 03.31.2024 | 3.25 | 7.69 | 8.43 | 4.84 | |
| NON-LIFE | 06.30.2024 | 4.30 | 2.71 | 4.05 | 3.00 | OTHER LATAM | 06.30.2024 | 3.17 | 7.93 | 9.14 | 4.75 |
| | 09.30.2024 | 4.48 | 2.81 | 3.39 | 2.74 | | 09.30.2024 | 3.19 | 8.23 | 9.31 | 4.84 |
| | 12.31.2023 | 4.45 | 3.64 | 3.16 | 5.53 | | 12.31.2023 | 1.80 | 2.82 | 5.42 | 4.21 |
| | 03.31.2024 | 4.54 | 3.69 | 3.36 | 5.47 | | 03.31.2024 | 1.81 | 2.81 | 5.52 | 4.21 |
| IBERIA LIFE | 06.30.2024 | 4.36 | 3.73 | 3.54 | 5.28 | NORTH AMERICA | 06.30.2024 | 1.75 | 2.82 | 5.45 | 4.31 |
| | 09.30.2024 | 3.99 | 3.74 | 3.19 | 5.77 | | 09.30.2024 | 1.83 | 2.95 | 4.87 | 4.28 |

*IBERIA NON-LIFE portfolio includes Burial. Excluding this portfolio, to September 2024 duration would be approximately 2.1. **BRAZIL portfolio includes MAPFRE Seguros and BB MAPFRE



TERMINOLOGY Local homogenized accounting

| Revenue/ Total Consolidated Revenue | Premiums + Financial income from investments + Income from non-insurance companies and other income |
|--|---|
| Premiums/Written and Accepted premiums | Written premiums, direct insurance + premiums from accepted reinsurance |
| Premiums earned, net of ceded and retroceded reinsurance | Direct insurance written premiums + accepted reinsurance premiums + ceded reinsurance premiums + Variations (Direct Ins.) + Variations in provisions unearned premiums and unexpired risks (Accepted Reins.) + Variations in p Reins.). |
| Combined ratio – Non-Life | Expense ratio + Loss ratio |
| Expense ratio – Non-Life | Operating expenses, net of reinsurance – other net technical revenue / Net premiums earned |
| Loss ratio – Non-Life | Net claims incurred + variation in other technical reserves + profit sharing and returned premiums / Net premiun |
| Holding expenses | Includes expenses from Corporate Areas, consolidation adjustments, as well as the result attributable to MAPFRI interests and other concepts |
| ROE (Return on Equity) | Attributable result for the last twelve months / Arithmetic mean of equity attributable to the controlling compan months) x 100 |
| Leverage ratio | Total Debt / (Total Equity + Total Debt) |
| Other investments | Includes interest rate swaps, investments in associates, accepted reinsurance deposits and others |
| | |



ons in provisions unearned premiums and unexpired risks provisions unearned premiums and unexpired risks (Ceded ums earned RE RE and MAPFRE INTERNACIONAL's non-controlling any at the beginning and closing of the period (twelve